

AGENDA

CALL TO ORDER

1. Land Acknowledgement

“The Athabasca Regional Multiplex is located on First Nations Treaty 6 territory. We respect and honour all First Nations, Metis and Inuit Peoples connection to these lands, their history, language and culture.”
2. Approval of Agenda
3. Meeting Minutes
 - a) Approval of March 30, 2026, meeting minutes 2-6
4. Manager Reports
 - a) General Manager, Facility Manager, and Aquatic Supervisor Reports 7-17
5. Follow up Business
 - a) 2026 Capital Budget Update 18-21
 - b) ATB Financial Account Charges Update 22-27
 - c) GICB Grant Update 28-55
 - d) Membership Rates 56-95
 - i) Membership Type 96-101
 - ii) Membership Age 102-104
 - iii) Membership Rates 105-115
 - iv) Membership Discounts 116
 - v) Membership Perks 117-120
 - vi) Corporate Membership Discount Program 121-125
 - e) Theatre Repainting Expense 126-134
 - f) Encroachment Agreement Update 135
6. New Business
 - a) Policy 500-004 Supervision of Youth 136-166
7. Agenda Additions
8. In Camera
 - a) Section 29 (1) ATIA Act – Advice from Officials
 - b) Section 32 (1) ATIA Act – Privileged Information
 - c) Section 19 (1) ATIA Act – Business Interests of a Third Party
9. Next Meeting
 - a) **Tuesday**, May 19, 2026, at 9:30am
10. Adjournment

**Athabasca Regional Multiplex Society 2026
March 30, 2026
Combined Meeting Room**

PRESENT: Directors: Brian Hall, Codie Callihoo, Darlene Reimer, Dave Neufeld, Dave Pacholok and Natasha Kapitaniuk.

General Manager Rhonda Alix, Facility Manager Tim Wolfenberg, and Administration Supervisor Cheryl Ruthven.

Town of Athabasca CAO Rachel Ramey

Call to Order

Chair Reimer called the meeting to order at 9:41 a.m. and read the Land Acknowledgement.

Approval of Agenda

#26-41 Motion by Director Hall to approve the March 30, 2026, General Meeting minutes with the following addition:

8a) Discussion regarding agenda

Motion Carried Unanimously.

Minutes of Previous Meeting

a) Approval of February 23, 2026, General Meeting Minutes

#26-42 Motion by Director Hall to approve the February 23, 2026, General Meeting Minutes as presented.

Motion Carried Unanimously.

b) Approval of March 19, 2026, Special Meeting Minutes

#26-43 Motion by Director Callihoo to approve the March 19, 2026, Special Meeting Minutes as presented.

Motion Carried Unanimously.

Financial Report

a) Financial Statement

#26-44 Motion by Director Hall for the Board Chair to send a letter of concern to ATB Financial regarding their recent changes and seeking to negotiate pricing based on the municipal ownership of the Society.

Motion Carried Unanimously.

#26-45 Motion by Director Pacholok to accept the Financial Statement information as presented.

Motion Carried Unanimously.

Athabasca Regional Multiplex Society 2026
March 30, 2026
Combined Meeting Room

Manager Reports

a) General Manager, Facility Manager, Aquatic Supervisor Reports

Aquatic Supervisor Dylan Zilinski arrived at the meeting at 10:33 a.m.

Director David Neufeld arrived at 10:51 a.m.

Director Natasha Kapitnaiuk arrived at 11:01 a.m.

CAO Rachel Ramey left the meeting at 11:01 a.m. and returned at 11:04 a.m.

#26-46

Motion by Director Callihoo to accept the General Manager, Facility Manager and Aquatic Supervisor Reports information as presented.

Motion Carried Unanimously.

Aquatic Supervisor Dylan Zilinski left the meeting at 11:07 a.m. and did not return.

Chair Reimer declared a recess at 11:07 a.m.
Meeting reconvened at 11:17 a.m.

Follow up Business

a) Soccer Fields Update

#26-47

Motion by Director Kapitaniuk to accept the Soccer Fields Update information as presented.

Motion Carried Unanimously.

b) GICB Grant Application

#26-48

Motion by Director Pacholok to accept the GICB Grant Application information as presented.

Motion Carried Unanimously.

c) Prescription to Get Active

#26-49

Motion by Director Callihoo to accept the Prescription to Get Active information as presented.

Motion Carried Unanimously.

d) Draft Accounts Receivable Policy

Director Callihoo left the meeting at 11:35 a.m. and returned at 11:38 a.m.

#26-50

Motion by Director Pacholok to adopt Policy 400-020 Accounts Receivable as amended during the discussion.

Motion Carried Unanimously

**Athabasca Regional Multiplex Society 2026
March 30, 2026
Combined Meeting Room**

e) Membership Rates

CAO Rachel Ramey left the meeting at 11:59 a.m. and returned at 12:02 p.m.

Director Pacholok left the meeting at 12:02 p.m. and returned at 12:04 p.m.

Director Callihoo left the meeting at 12:09 p.m. and returned at 12:10 p.m.

Chair Reimer declared a recess at 12:12 p.m.

Meeting reconvened at 12:34 p.m.

i) Membership Type

#26-51

Motion by Director Kapitaniuk to receive the Membership Type discussion as information.

Motion Carried Unanimously

ii) Membership Age

#26-52

Motion by Director Callihoo to receive the Membership Age discussion as information.

Motion Carried Unanimously

iii) Membership Rates

#26-53

CAO Rachel Ramey left the meeting at 1:42 p.m. and returned at 1:44 p.m.

Motion by Director Pacholok to accept the Membership Rates discussion as information.

Motion Carried Unanimously

iv) Membership Discounts

#26-54

Facility Manager Tim Wolfenberg left the meeting at 1:45 p.m. and returned at 1:48 p.m.

Motion by Director Kapitaniuk to receive the Membership Discounts discussion as information.

Motion Carried Unanimously

**Athabasca Regional Multiplex Society 2026
March 30, 2026
Combined Meeting Room**

v) Membership Perks

#26-55 Motion by Director Kapitnaiuk to receive the Membership Perks discussion as information.

Motion Carried Unanimously

Chair Reimer declared a recess at 2:07 p.m.
Meeting reconvened at 2:23 p.m.

Director Kapitaniuk left the meeting at 2:07 p.m. and did not return.

**New
Business**

a) Water Fountain in the Curling Rink cost

#26-56 Motion by Director Pacholok to allocate up to \$7000.00 for the curling rink water fountain and the remaining funds to be put in the capital reserves for improvement in the curling rink.

Motion Carried Unanimously

b) Theatre Repainting Expense

#26-57 Motion by Director Callihoo to table the theatre repainting expense information until next meeting.

Motion Carried Unanimously

c) Encroachment Agreement Update

#26-58 Motion by Director Hall to receive the Encroachment Agreement Update information.

Motion Carried Unanimously

**Agenda
Additions**

a) Discussion regarding agenda

**In
Camera**

#26-59 Motion by Director Callihoo to go in camera at 3:15 p.m.

Motion Carried Unanimously.

CAO Ramey left the meeting at 3:15 p.m. and did not return.

Administration Supervisor Cheryl Ruthven left the meeting at 3:45 p.m. and did not return.

**Athabasca Regional Multiplex Society 2026
March 30, 2026
Combined Meeting Room**

#26-60 Motion by Director Pacholok to come out of camera at 4:05 p.m.

Motion Carried Unanimously.

a) Section 19 (1) ATIA Act Business Interests of a Third Party

#26-61 Motion by Director Pacholok to approve that the General Manager sign the agreement with Athabasca University incorporating the two amendments brought forward by Administration.

Motion Carried Unanimously.

b) Section 19 (1) ATIA Act Business Interests of a Third Party

c) Section 29 (1) ATIA Act - Advice from Officials

Next Meeting

Next meeting April 20, 2026, at 5:00 p.m.

Adjournment

Meeting adjourned at 4:06 p.m.

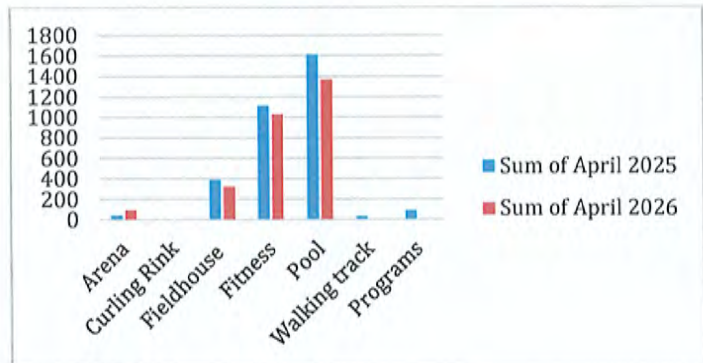
Board Chair
Darlene Reimer

General Manager
Rhonda Alix

Attendance

April 1-13, 2026, Analysis

Row Labels	April 2025	April 2026
Arena	43	95
Curling Rink	0	0
Fieldhouse	387	326
Fitness	1114	1032
Pool	1614	1368
Walking track	32	7
Programs	90	0
Grand Total	3280	2828



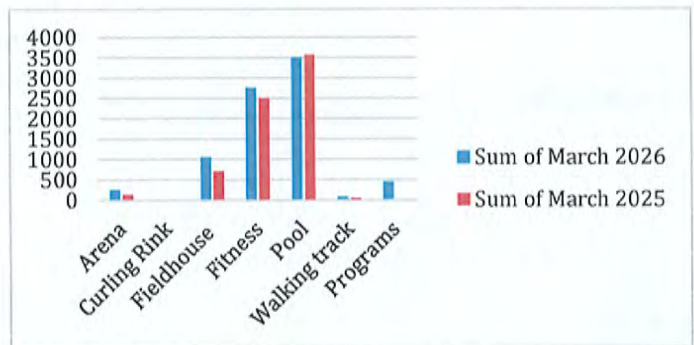
April 1-13, 2026, Daily Average = 253

April 1-13, 2026

- Members – 1,468 approximately 45% of usage
- Drop-In – 1,812 approximately 55% of usage

March 2026, Analysis

Row Labels	March 2026	March 2025
Arena	253	142
Curling Rink	16	0
Fieldhouse	1054	712
Fitness	2761	2498
Pool	3496	3570
Walking track	80	49
Programs	448	0
Grand Total	8108	6971



March 2026, Daily Average = 262

March 2026

- Members – 4,054 approximately 50% of usage
- Drop-In – 4,054 approximately 50% of usage

January 2026

Membership	1 month	3 months	6 months	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	82	21	39	41	33	13	229	229
Child	2	1	8		2	1	14	14
Family	4	5	8	21	8	37	83	434
Senior	10	11	4	12		16	53	53
Student	1	2		3			6	6
Aspen View	40	14	10	5	15		84	84
Total	139	54	69	82	58	67	469	820

February 2026

Membership	1 month	3 months	6 months	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	63	21	36	42	32	14	208	208
Child	1		8		3	1	13	13
Family	3	3	6	25	8	40	85	432
Senior	9	9	3	17		16	54	54
Student	6	1		3			10	10
Aspen View	44	14	11	6	15		90	90
Total	126	48	64	93	58	71	460	807

March 2026

Membership	1 month	3 months	6 months	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	81	25	34	41	34	13	228	228
Child	3		2		3	1	9	9
Family	6	4	7	25	8	41	91	472
Senior	11	11	4	15		17	58	58
Student	3	3		4			10	10
Aspen View	42	13	3	3	16		77	77
Total	146	56	50	88	61	72	473	854

Note:

Corporate Memberships (included in the numbers above)

- 6 Months & Yearly (Adult)
 - January – 33 & 26
 - February – 30 & 27
 - March – 29 & 25

Punch Passes

- 923 accounts have punch passes on them. Reminder these do not expire.

General

- Tim has received the final report from the Municipal Climate Change Action Centre (MCCAC) Climate Ready Infrastructure Service (CRIS) cohort, and we will bring it back to the next meeting.

Grants

- We have been approved for funding through the Canada Summer Jobs Program to support Summer Programs staffing, including 1 Coordinator and 2 Leader positions, for a total of approximately \$14,000.00. In previous years, funding was provided for 1 Coordinator and 1 Leader position; this represents an increase in overall funding.

AU Convocation

- AU Convocation is June 11 & 12, 2026. We have been working with AU Staff answering questions and an initial meeting in the Fieldhouse going over any changes they may have.

Pucks for Paws

- This was a huge tournament for our facility. As the ice season concluded, it was great to see hockey, curling, and pickleball players and their families active in the facility throughout the weekend. The concession performed very well, generating just under \$6,000.00 in sales over the course of the event.

Concession

- The curling and hockey seasons have concluded, and evening and weekend hours have been reduced to align with scheduled events and practices.
- For the month of April, sales are averaging approximately \$600.00 per day. Due to Spring Break, Easter, and PD days, the Concession was open for six days between April 1st and April 14th.
- As we run out of certain menu items, we will be reducing our menu to help manage inventory and minimize waste.
- Staffing levels have been adjusted accordingly and will continue to be monitored and modified as needed.

Promotions

- Senior's Day
 - Every Thursday – 6:30am to 11:30am. Free drop in and coffee for Seniors.
- ½ off Wednesday
 - The second Wednesday of the month is 1/2 off drop-in rates from 7pm to 9pm.
- Last Friday of the month
 - ½ off drop-in rates for teens from 7pm to 9pm.
- April
 - Toonie Swim every Tuesday from 7pm to 9pm.
- Every Kid Can Play Grant (\$24,000.00)
 - 50 % discount for Youth and Child drop in passes on Mondays and Wednesdays in April & May.
 - And 50 % discount for Youth and Child memberships for April and May.

Northern Lights Little Free Library – Alice B. Donahue Library

- The Little Free Library Fridge will be outside of the Multiplex from April 12th to 25th.

Arena

- April 2nd – Paint the Ice.
- April 2nd – Ice Plant Shut Down.
- April 10th – Athabasca Minor Ball practices started inside the Arena.
- April 29th - EPC Career Fair.
- April 29th - ADMHA Awards Night.
- May 21st – 24th - FLIPS Gymnastics Competition.
- May 29th – 30th - EPC Graduation.
- June 8th – 15th - Athabasca University Convocation.

Curling Rink

- April 2nd – Ice Plant Shut Down.
- April 14th - Health Careers Event.
- June 8th – 15th - Athabasca University Convocation.

Fieldhouse

- April 4th - Farmer's Market.
- April 11th - Athabasca Fish & Game Supper.
- April 15th - Badminton Tournament.
- April 18th - Taste of Athabasca.
- April 25th - Rotary Club Celebrity Dinner.
- April 29th - EPC Career Fair.
- April 30th - EPC Badminton Tournament.
- May 2nd - Business Fair.
- May 7th - Aspen View Robotics Tournament.
- May 8th - EPC Badminton Tournament.
- May 14th - Kingdom Christian Academy Sports Tournament.
- May 21st – 24th - FLIPS Gymnastics Competition.
- May 29th – 30th - EPC Graduation.
- June 8th – 15th - Athabasca University Convocation.

Theatre

- April 9th - Laughing Heart Music.
- April 10th - Jennie Ogilvie Medium.
- April 11th - The Mop Top Four.
- April 19th - Ukrainian Dance Year End Performance.
- April 21st - Aspen View One Acts.
- April 23rd - Heartwood Performance.
- April 25th - Church Concert.
- April 26th - ARMS Movie Night.
- May 7th – 9th - BRASS Performance.
- May 15th – 18th - Athabasca Dance Performance.
- May 24th - ARMS Movie Night.
- June 13th - Saint Gabriel's Church Concert.

Lounge/Meeting Rooms

- April 4th – Lounge & Lounge Bar Rental.
- April 9th – Curling Club yearend event.
- April 14th - Health Careers Event.
- May 13th - ADMHA AGM.
- May 21st – 24th - FLIPS Gymnastics Competition.
- June 8th – 15th - Athabasca University Convocation.

Respectfully submitted,



Rhonda Alix,
General Manager



Athabasca Skating Club

9h · 🌐



A big thank you to the [Athabasca Regional Multiplex Fitness & Aquatic Centre](#) for their incredible support throughout our season.

From sharing our events on your Facebook page, to helping us set up and take down equipment, connecting us to Bluetooth when technology got the best of us, and always greeting us with a friendly smile — your staff has been nothing short of amazing.

We are so grateful to have such a clean, safe, and beautiful facility to use each week. The Multiplex truly feels like our second home.

Thank you as well for your support during our Heart & Hustle competition, especially for allowing us to host our silent auction in the foyer and helping our club feel present throughout the building. It was wonderful hearing people ask about our club and notice what we were doing. We may be a small club, but we are doing our best to stay active, visible, and continuing to grow in our community — and we couldn't do it without your support.

We also want to thank you for your generous donation of a monthly gym pass and concession certificate. Our skaters were thrilled to receive this! They already love spending time at the Multiplex, so this was a very special gift for them.

Thank you for being such an important part of our season.

— Athabasca Skating Club 🛼

Thank You!



ATHABASCA
Regional Multiplex

Athabasca Regional Multiplex Society Action Log

Meeting date: **April 20, 2026**

Motion #	Action / Motion	Meeting Date	Progress/Comments	Status
#26-21	Motion by Director Neufeld for Administration to bring back the Age Access Guide for review.	February 23, 2026	Administration added the Age Access Guide to the April 20, 2026 meeting.	Completed
#26-27	Motion by Director Kapitaniuk to direct Administration to work with the Town of Athabasca to inquire further about the rejection of the GICB Grant.	February 23, 2026	The Town of Athabasca received an email back from the GICB team with the reasons our application was rejected.	Completed
#26-44	Motion by Director Hall for the Board Chair to send a letter of concern to ATB Financial regarding their recent changes and seeking to negotiate pricing based on the municipal ownership of the Society.	March 30, 2026	Chair Reimer sent ATB Financial a letter and we added it to the April 20, 2026 meeting.	Completed
#26-50 □	Motion by Director Pacholok to adopt Policy 400-020 Accounts Receivable as amended during the discussion.	March 30, 2026	Administration amended Policy 400-020 as per the discussion.	Completed
#26-57	Motion by Director Callihoo to table the theatre repainting expense information until next meeting.	March 30, 2026	Administration added the Theatre repainting to the April 20, 2026 meeting.	Completed
#24-090	Motion by Director Pacholok to direct Administration to retain an expert to review and provide an opinion about the Aquatic Centre boilers.	July 15, 2024	Administration is investigating the next steps with the Aquatic Centre boilers.	In Progress
#24-141	Motion by Director Kapitaniuk for Administration to bring back quotes recommended for potential savings options.	November 18, 2024	Tim has met with a community member to go through the Multiplex and provide a list of potential energy savings options. Tim is a part of the MCCAC Climate Ready Infrastructure Services Alberta Carbon Cohort.	In Progress
#25-104	Motion by Director Wallach to direct Administration to proceed with the purchase and installation of two (2) RBI MW Series boilers for the Aquatic Centre, plus the required venting costs, as per the approved 2025 Capital Budget and the remaining balance to be funded from Capital Reserves.	September 22, 2025	Administration has received quotes for the boilers.	In Progress
#25-121	Motion by Director Pacholok to direct Administration to contact the four Advertisers on the curling rinks score boards to consider releasing their advertising rights of their signs.	December 2, 2025	Administration will contact the 4 advertisers on the Curling Rink score boards.	In Progress

Athabasca Regional Multiplex Society Action Log

Meeting date: **April 20, 2026**

Motion #	Action / Motion	Meeting Date	Progress/Comments	Status
#25-125	Motion by Director Hall to direct Administration to do an annual presentation to each of the member municipalities once the financial statements are complete.	December 2, 2025	Administration will do a presentation to our Member Municipalities once the financial statements have been completed.	In Progress
#25-128	Motion by Director Neufeld to refer to the Board Workshop for further discussion.	December 2, 2025	We ran out of time at the Board Workshop to discuss the Lounge usage. Administration will add this item to the April 2026 Meeting Agenda.	In Progress
#25-146	Motion by Director Pacholok to direct Administration to work with Aspen View on specific requirements of the Society for the rectification of the soccer fields.	December 15, 2025	Administration sent a letter to AVPS administration with detailed requirements and are waiting for a response.	In Progress
#25-147	Motion by Director Callihoo to table the policy pending Administration consult with additional Elders.	December 15, 2025	Administration has names of additional elders and will contact them to review the policy to give suggestions and bring back the policy to the April meeting.	In Progress
#25-149	Motion by Director Pacholok to direct Administration to pursue quotes from other insurance providers.	December 15, 2025	Administration will work on getting addition quotes from other insurance providers.	In Progress
#25-154	Motion by Director Neufeld to postpone the By-laws rewrite until later in the year or next year.	December 15, 2025	Administration will bring this discussion back up later on in the year or next year.	In Progress
#25-94	Motion by Director Balay to direct Administration to renegotiate the terms of the facility user contract with Aspen View Public Schools as discussed.	September 22, 2025	The AVPS Agreement was discussed at the Board Workshop on February 25, 2026. Administration will add this item to an upcoming meeting agenda.	In Progress
#26-13	Motion by Director Kapitaniuk to direct Administration to explore alternative options for the completion of a third-party Asset Management Plan.	January 19, 2026	Administration will investigate alternative options to complete an Asset Management Plan for the Multiplex.	In Progress

Athabasca Regional Multiplex Society Action Log

Meeting date: **April 20, 2026**

Motion #	Action / Motion	Meeting Date	Progress/Comments	Status
#26-56	Motion by Director Pacholok to allocate up to \$7000.00 for the curling rink water fountain and the remaining funds to be put in the capital reserves for improvement in the curling rink.	March 30, 2026	Administration is working on getting the water fountain and installing it. Once completed we will allocate the remaining funds to the capital reserves.	In Progress
#26-61	Motion by Director Pacholok to approve that the General Manager sign the agreement with Athabasca University incorporating the two amendments brought forward by Administration.	March 30, 2026	Administration sent the amendments to AU and is waiting for the revised agreement.	In Progress
#0	Direction for Administration to have/invite a User Group delegation every other meeting	October 16, 2023	The Athabasca Curling Club was a delegation at the February 23, 2026 meeting.	ongoing
#24-007	Motion by Director Kapitaniuk to direct Administration to credit the Athabasca County's annual operational requisition by the amount of interest received from the 2023 Solar PV Capital funding being held by ARMS.	January 15, 2024	Interest was paid for the entire 2024 & 2025 years back to the Athabasca County.	ongoing
#24-017	Motion by Director Pacholok to accept the update as information and to direct Administration to provide future updates on the boiler claim quarterly or as needed.	January 15, 2024	Updates will be provided quarterly or as needed.	ongoing

Pool Mechanical

- Monthly maintenance has been performed on all the circulation and filtration systems.

Fitness Centre

- Quarterly fitness equipment inspection and repairs were completed by Liv North.

Arena

- Arena Ice plant was shut off on April 2nd, and Operations staff have been working cleanup activities in preparation for Minor ball practice and upcoming larger events.

Curling Rink

- Operations conducted a few tests with the curling ice and gathered water samples for testing prior to the ice plant being shut off to aid in the process of building clearer ice in the fall.
- Operations had been cleaning and storing curling rink equipment in preparation for dry floor rentals.

Field House

- Operations replaced tension cables on 6 badminton /Pickle ball nets.

Exterior Grounds

- Operations have been managing melting water in few areas around the property and will begin cleanup activities when the weather allows for it.

Concession

- Operations have completed monthly cleaning of the grease traps and ice machine.

Theatre

- Operations replaced multiple burnt out lights in the lobby and theatre.
- Operations replaced two dimmer switches in the sound booth room to restore power to the stairway lighting.
- Operations also rebuilt and rewired a stairway light fixture that had a considerable burn out event.



Respectfully submitted,

Tim Wolfenberg

Facility Manager



General Update

- April marks the beginning of our spring sessions, starting with Spring Break lessons and continuing with large sets of school bookings. Throughout the month, staff have also focused on mid-season cleaning initiatives to maintain high facility standards, as well as reintegrating return seasonal staff.

April Holidays & Extra Event Swims

- **Good Friday:** April 3 Holiday hours from 10:00 AM to 6:00 PM.
- **½-Price Swims:** April 27 from 2:00 PM to 4:00 PM (No School PD Day).

Program Updates & Changes - Spring 2026

- **Drop-In Water Polo:** Continues every other Thursday from 7:00 PM to 8:00 PM until the end of April; scheduled to resume in Fall 2026.
- **Yoga:** Runs Tuesdays from 6:00 PM to 7:00 PM.
- **Spin Classes:** Tuesday and Thursday mornings from 6:15 AM to 7:00 AM.
- **Introduction to Fitness:** Will not be running this Spring season due to instructor availability.
- **Athabasca Rapids Swim Club:** Spring session runs April 8 – June 8, with practices on Mondays and Wednesdays from 4:00 PM to 5:30 PM.
 - Friday morning sessions will not run this spring, consistent with previous years.
- **Aqua Fit:** Running seven morning classes across four days per week, plus three evening classes across two days.
- **Warrior Wednesday:** Half-price admission on the second Wednesday of each month from 7:00 PM to 9:00 PM.
- **Teen Night:** Half-price admission for ages 13–17 on the last Friday of each month from 7:00 PM to 9:00 PM.
- **Spray Day:** Held on the last Saturday of each month from 3:00 PM to 5:00 PM.
- **Seniors' Day:** Runs every Thursday from 6:00 AM to 11:30 AM.
 - This corresponds with our low-intensity Aqua Fit classes.
- **Toonie Swim/Toonie Tuesdays:** Continues every Tuesday from 7:00 PM till 9:00 PM.
- **Upcoming Changes:** Adjustments to select programs are anticipated in May and again in July.

Swim Lessons

- **Winter lessons** concluded on March 21.
- **Spring Lessons** began on April 11:
 - Tuesday/Thursday evening lessons 4:00 PM till 7:25 PM
 - Wednesday adult lessons 5:30 PM till 6:30 PM.
 - Saturday morning lessons 9:45 AM till 1:10 PM
- **Private lesson times** will be available during the Tuesday/Thursday and Saturday sets.
- **School Lessons:**
 - April will see approximately **254 students over 12 days**, bringing the year-to-date total to **332 students**.
 - This year, we added a spring swim lesson schedule to the back of each student card to help promote enrollment in upcoming programs.
 - Spring Break lessons had over 12 kids from the March school lessons enrolled.
- **Spring Break Lessons:**
 - Ran from March 30 to April 3, daily from 9:00 AM to 1:10 PM.

Aquatics Report – April 2026.



- Sessions were fully enrolled and received positive feedback from parents.

Staff Training

- **Lifeguarding Inservice:** April's training will be held May 1 from 4:00 PM to 6:00 PM.
 - Topics include scenario-based training, importance or demonstrations, hazard recognition, facility procedures such as wristband checks, cleaning reviews, and general preparation for returning summer/seasonal staff.
- **AARFP Conference:**
- Dylan will be away **April 12–15** attending the AARFP Conference.
- As Aquatic Supervisor, the focus will be on aquatics and leadership development. Planned sessions include:
 - Disinfection at pools
 - Communication and Conflict Resolution
 - The AAAP Provincial Meeting
 - The Future of Sponsorship
 - Optimizing Pool Shut Down
 - Pool Deck Leadership
 - Lifeguard recruitment and Retention
 - These are just some of the ones I aim to attend if possible.

Pool & Equipment Updates

- **Cleaning Items:** Additional mid-season cleaning has continued throughout April, including:
 - Change room tile whitening to address hard water staining (in progress)
 - Pool deck treatment for hard and standing water stains (in progress)
 - Pool grates re-whitened and scrubbed (in progress)
 - Cleaning beneath fitness equipment (in progress)
 - Fitness wall cleaning scheduled for the end of the month
- **Life Jackets:** Over the past two months, many on-deck life jackets have reached the end of their service life and required replacement.
 - **Previous Order: April 11, 2023**
 - 60 total jackets: 20 infant, 20 child, and 20 early youth.
 - Purchased locally through Canadian Tire at a discounted rate.
 - **Current Order: April 7, 2026.**
 - 50 total jackets: 20 infant, 20 child, and 10 early youth.
 - Canadian Tire matched the 2023 pricing, resulting in a 20% or greater discount. This represents a significant savings of approximately \$35–\$48 per jacket compared to Lifesaving Society and other supplier quotes, totaling over \$2,000 in savings.
- **Pool Downtime – March 23 – April 10, 2026:**
 - All Pools: 100% up time.

Signature: _____

Dylan Zilinski,
Aquatic Supervisor

From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: 2026 Capital Budget Update

Background

- At the December 15, 2025, ARMS Board Meeting the following motion was carried.

#25-148 Motion by Director Hall *"to direct Administration to reduce 2026 Capital requisition amounts from our members to \$450,000.00."*
- At the September 22, 2025, ARMS Board Meeting the following motion was carried.

#25-93 Motion by Director Wallach *"to approve the 2026 Proposed Capital Budget as presented, with the Members sharing the \$500,000.00 Capital Requisition."*

Attachments

- 2026 Approved Capital Budget
- Updated – 2026 Capital Budget

Discussion

- The Board approved the proposed 2026 Capital Budget as presented on September 22, 2025.
- The Board subsequently reduced the 2026 Capital Requisition from members to \$450,000.00. The revised 2026 Capital Budget is attached.

Capital Budget Updates – April 2026

- Administration has received updated quotes for the Brine Header Replacement and Zamboni.

Zamboni

- The price for the Zamboni increased from \$190,401.75 to \$231,057.75, representing an increase of \$40,656.00.
- The approved CFEP Grant contribution remains \$95,200.88.
- As a result, the net cost to ARMS increased from \$95,200.87 to \$135,856.87.
- The Board approved the Zamboni purchase at the February 23, 2026, ARMS Board Meeting through the following motion:

#26-37 Motion by Director Callihoo *"to direct Administration to purchase the Zamboni 526 Ice Resurfacer for \$220,055.00 plus GST utilizing the CFEP Grant funds and the 2025 capital funding."*

Rink Brine Header Replacement

- The price for the Brine Header Replacement increased from \$199,500.00 to \$204,750.00, representing an increase of \$5,250.00.
- Administration has received a \$20,000.00 donation from Kingston Midstream toward the Brine Header Replacement repair costs.
- The approved grant contribution remains \$99,750.00.
- As a result, the net cost to ARMS decreased from \$99,750.00 to \$85,000.00 after application of the donation.

- These updates have been incorporated into the attached updated 2026 Capital Budget.
- Based on the updated pricing, there is a projected **\$25,793.05 shortfall** in the 2026 Capital Budget.
- Administration has not yet pursued sponsorship opportunities for the Zamboni. Current sponsors displayed on the existing Zamboni are:
 - Lions Club
 - Sun Life Financial
 - River Valley Insurance

- Administration will bring forward a Zamboni sponsorship strategy to a future Board meeting.
- The Zamboni will be invoiced upon delivery, anticipated in February/March 2027.

- Additional savings may still be realized through project tenders, final equipment pricing, and future sponsorship revenues.

Recommendation

- Motion to accept the 2026 Capital Budget Update information as presented.



General Manager – Rhonda Alix

Athabasca Regional Multiplex 2026 Approved Capital Budget

Approved at the September 22, 2025 meeting

Approved to reduce as per below at the December 15, 2025 meeting

Costs do not include GST

Priority	Item Description	Area	Building or Operational	Total Cost	Approved CFEP Grant Rebate	Admin to apply for a Grant or Defer to 2027	Multiplex Cost	Actual Cost as of February 28, 2026
2026	Capital Reserve Fund Allocation						\$ 31.63	
	2026 Capital Projects							
1	Roof Repairs	Multiplex	Building	\$ 28,195.65	\$ 14,097.83		\$ 14,097.83	
1	Roof Replacement	Admin/Daycare	Building	\$ 209,839.35	\$ 104,919.68		\$ 104,919.68	
1	Arena/Curling Rink Brine Headers	Arena/Curling Rink	Building	\$ 199,500.00	\$ 99,750.00		\$ 99,750.00	
1	Walk-in Freezer Condenser	Kitchen	Building	\$ 15,000.00			\$ 15,000.00	
1	Duct Cleaning	Pool	Building	\$ 15,000.00		\$ 15,000.00		Admin to apply for a grant or defer to 2027
1	Asphalt Repairs	Outdoor	Building	\$ 25,000.00			\$ 25,000.00	
1	Counter Tops - refinish	Multiplex	Building	\$ 20,000.00		\$ 20,000.00		Admin to apply for a grant or defer to 2027
1	Pump Motor - Hockey Heat	Arena	Building	\$ 8,000.00			\$ 8,000.00	
1	Compressor Cooling Pump - Jacket Pump	Arena	Building	\$ 6,500.00			\$ 6,500.00	
	Building Capital Subtotal			\$ 527,035.00	\$ 218,767.50	\$ 35,000.00	\$ 273,267.50	
1	CCTV Upgrades	All Multiplex Areas	Operational	\$ 30,000.00			\$ 30,000.00	
1	Zamboni	Arena	Operational	\$ 190,401.75	\$ 95,200.88		\$ 95,200.88	
1	Dolphin	Pool	Operational	\$ 5,000.00			\$ 5,000.00	
1	Gator for Sports Fields	Outdoor fields	Operational	\$ 30,000.00		\$ 15,000.00	\$ 15,000.00	Admin to apply for a Grant or reduce the purchase cost
1	Secan for Outdoor Equipment - Tractor & Gator	Outdoor	Operational	\$ 10,000.00			\$ 10,000.00	\$ 9,918.29
1	Event Tables 6 & 8 footers	Meeting rooms/event spaces	Operational	\$ 9,000.00			\$ 9,000.00	\$ 1,500.00
1	Chair racks (black chairs)	Meeting rooms/event spaces	Operational	\$ 7,500.00			\$ 7,500.00	
1	Consultant Building structure	All Multiplex Areas	Operational	\$ 5,000.00			\$ 5,000.00	
	Operational Capital Subtotal			\$ 286,901.75	\$ 95,200.88	\$ 15,000.00	\$ 176,700.88	\$ 11,418.29
	Total Capital Projects Costs in 2026			\$ 813,936.75	\$ 313,968.38	\$ 50,000.00	\$ 449,968.38	
Total Capital Requisition from our Members							\$ 450,000.00	

Athabasca Regional Multiplex 2026 Approved Capital Budget - updated April 2026

Approved at the September 22, 2025 meeting

Approved to reduce as per below at the December 15, 2025 meeting

Priority	Item Description	Area	Building or Operational	Total Cost (updated April 2026)	Donation Received (updated April 2026)	Approved CFEP Grant Rebate	Admin to apply for a Grant or Defer to 2027	Multiplex Cost	Actual Cost as of April 20, 2026
2026	Capital Reserve Fund Allocation							\$ (25,793.05)	
	2026 Capital Projects								
1	Roof Repairs	Multiplex	Building	\$ 28,195.65		\$ 14,097.44		\$ 14,098.21	
1	Roof Replacement	Admin/Daycare	Building	\$ 209,839.35		\$ 104,919.68		\$ 104,919.68	
1	Arena/Curling Rink Brine Headers	Arena/Curling Rink	Building	\$ 204,750.00	\$ 20,000.00	\$ 99,750.00		\$ 85,000.00	
1	Walk-in Freezer Condenser	Kitchen	Building	\$ 15,000.00				\$ 15,000.00	
1	Duct Cleaning	Pool	Building	\$ 15,000.00			\$ 15,000.00	\$ -	Admin to apply for a grant or defer to 2027
1	Asphalt Repairs	Outdoor	Building	\$ 25,000.00				\$ 25,000.00	
1	Counter Tops - refinish	Multiplex	Building	\$ 20,000.00			\$ 20,000.00	\$ -	Admin to apply for a grant or defer to 2027
1	Pump Motor - Hockey Heat	Arena	Building	\$ 8,000.00				\$ 8,000.00	
1	Compressor Cooling Pump - Jacket Pump	Arena	Building	\$ 6,500.00				\$ 6,500.00	
	Building Capital Subtotal			\$ 532,285.00	\$ 20,000.00	\$ 218,767.12	\$ 35,000.00	\$ 258,517.89	
1	CCTV Upgrades	All Multiplex Areas	Operational	\$ 30,000.00				\$ 30,000.00	
1	Zamboni	Arena	Operational	\$ 231,057.75		\$ 95,200.88		\$ 135,856.87	There are sponsorship opportunities
1	Dolphin	Pool	Operational	\$ 5,000.00				\$ 5,000.00	
1	Gator for Sports Fields	Outdoor fields	Operational	\$ 30,000.00			\$ 15,000.00	\$ 15,000.00	Admin to apply for a Grant or reduce the purchase cost
1	Secan for Outdoor Equipment - Tractor & Gator	Outdoor	Operational	\$ 9,918.29				\$ 9,918.29	\$ 9,918.29
1	Event Tables 6 & 8 footers	Meeting rooms/event spaces	Operational	\$ 9,000.00				\$ 9,000.00	\$ 1,500.00
1	Chair racks (black chairs)	Meeting rooms/event spaces	Operational	\$ 7,500.00				\$ 7,500.00	
1	Consultant Building structure	All Multiplex Areas	Operational	\$ 5,000.00				\$ 5,000.00	
	Operational Capital Subtotal			\$ 327,476.04	\$ -	\$ 95,200.88	\$ 15,000.00	\$ 217,275.16	\$ 11,418.29
	Total Capital Projects Costs in 2026			\$ 859,761.04	\$ 20,000.00	\$ 313,968.00	\$ 50,000.00	\$ 475,793.05	

Total Capital Requisition from our Members	\$ 450,000.00
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From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: ATB Financial Bank Charges Update

Background

At the March 30, 2026, ARMS Board Meeting the following motion was carried.

#26-44 Motion by Director Hall *"for the Board Chair to send a letter of concern to ATB Financial regarding their recent changes and seeking to negotiate pricing based on the municipal ownership of the Society."*

Attachments

- ATB Financial letter to Rhonda Alix – dated March 3, 2026
- Letter to ATB Financial from Chair Reimer – dated April 12, 2026

Discussion

- Chair Reimer sent the attached letter to ATB Financial.
- Administration did not sign the agreement requested by ATB to update ARMS' accounts, as referenced in ATB's attached letter dated March 3, 2026.
- ATB Financial had advised the following:
"As mentioned on the phone, the pricing can be updated with 30 days notice without a signature. Your negotiated pricing will automatically update on May 1, 2026. For example, in 1 year (May 2027), we will provide an additional 30-day notice introducing the cash/coin fees and potentially an interest adjustment. We typically only update interest to reflect market conditions. ATB currently does not intend to adjust the interest rate next year."
- All 4 of our accounts are commercial negotiated pricing accounts.

ATB Bank charges and interest changes presented at the March 30, 2026 – any updates are in red

- Administration was presented with the attached letter from ATB on March 3, 2026, about the changes to our accounts.
- I asked our Relationship Manager, Grace DeVries, for clarification on the letter.

"The previously provided fee statements may help supplement the fee break down below:

- *As mentioned in today's meeting, ATB is adjusting the file fees. The changes include a 30bps interest rate adjustment and the introduction of account fees. We will continue to waive cash/coin fees, and the monthly EFT fee for another year.*

- We discussed the possibility of switching to a not-for-profit account <https://www.atb.com/business/accounts-and-services/operating-accounts/community-spirit-account/> however there is a transaction limit on that account type. You have two options: negotiated pricing (sent in an encrypted email), or switch to a traditional commercial operating account. Even with the reduced interest and account fees, the negotiated pricing offer favors you due to the interest payment.
- Interest rate to be reduced by 30bps
- \$100/m for main account and \$25/sub account is a new fee *all debits (including bill payments) and credits are included in this fee. The \$25/sub account fee would be charged to the requested new savings account as well
- EFT charges will remain as is. *This is broken down nicely on the previously provided fee sheet (this is where you and I talked about a few efficiencies that could be improved)
- EFT \$15.95/m currently being waived and will continue for one more year. *To be charged May 1, 2027
- Cash and coin currently being waived and will continue for one more year *to be charged May 1, 2027 *you asked for a quote on the expected future costs. This is something we are still looking into and I did not want to put off my reply any further. I am off tomorrow, you can expect an estimate on Monday.
 - Cash and coin is considered physical monies

To summarize the letter, the only thing changing is the interest rate and the introduction of account fees starting May 1, 2026, with cash & coin and EFT monthly introductions in 2027. The start date for this change is listed on the first page of the negotiated pricing package. ATB has decided to no longer offer public sector accounts to organizations that are not municipalities. Although your organization is an important part of the municipality, we can no longer extend this account type to you. The decision was made to align more closely with the current market. Typically, with these account type shifts, standard accounts are offered, which do not include interest earnings. As we consider the Multiplex a valued client, we drafted up the negotiated pricing sheet as preferred pricing extended to you. With the current deposits, the Multiplex will still generate ~\$1930/m with the new interest rate, plus anticipated additional interest earnings from the newly requested savings account you wish to open."

"As promised below is a cash and coin fee quote. We reviewed your history and based the quote off of the highest processing month. So, based on previous behavior, the highest fee you would see is \$82/m."

Administration has communicated to ATB that these changes will have a significant impact on the operations of our non-profit society. Administration will explore pricing and service options with other financial institutions for comparison.

On May 1, 2026

Interest Revenue

- Current – Prime minus 1.95%
- May 1, 2026 – Prime minus 2.25%
- Reduction of 0.3% of interest earned on account balances

Bank Charges Expense

- Main account \$100.00/month
- 4 sub accounts at \$25.00/month
 - \$200.00 times 12 months is \$2,400.00/year

On May 1, 2027

Bank Charges Expense

- Cash and coin fee introduced – **this is a physical cash handling fee. For every \$1,000.00 deposited or withdrawn ATB charges \$2.50. This does not include cheques. The fee is calculated off the monthly activity and will be charged along side your other fees each month.**
 - approximately \$82.00/ month
 - \$82.00 times 12 months = \$984.00/year

In addition to the introduction of new monthly banking fees, the interest revenue rate earned on our balances will also be reduced. As a result, ARMS will experience both:

- increased banking expenses; and
- decreased interest revenue.

To mitigate these impacts, Administration will consolidate three existing accounts into the General Operating Account while continuing to internally track balances and interest allocations.

- The following accounts will be transferred into the Operating (General) Account:
 - Operating Reserve
 - Capital Reserve
 - Athabasca County GICB Account

Administration will retain the CFEP Grant Account as a separate account for grant tracking and reporting purposes.

- Following consolidation, ARMS will maintain two bank accounts:
 - Operating (General) Account
 - CFEP Grant Account

Recommendation

- Motion to accept the ATB Financial Bank Charges Update information as presented and bring back any updates to the Board when received.



General Manager – Rhonda Alix

April 12, 2026

ATB Financial
4910 50th Street
Athabasca, AB
T9S 2B9

Dear Grace DeVries,

The Athabasca Regional Multiplex has long valued its relationship with ATB Financial and has historically been classified in a manner like a municipal entity, without standard service fees. We were therefore concerned to learn that this classification is being changed.

The Multiplex is a municipally owned facility, jointly owned by Athabasca County and the Town of Athabasca, and governed by a Board of Directors appointed entirely by the two municipalities. It operates as a regional municipal partnership providing recreational services to the community.

This status has also been recognized by other levels of government. In 2022, the Government of Canada denied the Multiplex's application for the Canada Emergency Wage Subsidy (CEWS) on the basis that it is a public institution, given its 100% municipal ownership. This reinforces the Multiplex's identity as a municipally owned and governed entity.


Both Athabasca County and the Town of Athabasca maintain banking relationships with ATB. Given this close relationship, decisions affecting the Multiplex's banking arrangements may prompt broader discussions within our municipal partners.

Historically, ATB has also been a strong supporter of the Athabasca Regional Multiplex and the services it provides to the region. In recent years, however, that level of support has diminished significantly, and the proposed change in classification further contributes to this concern.

For these reasons, we respectfully request that ATB review and reconsider the Multiplex's classification and reinstate it to the previous status in recognition of its municipal ownership and governance structure. We believe this would better reflect the nature of the organization and the longstanding partnership between ATB and our municipalities.

We appreciate your consideration of this matter and would welcome the opportunity to discuss it further.

Sincerely,



Darlene Reimer
Board Chair
Athabasca Regional Multiplex Society

Cc: Rhonda Alix, General Manager, Athabasca Regional Multiplex Society
Athabasca Regional Multiplex Society Board of Directors



March 3, 2026

Athabasca Regional Multiplex Society
2 University Dr
Athabasca Alberta T9S 0A3

Your preferred rates have changed, yet our commitment stays the same.

Dear Rhonda Alix,

We're happy to once again offer you preferred rates on your business deposit accounts.

You can find the details of your customized package on the next page(s) of this letter. Your updated rates will take effect on **May 1, 2026** and expire on **May 1, 2027**. Thank you for your business, trust and partnership.

Here are some other important things you need to know.

ATB may change these rates with 30 calendar days of written notice to you.

If you don't agree with the changes, please tell us in writing, and your business accounts will be subject to the standard Rate and Fee Schedule found at atb.com/servicefees following the effective date of ATB's notice.

If you agree with the changes, there is nothing you need to do, which indicates you accept our changes. The changes will take effect with your first business account transaction on or after the effective date of ATB's notice.

If you have any questions, please reach out.

Your friends at ATB.



Any fees not specified below are subject to standard pricing. Please view standard fee list here: atb.com/servicefees

Interest rates on your deposit balances:	Prime - 2.25%
Monthly fixed fee:	\$100 for Main Account, \$25 per Sub Account
Transactions included in monthly fixed fee:	<ul style="list-style-type: none"> • In-branch Debit and Credit • Electronic Debit And Credit • Bill Payments
Additional fees outside standard pricing:	<ul style="list-style-type: none"> • All Cash Management service fees <ul style="list-style-type: none"> ◦ \$15.95 EFT Monthly Fee; Waived • All Cash & Coin fees; Waived
<p>The following account(s) are included under this agreement:</p> <p><i>* If multiple accounts are listed but fees are being collected from a specific account, an asterisk will appear beside that account number.</i></p>	<ul style="list-style-type: none"> • [REDACTED]; Main Account • [REDACTED]; Sub Account • [REDACTED]; Sub Account • [REDACTED]; Sub Account
Additional details (if applicable):	

Grace DeVries

Relationship Manager
Rural Markets

[REDACTED]
[REDACTED]

ATB Athabasca, 4910 50 Street
Athabasca, AB T9S 2B9



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Green and Inclusive Community Builders Program (GICB) Grant
Application Update

Background

- At the February 23, 2026, ARMS Board Meeting the following motion was carried.

#26-27 Motion by Director Kapitaniuk *“to direct Administration to work with the Town of Athabasca to inquire further about the rejection of the GICB Grant.”*
- Administration, in collaboration with the Athabasca County and the Town of Athabasca, submitted two Green and Inclusive Community Buildings (GICB) grant applications: one in February 2023 and one in October 2024.

Attachments

- Town of Athabasca Email From GICB dated April 15, 2026
- Letter and Email to the Town of Athabasca from the Government of Canada
- October 21, 2024, ARMS Board GICB Briefing Note with Energy Management Report and Budget
- February 26, 2024, and February 28, 2023, ARMS Board GICB Briefing Notes

Discussion

- Administration sent an initial email to the Town administration asking if they could follow up with the GICB program regarding the reasons the applications were rejected. The reasons we were rejected are attached.
- Both GICB Grant Applications were not selected for funding.
- In the Attached letter to the Town of Athabasca that was received on February 3, 2026, states:
 - *“The specific reason(s) for our final decision is/are:
 - Your overall score for the merit assessment did not meet the minimum required score.”*

- Funding contribution from our partners (not utilized as the Grant was not approved):
 - Athabasca County – held in an ARMS bank account - \$251,558.20
 - Town of Athabasca – held in a Town account - \$251,558.20

Recommendation

- Motion to accept the Green and Inclusive Community Builders Program information as presented.



General Manager – Rhonda Alix

FW: Green and Inclusive Community Buildings Program - AP-000004418

From Rachel Ramey <Rachel@athabasca.ca>
Date Wed 2026-04-15 9:17 AM
To Multiplex Manager <multiplexmanager@athabasca.ca>

Good morning,
Below is the response from the GICB.

Rachel Ramey, CLGM
Chief Administrative Officer
Town of Athabasca
4705 - 49 Avenue
Athabasca, AB T9S 1B7
Phone: 780-675-2063
Fax: 780-675-4242
Email: rachel@athabasca.ca

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From: GICBP / PBCVI (INFC) <gicbp-pbcvi@inf.gc.ca>
Sent: April 15, 2026 9:07 AM
To: Rachel Ramey <Rachel@athabasca.ca>
Subject: RE: Green and Inclusive Community Buildings Program - AP-000004418

Unclassified | Non classifié

Hello Rachel,

Thank you for reaching out to us. We are happy to support you to better understand the application assessment results for your *Athabasca Regional Multiplex – Solar Retrofit and Energy Improvements* project (AP-000004418). During the assessment process, we were only able to evaluate your project based on the information that you provided on the application.

Projects need to meet or exceed a minimum merit score threshold in order to move forward for consideration and receive GICB funding. The merit score for a number of categories such as energy efficiency, confidence and in delivery of projects, climate resilience, and inclusiveness are added up during the assessment of applications. Your overall score for the merit assessment did not meet the minimum required score.

Your application could be improved in the following areas:

Confidence in delivery:

- In Q.40 of the application, you wrote that community engagement for project scoping has not been conducted. Applicants are required to demonstrate that relevant communities and stakeholders were consulted and to clearly describe the outcomes of those consultations.

Accessibility:

- Your project did not include accessibility in its scope. Projects that increased accessibility and were committed to including accessibility elements that meet the highest standards received a higher score.

Climate Resilience:

- While your application did identify project risks, the mitigation measures in Q.52 could have been more detailed by demonstrating how risks would be addressed. Mitigation measures must be concise and specific to address the risks.

Energy Savings:

- While your project met the program's environmental requirements, your application's RETScreen Report reflected minimal energy savings. Projects with greater energy savings received a higher score.

We acknowledge the significant amount of effort that went into preparing your application and appreciate your commitment to fostering greener and more inclusive community spaces.

If you have additional questions, please reach out to us again.

Sincerely,

The Green and Inclusive Community Buildings Team
Housing, Infrastructure and Communities Canada
gicbp-pbcvi@infc.gc.ca



Town of Athabasca
Jeff Dalley
4705 49 Ave, Athabasca, AB T9S 1B7

Dear Jeff Dalley,

Thank you for submitting your application to the Government of Canada's Green and Inclusive Community Buildings (GICB) program.

While we sincerely appreciate your interest in this initiative, I regret to inform you that your project, *Athabasca Regional Multiplex – Solar Retrofit and Energy Improvements* (AP-000004418), did not meet program requirements and, as a result, has not been selected for funding.

Please note that the assessment results are final. Projects that do not meet program requirements cannot be approved by Housing, Infrastructure and Communities Canada or the Minister of Housing, Infrastructure and Communities.

The specific reason(s) for our final decision is/are:

- Your overall score for the merit assessment did not meet the minimum required score.

The GICB program received considerable interest from communities across Canada. Due to the competitive nature of the program, the Department could only assess projects based on the information provided. For more detailed information on how we evaluated your application, and the above-noted reason(s), you may wish to consult the [Applicant Guide](#). Additionally, with the approval of projects from the most recent intake, the program does not have additional funds available and no future intakes are planned.

We understand that your organization put significant effort into preparing this application. We commend your commitment to making your community a more sustainable place to live, and for seeking to improve the lives of all residents.

If you have additional questions about the program, please contact us at [REDACTED] and we would be happy to answer them. Additionally, you can find more information about our other funding programs at <https://housing-infrastructure.canada.ca>.

Thank you once again for your application, and my very best wishes for your future endeavours.

Yours sincerely,

[REDACTED]

David Mac Donald
Director General
Resilient and Innovative Communities Directorate
Housing, Infrastructure and Communities Canada

From: GICBP / PBCVI (INFC) <[REDACTED]>
Sent: February 3, 2026 10:02 AM
To: Bill Mckennan <[REDACTED]>
Cc: Bill Mckennan <[REDACTED]>
Subject: Green and Inclusive Community Buildings Program - AP-000004418

Unclassified | Non classifié

Dear Jeff Dalley,

Your application for funding to the Green and Inclusive Community Buildings (GICB) program has been assessed. Following a thorough review of your application for *Athabasca Regional Multiplex – Solar Retrofit and Energy Improvements* (AP-000004418), we regret to inform you that your project was not selected for funding.

Please find attached a letter that contains the assessment results of your application. Thank you for your application, and for your interest in the GICB program.

Sincerely,

The Green and Inclusive Community Buildings Team

[REDACTED]



From: Rhonda Alix, General Manager
To: ARMS Board
Date: October 21, 2024
Subject: Green and Inclusive Community Builders Program (GICB)

Background

- The Town of Athabasca has applied for the GICB Program for ARMS using GrantMatch Corp. as per the following Board motion at the September 16, 2024, meeting:
Motion by Director LeMessurier to "direct Administration to work with the Town of Athabasca and Athabasca County to submit a GICB Program application for Solar PV and other energy efficient improvements."

Attachment

- GICB Program Energy Management Report
- GICB Budget

Discussion

2024 GICB Program summary:

Project was for Solar PV, LED Lighting replacement, 4 High Efficiency boilers with piping upgrades and Curling Rink Dehumidification Unit

Total Budget: \$ 2,981,652.32 (with 5% contingency)

ARMS Share: \$369,530.46

Federal Share: \$2,385,321.86

Energy savings = 29.8%

GHG reduction = 43.7%

If our application is successful GrantMatch's fees are:

10% on the first \$1,000,000.00

5% on the remaining balance of \$1,981,652.32

Total fees - \$199,082.62

Recommendation

- Motion to accept the information as presented.

A handwritten signature in blue ink, appearing to read "Rhonda Alix", is written over a horizontal line.

General Manager – Rhonda Alix

Energy management report

Athabasca Regional Multiplex Athabasca Regional Multiplex PV Project



Commercial/Institutional - Other

Prepared for:

Municipal Energy Manager
Athabasca Town
4705-49ave
Athabasca, Alberta, T9S1B7
Canada
Phone: 780-757-9620

Prepared by:

Town of Athabasca
4705 49ave
Athabasca , Ab, T8R1H1
Canada

Executive summary

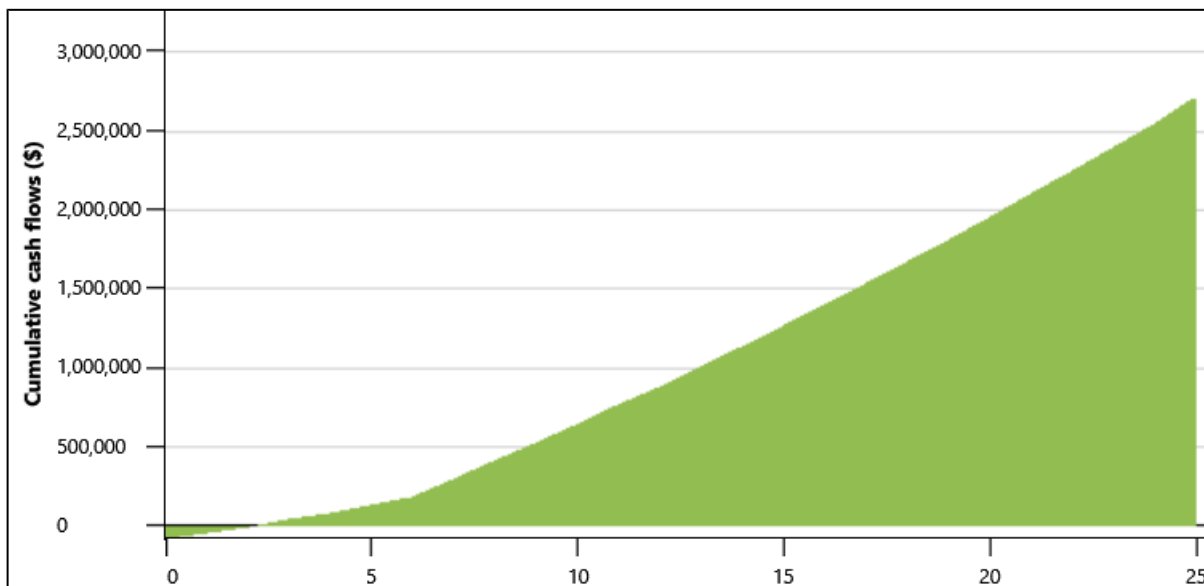
This report was prepared using the RETScreen Clean Energy Management Software. The key findings and recommendations of this analysis are presented below:

Target

	Fuel consumption MWh	Fuel cost \$	GHG emissions tCO ₂
Base case	7,639	215,293	2,289
Proposed case	5,366	108,791	1,289
Savings %	2,273 29.8%	106,503 49.5%	1,001 43.7%

The main results are as follows:

Cash flow - Cumulative





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Location | Climate data

Location

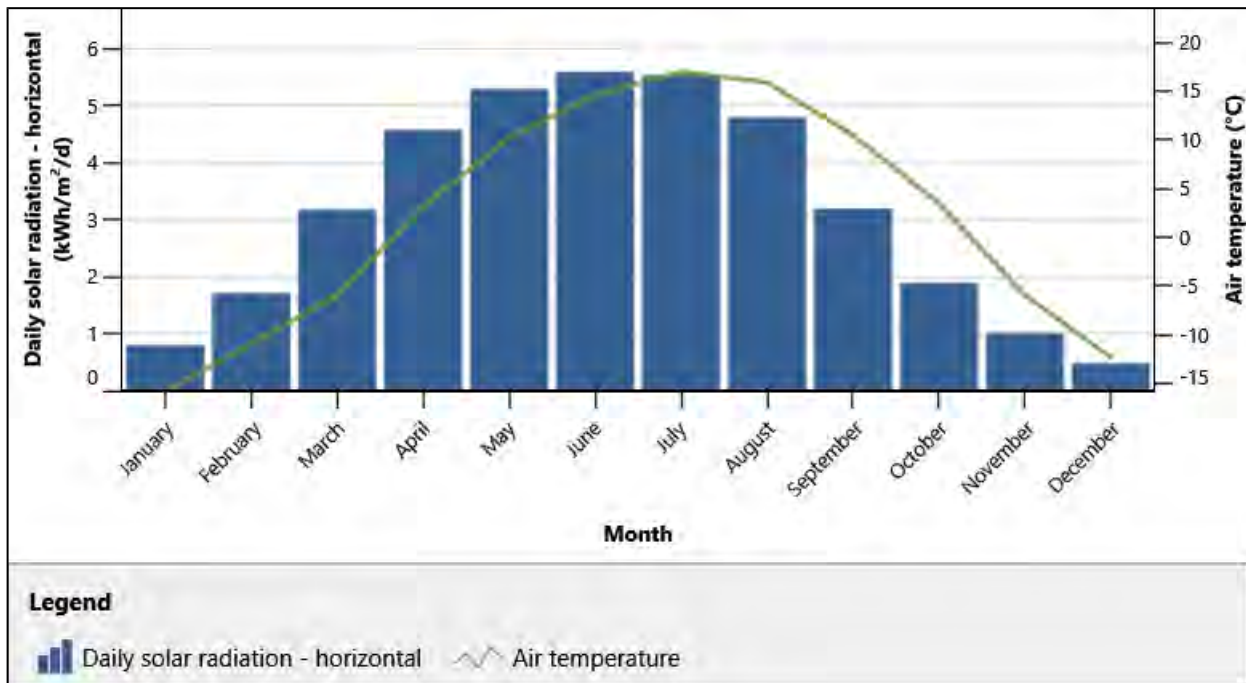


Legend

-  Facility location
-  Climate data location

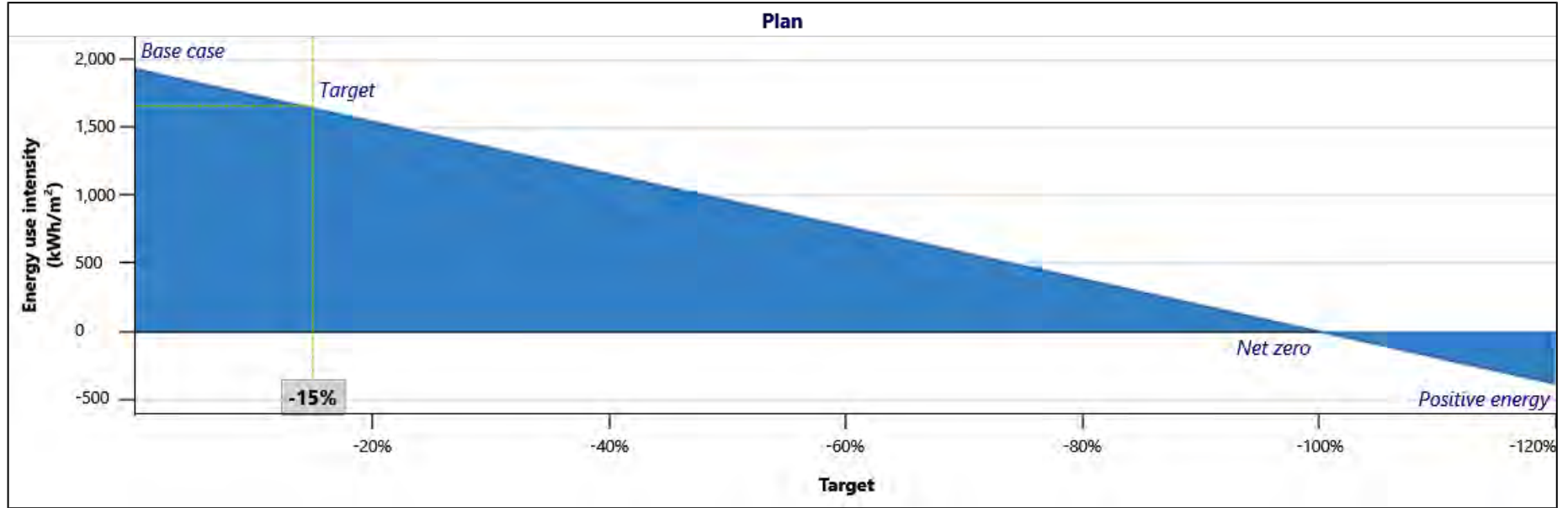
	Unit	Climate data location	Facility location
Name		Canada - Alberta - Lac La Biche (Aut)	Canada - AB - Athabasca
Latitude	°N	54.8	54.7
Longitude	°E	-112.0	-113.3
Climate zone		7 - Very cold	7 - Very cold
Elevation	m	567	569

Climate data



Heating design temperature	-31.6								
Cooling design temperature	25.7								
Earth temperature amplitude	26.2								
Month	Air temperature	Relative humidity	Precipitation	Daily solar radiation - horizontal	Atmospheric pressure	Wind speed	Earth temperature	Heating degree-days	Cooling degree-days
	°C	%	mm	kWh/m²/d	kPa	m/s	°C	°C-d	°C-d
January	-15.7	66.4%	21.70	0.80	94.2	2.1	-16.1	1,045	0
February	-10.9	64.9%	14.84	1.71	94.3	2.4	-12.8	809	0
March	-5.9	57.8%	23.25	3.18	94.2	2.7	-5.8	741	0
April	3.2	54.1%	36.90	4.58	94.2	3.0	3.5	444	0
May	10.2	53.7%	52.08	5.30	94.1	3.1	10.4	242	6
June	14.6	64.5%	78.30	5.60	94.1	2.7	15.2	102	138
July	17.0	70.2%	72.54	5.54	94.2	2.7	17.8	31	217
August	15.9	72.9%	49.60	4.80	94.2	2.5	16.6	65	183
September	10.5	70.0%	37.80	3.20	94.2	2.8	10.3	225	15
October	3.5	68.4%	25.73	1.89	94.1	2.9	2.3	450	0
November	-5.9	73.3%	21.90	1.01	94.0	2.4	-7.4	717	0
December	-12.3	70.9%	21.08	0.48	94.1	2.3	-14.6	939	0
Annual	2.1	65.6%	455.72	3.18	94.2	2.6	1.7	5,810	559

Plan

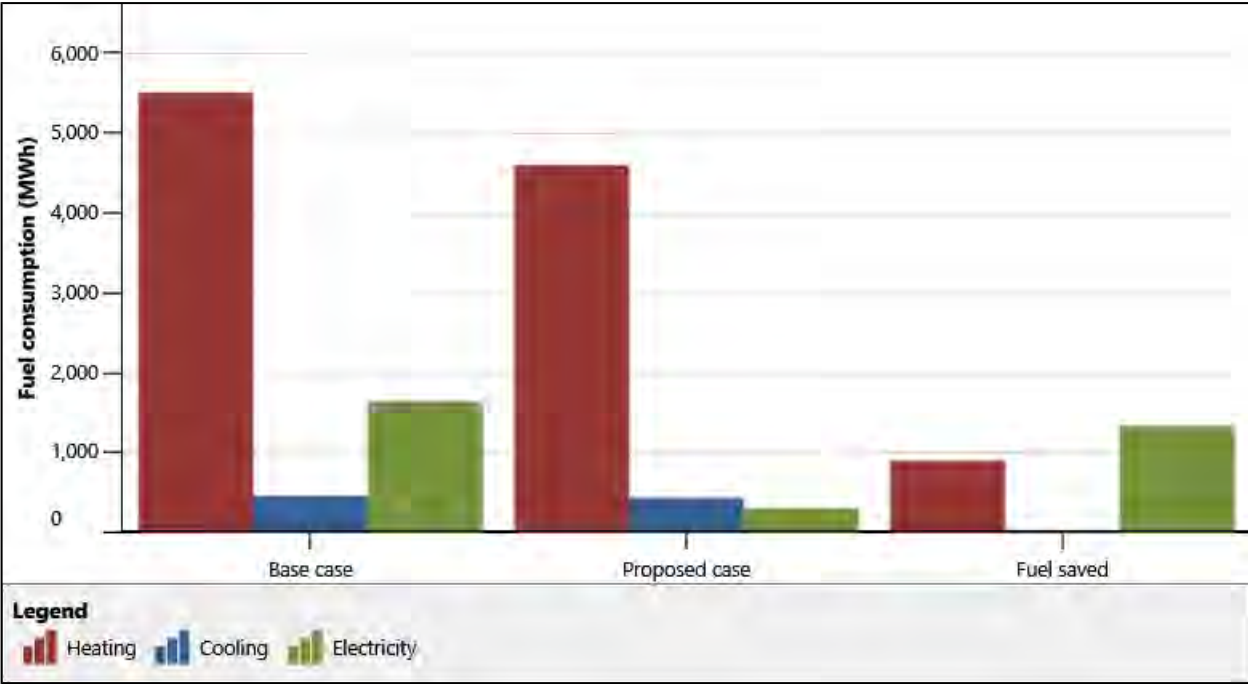


Facility size: 11,596 m²

Fuel consumption		Facility - Plan			Energy use intensity			
Fuel type	Fuel consumption - base case	Fuel consumption - Equivalent kWh Base case kWh	Set target	Fuel consumption - Equivalent kWh Proposed case kWh	Base case kWh/m ²	Proposed case kWh/m ²	Benchmark kWh/m ²	Variance Base case
Electricity - kWh	19,887	19,887	-15%	16,904	1.7	1.5		
Natural gas - m ³	2,105,913	22,381,180	-15%	19,024,003	1,930	1,641		
Total		22,401,067	-15%	19,040,907	1,932	1,642		

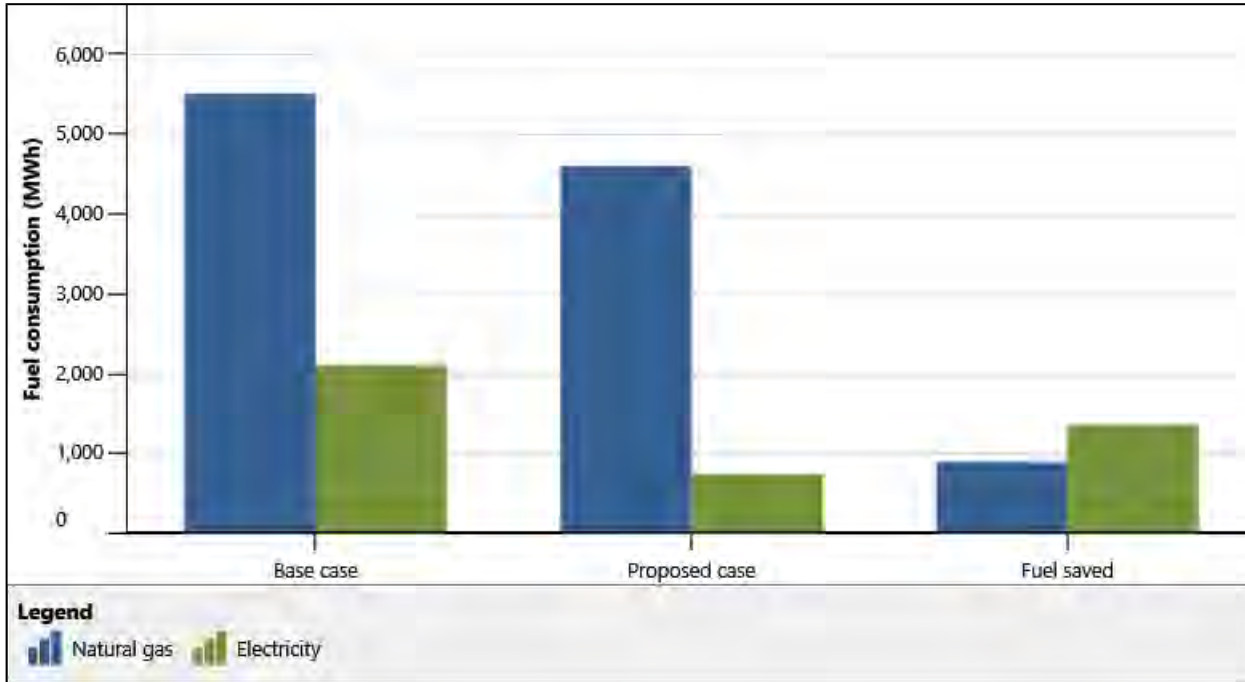
Energy savings | Fuel summary

Energy savings



	Heating GJ	Cooling GJ	Electricity GJ	Total GJ
Fuel consumption				
Base case	19,869	1,683	5,947	27,499
Proposed case	16,609	1,584	1,123	19,316
Fuel saved	3,260	98.5	4,824	8,183
Fuel saved - percent	16.4%	5.9%	81.1%	29.8%

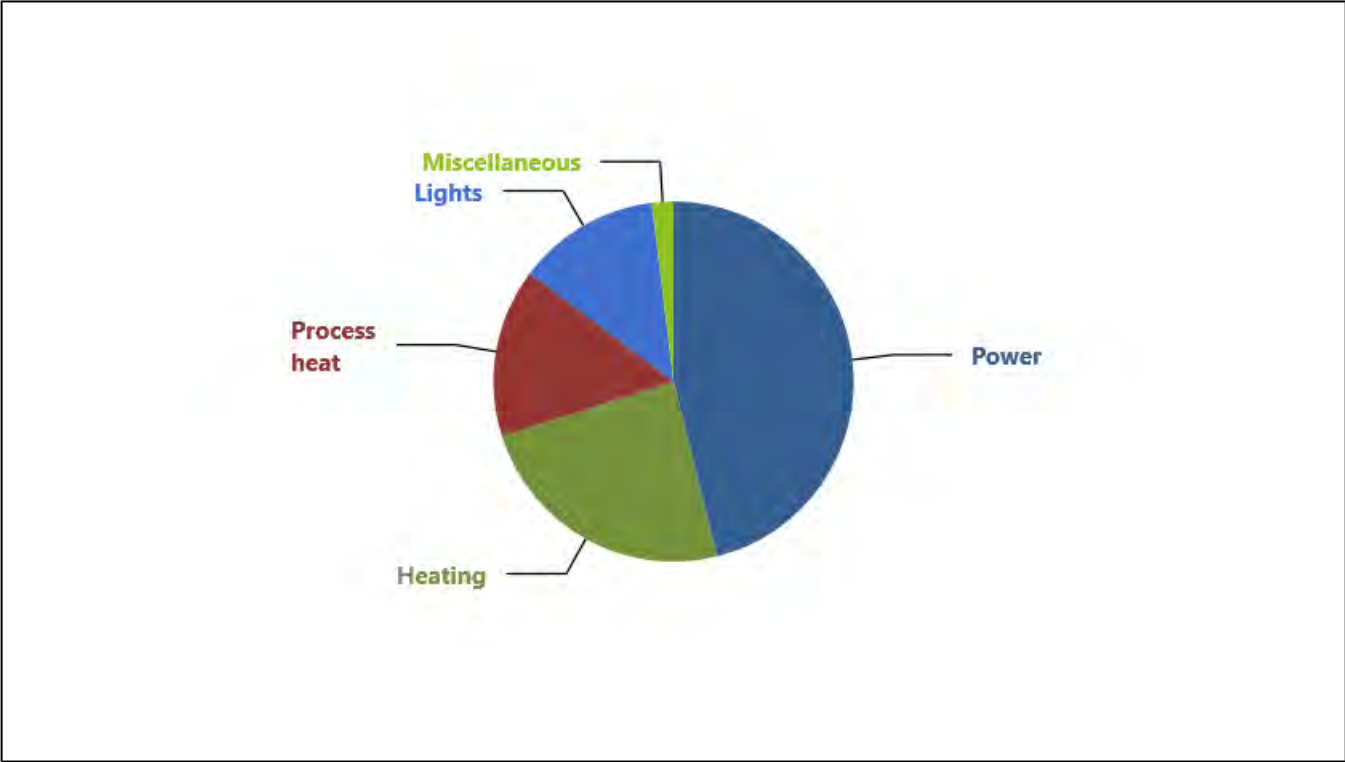
Fuel summary



	Fuel	Base case	Proposed case	Savings
Fuel type	Unit	Fuel consumption	Fuel consumption	Fuel saved
Natural gas	GJ	19,869	16,609	3,260
Electricity	kWh	2,119,430	751,935	1,367,495
	Fuel	Base case	Proposed case	Savings
Fuel type	Fuel rate	Fuel cost	Fuel cost	Savings
Natural gas	3.39 \$/GJ	\$ 67,357	\$ 56,306	\$ 11,051
Electricity	0.07 \$/kWh	\$ 147,936	\$ 52,485	\$ 95,451
Total		\$ 215,293	\$ 108,791	\$ 106,503

End-use

Fuel saved



Section	Fuel saved	
	kWh	%
Power	1,048,741	46.1%
Heating	544,285	23.9%
Process heat	344,447	15.2%
Lights	291,381	12.8%
Miscellaneous	44,193	1.9%
Space cooling	21,557	0.95%
Space heating	16,820	0.74%
Refrigeration	5,816	0.26%

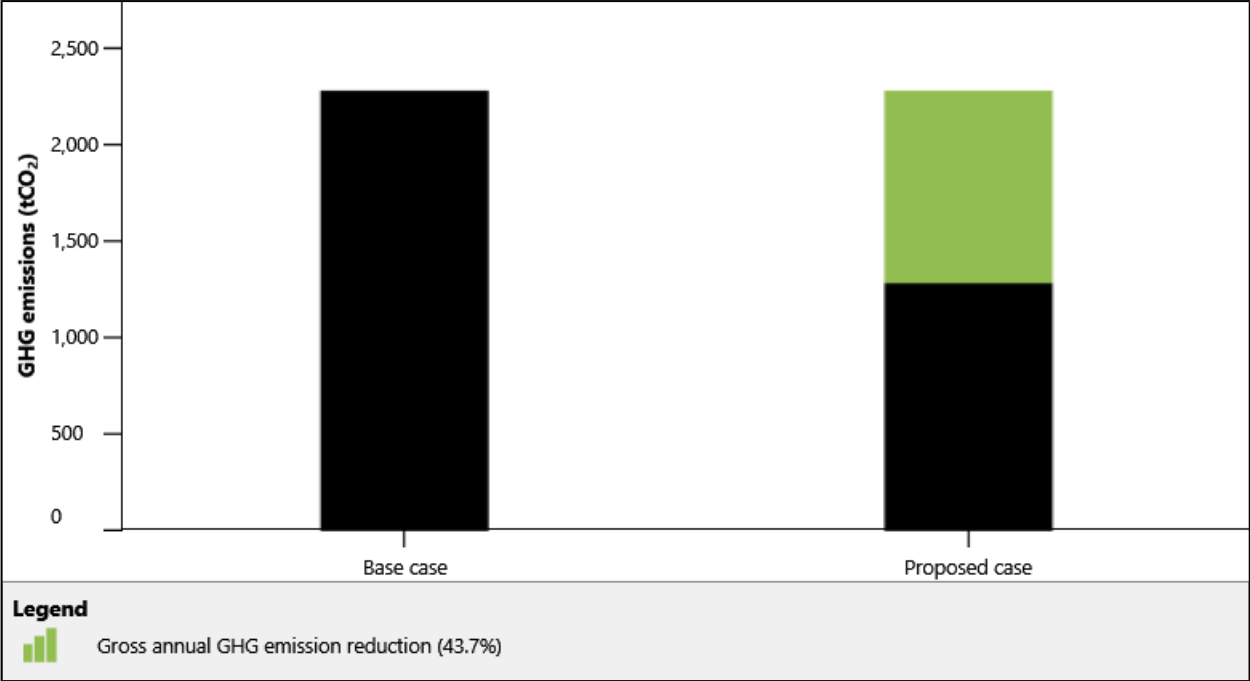
Target

Summary

	Fuel consumption MWh	Fuel cost \$	GHG emissions tCO ₂
Base case	7,639	215,293	2,289
Proposed case	5,366	108,791	1,289
Savings	2,273	106,503	1,001
%	29.8%	49.5%	43.7%

GHG emissions

GHG emissions



GHG equivalence



1,000.6 tCO₂ is equivalent to 183.3
Cars & light trucks not used

GHG emissions		
Base case	2,289.1	tCO ₂
Proposed case	1,288.5	tCO ₂
Gross annual GHG emission reduction	1,000.6	tCO ₂

Financial viability

Financial parameters

General		
Fuel cost escalation rate	%	2%
Inflation rate	%	3%
Discount rate	%	5%
Reinvestment rate	%	0%
Project life	yr	25
Finance		
Incentives and grants	\$	1,206,481.60
Debt ratio	%	20%
Debt	\$	323,440
Equity	\$	1,293,760
Debt interest rate	%	2.9%
Debt term	yr	6
Debt payments	\$/yr	59,410

Costs | Savings | Revenue

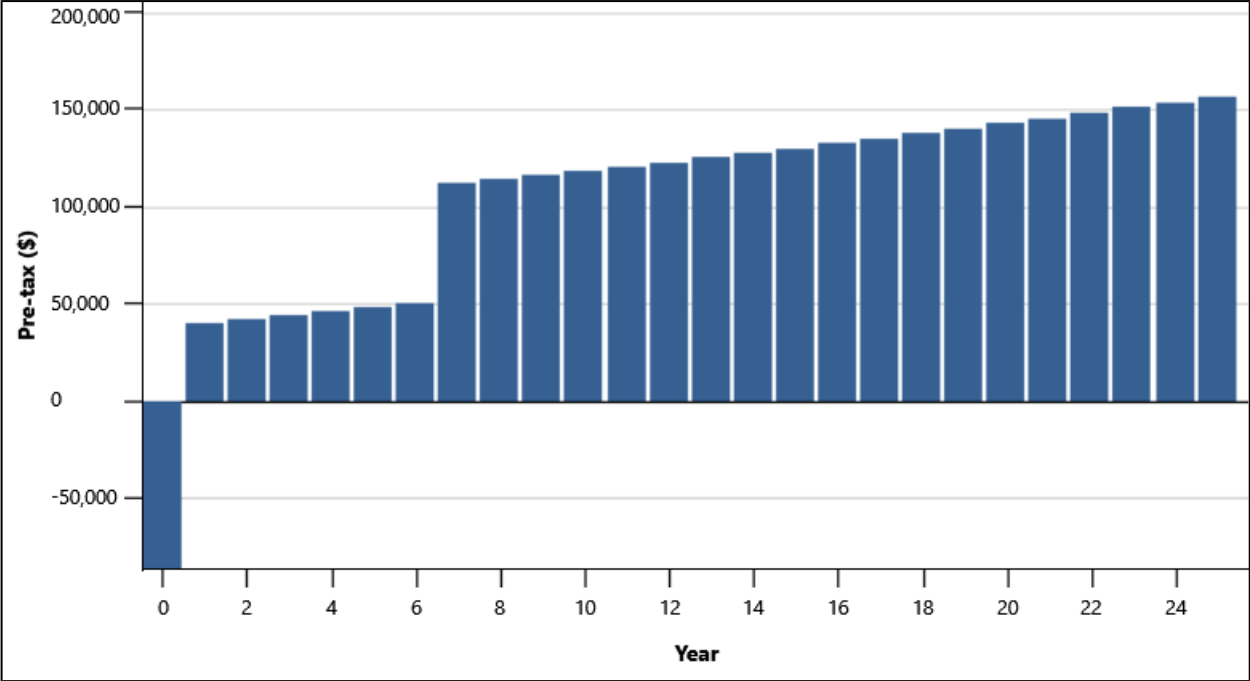
Initial costs			
Incremental initial costs	100%	\$	1,617,200
<hr/>			
Total initial costs	100%	\$	1,617,200
Incentives and grants		\$	1,206,481.60
<hr/>			
Yearly cash flows - Year 1			
Annual costs and debt payments			
O&M costs (savings)		\$	8,744
Fuel cost - proposed case		\$	108,791
Debt payments - 6 yrs		\$	59,410
<hr/>			
Total annual costs		\$	176,944
Annual savings and revenue			
Fuel cost - base case		\$	215,293
GHG reduction revenue		\$	0
CE production revenue		\$	0
<hr/>			
Total annual savings and revenue		\$	215,293
Net yearly cash flow - Year 1		\$	38,349

Financial viability

Pre-tax IRR - equity	%	55.1%
Pre-tax MIRR - equity	%	14.9%
Pre-tax IRR - assets	%	17.5%
Pre-tax MIRR - assets	%	8%
Simple payback	yr	4.2
Equity payback	yr	2.1
Net Present Value (NPV)	\$	1,306,056
Annual life cycle savings	\$/yr	92,668
Benefit-Cost (B-C) ratio		2
Debt service coverage		1.7
GHG reduction cost	\$/tCO ₂	-91.1

Cash flow

Annual



Cumulative

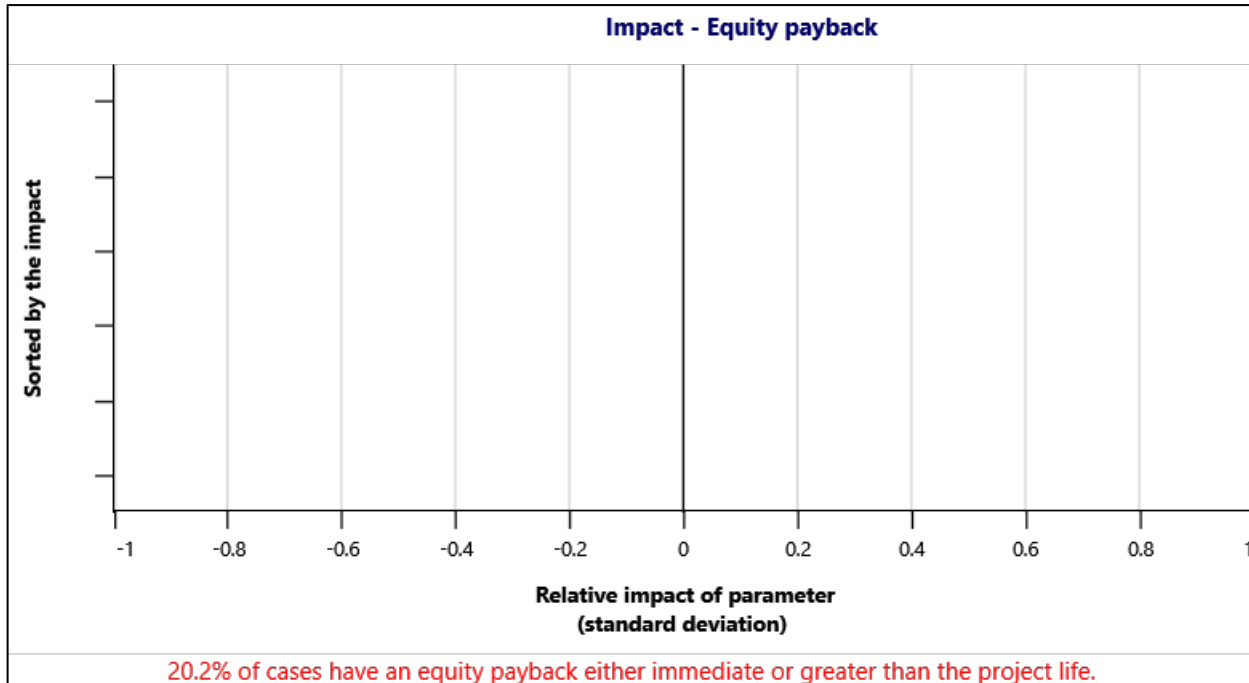


Yearly cash flows

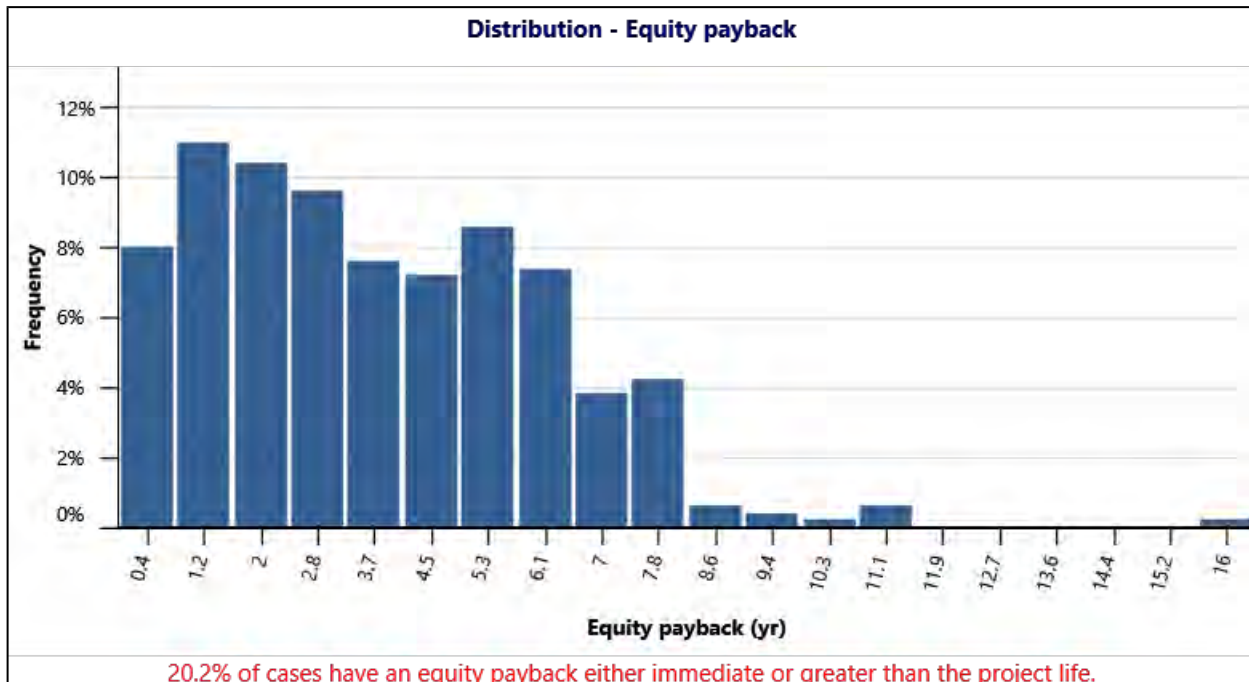
Year #	Pre-tax \$	Cumulative \$
0	-87,278	-87,278
1	40,217	-47,061
2	42,119	-4,942
3	44,057	39,115
4	46,031	85,146
5	48,041	133,188
6	50,089	183,277
7	111,584	294,861
8	113,709	408,570
9	115,872	524,442
10	118,075	642,517
11	120,319	762,836
12	122,605	885,441
13	124,932	1,010,373
14	127,302	1,137,676
15	129,716	1,267,392
16	132,174	1,399,566
17	134,677	1,534,243
18	137,226	1,671,470
19	139,822	1,811,292
20	142,465	1,953,757
21	145,157	2,098,914
22	147,897	2,246,811
23	150,688	2,397,499
24	153,529	2,551,027
25	156,422	2,707,449

Risk

Impact



Distribution



Perform analysis on		Equity payback			
Number of combinations		500			
Random seed		No			
Parameter	Unit	Value	Range (+/-)	Minimum	Maximum
Initial costs	\$	1,617,200	25%	1,212,900	2,021,500
O&M	\$	8,744	25%	6,558	10,929
Fuel cost - proposed case	\$	108,791	25%	81,593	135,989
Fuel cost - base case	\$	215,293	25%	161,470	269,117
Debt ratio	%	20.0%	25%	15.0%	25.0%
Debt interest rate	%	2.85%	25%	2.14%	3.56%
Debt term	yr	6	25%	5	8
Median				yr	3.4
Level of risk				%	10%
Minimum within level of confidence				yr	0.39
Maximum within level of confidence				yr	7.7

Analysis type

Project life



Project Phase	Expense Name	Expense Type	Expense Description	Contract Type (if applicable)	Eligible Cost (\$)	Ineligible Cost (\$)	Total
Construction Phase	Lighting Replacement	Labour and materials	LED Lighting Replacement	Competitive	\$ 136,000.00	\$ -	\$ 136,000.00
Design Phase	Boiler Replacement	Professional fees	Design and Engineering	Competitive	\$ 100,000.00	\$ -	\$ 100,000.00
Construction Phase	Boiler Replacement	Labour and materials	Boiler Equipment	Competitive	\$ 300,000.00	\$ -	\$ 300,000.00
Construction Phase	Boiler Replacement	Labour and materials	Distribution Piping and Equipment	Competitive	\$ 125,000.00	\$ -	\$ 125,000.00
Construction Phase	Boiler Replacement	Labour and materials	Labour for Above	Competitive	\$ 325,000.00	\$ -	\$ 325,000.00
Construction Phase	Boiler Replacement	Labour and materials	Misc. Materials for above	Competitive	\$ 185,000.00	\$ -	\$ 185,000.00
Construction Phase	Boiler Replacement	Labour and materials	Permitting	Competitive	\$ 3,000.00	\$ -	\$ 3,000.00
Design Phase	Solar PV Installation	Professional fees	Engineering	Competitive	\$ 10,000.00	\$ -	\$ 10,000.00
Construction Phase	PV Installation	Labour and materials	Permitting	Competitive	\$ 4,000.00	\$ -	\$ 4,000.00
Construction Phase	PV Installation	Labour and materials	Solar Panel Moduels	Competitive	\$ 650,000.00	\$ -	\$ 650,000.00
Construction Phase	PV Installation	Labour and materials	Inverters	Competitive	\$ 80,000.00	\$ -	\$ 80,000.00
Construction Phase	PV Installation	Labour and materials	Racking	Competitive	\$ 145,000.00	\$ -	\$ 145,000.00
Construction Phase	Solar PV Installation	Labour and materials	Electrical BOS & Equipment Rentals	Competitive	\$ 200,000.00	\$ -	\$ 200,000.00
Construction Phase	Solar PV Installation	Labour and materials	Labour on Above	Competitive	\$ 380,000.00	\$ -	\$ 380,000.00
Construction Phase	Solar PV Installation	Labour and materials	SMART Monitoring TV	Competitive	\$ 1,200.00	\$ -	\$ 1,200.00
Construction Phase	Dehumidifier Unit Replacement	Labour and materials	Engineered Air Custom Dehumidifier c/w 6 Ton AC Coil	Competitive	\$ 195,468.88	\$ -	\$ 195,468.88

From: Rhonda Alix, General Manager
To: ARMS Board
Date: February 26, 2024
Subject: GICB Program application update

Background

- Administration received a letter about the Government of Canada's Green and Inclusive Community Buildings (GICB) program.

Attachments

- Email from the Government of Canada
- Letter from the Government of Canada
- Energy Management Report
- GICB Program Application Guidelines

Discussion

Government of Canada's letter states:

"Please note that the assessment results are final. Projects that do not meet program requirements cannot be approved by Infrastructure Canada or the Minister of Housing, Infrastructure and Communities.

The specific reason(s) for our final decision is/are:

- *Your overall score for the merit assessment did not meet the minimum required score."*

GICB Application Summary:

Total Budget: \$ 2,980,120

Federal Share: \$ 2,384,096

Applicant Share: \$ 494,224

Energy Reduction: 27.7%

GHG Reduction: 971.8 tonne of CO2 reduction (AMAZING! That is the same as 178 cars/ light trucks)

GICB program application guidelines state:

"In order to be eligible for funding consideration, all retrofit projects are encouraged to achieve at least 25% in energy efficiency improvements compared to the building's baseline energy consumption."

Administration has asked our Contractor, Reimagine, to comment on the letter from the Government of Alberta.

Recommendation

- Motion to accept this information as presented.



General Manager – Rhonda Alix



From: Rhonda Alix, General Manager
To: ARMS Board
Date: February 28, 2023
Subject: GICB Grant update

Background

- Kevin Jacobs started the GICB Grant model with the Solar PV Project. The ARMS Board added the 4 replacement Boilers to the grant in order to reach the 25% energy savings. The grant application deadline is February 28th, 2023.

Attached

- Reimagines GICB Grant application written response to the relevant questions
- Reimagines GICB Grant application budget

Discussion

- Reimagine submitted the GICB Grant with a 27.7% energy reduction.
- Reimagine added the MCCAC REC lighting project to the GICB Grant application.
- Budget Breakdown
 - Total Eligible Costs \$ 2,980,120.00
 - Less: Federal GICB Grant amount \$ 2,384,096.00
 - Less: MCCAC REC lighting rebate \$ 101,800.00
 - Amount left outstanding: \$ 494,224.00.
 - Approved Capital Budget - \$ 501,216.40
- Once we receive the GICB Grant approval we can select our contractors to complete the projects, which may reduce the costs.

Recommendation

- Motion to accept the GICB Grant update as information.

A handwritten signature in blue ink, appearing to read 'R. Alix', is written over a horizontal line.

General Manager – Rhonda Alix



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Membership Rates

Background

- Membership Rates are reviewed annually by the Board during the budget process.
- At the January 19, 2026, ARMS Board Meeting the following motion was carried.

#26-11 Motion by Director Hall “*to defer the membership rates and survey discussion to the Board Workshop and bring back information to the March Board Meeting.*”

- At the September 22, 2025, ARMS Board Meeting the following motion was carried.

#25-96 Motion by Director Wallach “*to direct Administration to complete a membership survey of all current and previous facility members and table this item until results are available.*”

Attachments

- Strategic Plan Summary
- Membership Survey Results
- Current Membership Rates
- Membership Analysis (September 2025 – February 2026)
- Other Facilities Membership Rates (Slave Lake, Westlock, Barrhead, Bold Centre, Tri Leisure, and Strathcona County)

Discussion

- Administration completed the Membership Survey; highlights are attached.
- A summary of the Strategic Plan was included because it relates directly to membership rates.
- Current Membership Rates are attached for reference.
- A Membership Analysis from September 2025 to February 2026 is attached.
- The Board and Administration discussed membership in detail at the Board Workshop.

The membership rates discussion will be broken down into specific areas for approval:

- Membership Type
- Age Categories
- Rates
- Discounts
- Perks

Multiple briefing notes will follow to cover each of these areas.

The Benefits of Recreation and Culture

- Health
- Social & Cultural
- Economics
- Environmental

Purpose, Mission and Values

Mission

- ARMS enriches life in the Athabasca Region by providing inclusive, quality recreation and cultural services that reflect community needs and characteristics.

Vision

- ARMS fosters happiness, health, and connection in the Athabasca Region by providing recreation and cultural opportunities. Through the stewardship of safe, welcoming, and modern spaces, we strive for all community members to feel valued, involved, and supported.

Values

1. Participation and Access for All; ARMS aims to maximize participation by providing inclusive, equitable, and accessible recreation and cultural opportunities for all residents and visitors.
2. Partnership and Collaboration; ARMS works with the community to help leverage private investment and broaden the impact of municipal investment.
3. Financial Accountability and Efficiency; ARMS aims to optimize Town and County investment, while reducing the cost per use / user fees of programs and services wherever possible. One of the key measures of the success of ARMS is subsidization/user.
4. Innovation through Data Driven Creativity; ARMS leads with creativity and innovation, using quality data to design, deliver, and improve impactful programs and services.
5. Environmental Sustainability; ARMS projects and initiatives aim to reduce the environmental impact of its operations.

Strategic Focus

PILLAR 1: GOVERNANCE

PURPOSE

- To ensure that the appropriate agreements, structures, and processes are in place to effectively govern ARMS, within a framework of accountability and transparency. This governance ensures the Society remains accountable and responsive to its staff, users, and partners.

GOALS

1. Align all activities with the Society's mission and vision.
2. Maintain a proactive, engaged, and informed Board of Directors.
3. Uphold sound financial practices to ensure long-term viability.
4. Comply with all legal and fiduciary responsibilities.
5. Build and maintain trust with communities and partner organizations.
6. Monitor progress toward strategic goals and adjust strategies as needed.
7. Establish management continuity and ensure organizational resilience.

INDICATORS OF SUCCESS

- Sustained patron attendance and engagement.
- Progress toward completion of strategic goals.
- Clean audits, adherence to budgets, an up-to-date asset management plan, increased financial reserves, and diversified funding sources.
- Regularly reviews and updates of bylaws and policies.
- Positive feedback from community members and partner organizations.
- Consistently positive performance evaluations of the General Manager.
- Clear evidence of leadership accountability.

PILLAR 2: PROGRAMS AND PATRON EXPERIENCE

PURPOSE

- To develop, maintain and support a variety of programs, amenities and services at ARMS facilities, while adhering to established objectives, strategies, and budget.

GOALS

1. Maximize use of ARMS facilities and spaces to realize community benefit.
2. Develop and host programs that are responsive to evolving community needs.

INDICATORS OF SUCCESS

- Controlled deficit per user
- Strong relationships with community groups.
- Variety of programs and services available to different parts of population.
- Improved utilization rates of ARMS facilities and spaces.
- Responding to community recreation and cultures needs and wants.
- High community satisfaction rates.

PILLAR 3: ASSET MANAGEMENT

PURPOSE

- ARMS is responsible for the operations and stewardship of public investment in recreation facilities and must ensure they are operated and maintained in an appropriate way over time.

GOALS

1. Responsible management of public investment.
2. Continue regional collaboration to support the long-term investment of recreation and culture facilities and spaces based on the needs assessment.
3. Establish a long-term investment plan to maintain existing service levels.
4. Practice environmental stewardship and awareness in facility operations.

INDICATORS OF SUCCESS

- Short/Mid/Long term plan outlining opportunities for facility and service improvements.
- Monitor and ensure long-term maintenance of ARMS facilities and spaces.
- Utilizing technology to support operations where appropriate.
- Maintain a long-term funding forecast.
- Research, submit and obtain grant funding.

ARMS Community Engagement Results Summary – January 2025

819 responses were received

Multiplex

- 97% of respondents indicated that they visit the Athabasca Regional Multiplex
- Those who didn't visit the facility (only 8 respondents), indicated that "admission fees", "not being interested in what the facility has to offer", and "nothing" were the main reasons for not visiting.
- 92% of respondents were either very (55%) or somewhat (37%) satisfied with the Multiplex.
- 99% of respondents indicated that the Athabasca Regional Multiplex is either very (91%) or somewhat (8%) important.
- Respondents were asked if they thought the investment made by the Town and County in ARMS was worthwhile.
 - 90% - Yes
 - 7% - unsure
 - 2% - No

Nancy Appleby Theatre

- 62% of respondents indicated that they visit the Nancy Appleby Theatre
- Those who didn't visit the facility (313 respondents), indicated that "nothing" (33%), "unaware of opportunities" (32%), and "not being interested in what the facility has to offer" (24%) were the main reasons for not visiting.
- 88% of respondents indicated that the Nancy Appleby Theatre is either very (60%) or somewhat (28%) important.

General Comments

Respondents were given the opportunity to share any other comments they had regarding the ARMS. The responses are presented below in themes:

1. Facility Maintenance & Enhancements

- While many appreciate the multiplex's upkeep, several residents note the need for upgrades:
- "Fitness center needs to be updated. I.e. upholstery on machines is flailing, treadmills squeal, and new equipment is needed."
- "The theatre needs focus and attention. There should be a sub-committee focused on NAT."

Requests for better heating in the arena, additional equipment in the fitness center, and improved sound dampening in event spaces are frequently mentioned.

2. Accessibility & Affordability

Concerns about pricing and accessibility dominate the feedback:

- "Drop-in costs are too high for myself or my family to drop in for an hour or so."
- "Lower the darn prices! Families are struggling to make ends meet and the prices are too high at the multiplex."

- “Encourage funding model to be evaluated capacity of County is stronger to support ongoing deficit.”

Respondents call for expanded hours, especially on weekends and holidays, alongside more affordable memberships and drop-in fees. Discounts for families and seniors are widely suggested to improve accessibility and inclusivity.

3. Expanded Programming & Community Engagement

Community members suggest ways to diversify activities:

- "Athabasca needs more events—book some concerts, comedy nights, and utilize the space beyond just sports!"
- "More movies projected at the Nancy Appleby would be nice."
- "Would love to see a childcare center at the multiplex."

Many want to see more cultural events, such as live music and comedy nights, alongside enhanced family-friendly programs like indoor play areas for children.

4. Funding & Governance

Financial transparency and equitable funding distribution are recurring concerns:

- "Deficit will be unmanageable if allowed to continue to grow. Taxpayers should not be expected to continue to subsidize this facility at any cost."
- "It is a beautiful facility, but its long-term viability depends on responsible financial planning."
- "I believe there should be seats on the Board for public members, not just elected officials from both councils."

Many expressed frustrations over financial sustainability, calling for more community involvement in decision-making and increased efforts in fundraising. Additionally, respondents expressed frustration over perceived inefficiencies and a lack of proactive leadership in addressing ongoing issues.

5. Community Impact & Future Growth

Despite concerns, respondents recognize the multiplex’s role in strengthening the community:

- "The multiplex is vital to our community. I appreciate all the ways I have seen them engage with the community."
- "These facilities create the heart of a community; they should be fully activated with cultural and sports opportunities."
- "We are lucky to have these facilities, but we need to ensure their sustainability for years to come."

The multiplex is seen as a critical asset that attracts families, supports local businesses, and fosters social connections. Ensuring its long-term success will require thoughtful planning, financial stewardship, and continued responsiveness to community needs.

ARMS Membership Survey – January 2026

300 responses were received (288 fully completed)

68% (204) of the respondents had a membership at some point

32% (96) of respondents did not have a membership

1. Type of Membership (could answer more than one type) (members answered only)
 - a. 138 Adult – 68.3%
 - b. 57 Family – 28.2 %
 - c. 24 Student – 11.9%
 - d. 15 Child – 7.4%
 - e. 15 Senior – 7.4%
 - f. 5 Other – 2.5%
2. What Area of the Multiplex do you use most often (ranked) (all respondents filled out)
 - a. Pool and Fitness Centre were the top 2 ranked arenas
 - b. Fieldhouse was 3rd, Arena 4th and Curling Rink 5th
3. How long did you have a membership for (members answered only)
 - a. 1 month – 18 people – 8.9%
 - b. 3 months – 23 people – 11.4%
 - c. 6 months – 26 people – 12.9%
 - d. 1 year – 46 people – 22.8%
 - e. 1-2 years – 27 people – 13.4%
 - f. 2-5 years - 43 people - 21.3%
 - g. Over 5 years – 17 people – 8.4%
4. How satisfied were you with your membership (members answered only)
 - a. Very Satisfied or Somewhat Satisfied – 155 people – 76.7%
 - b. Neutral – 32 people – 15.8%
 - c. Dissatisfied or Very Dissatisfied – 15 people – 7.4%
5. Do you feel the membership benefits are with the cost (members answered only)
 - a. Strongly Agree or Somewhat Agree – 138 people – 67.6%
 - b. Neutral – 31 people – 15.2%
 - c. Disagree or Strongly Disagree - 35 people – 17.2%
6. Are you currently a member at the Multiplex (members answered only)
 - a. Yes – 108 people – 52.9%
 - b. No – 96 people – 47.1%
7. If you do not have membership, do you still use the Multiplex (non-members answered only)
 - a. Yes – 85 people – 88.5%
 - b. No – 11 people - 11.5%
8. What is the main reason you are not a member? (Select all that apply) (non-members only)
 - a. Membership prices are too high – 44 people – 46.3%
 - b. I don't use it often enough – 54 people – 56.8%
 - c. Membership doesn't offer good value – 4 people – 4.2%
 - d. I moved away – 1 people – 1.1%
 - e. Other - 10 people – 10.5%

9. Are you aware of what our memberships include?
 - a. Members
 - i. Yes – 164 people – 82.4%
 - ii. No – 35 people – 17.6%
 - b. Non-Members
 - i. Yes – 75 people - 78.1%
 - ii. No – 21 people – 21.9%
10. If membership fees increased by 3% in 2026, would you consider cancelling your membership?
(members answered only)
 - a. Yes – 70 people – 35%
 - b. No – 74 people – 37%
 - c. Maybe – 56 people – 28%
11. Do you currently attend any programs at the Multiplex? (e.g., Aquafit, Yoga, Spin Class, AquaSpin, AquaPole, Masters Swim Program)
 - a. Members
 - i. Yes – 37 people – 18.8%
 - ii. No – 160 people – 81.2%
 - b. Non-Members
 - i. Yes - 14 people – 14.9%
 - ii. No – 80 people -85.1%
12. Would you like to see more programs offered at the Multiplex?
 - a. Members
 - i. Yes – 142 people – 73.6%
 - ii. No – 51 people -26.4%
 - b. Non-Members
 - i. Yes – 74 people – 79.6%
 - ii. No – 19 people -20.4%
13. Would you be willing to pay a fee for these programs?
 - a. Members (142)
 - i. Yes – 94 people – 66.2%
 - ii. No – 48 people – 33.8%
 - b. Non-Members (74)
 - i. Yes – 56 people – 75.7%
 - ii. No – 18 people – 24.3%
14. What would you consider a reasonable fee for a 1-hour program?
 - a. Members (94)
 - i. \$5 or less – 13 people – 13.85%
 - ii. \$5-\$10 – 57 people – 60.6%
 - iii. \$10-\$15 – 21 people – 22.3%
 - iv. Free – 3 people - 3.2%
 - b. Non-Members (56)
 - i. \$5 or less – 8 people – 14.3%
 - ii. \$5-\$10 – 32 people -57.1%
 - iii. \$10-\$15 – 15 people -26.8%
 - iv. Free – 1 people – 1.8%

15. If you don't currently have a membership, would 24-hour access to the Fitness Centre encourage you to purchase one?
- a. Members
 - i. Yes – 45 people – 52.9%
 - ii. No – 40 people – 47.1%
 - b. Non-Members
 - i. Yes – 25 people – 26.9%
 - ii. No – 68 people – 73.1%

Programming Suggestions

- Afterschool care or childcare or indoor playground for kids
- More gym equipment
- Members vs non-member fees
- Cheaper memberships with no programs offered vs higher memberships with programs included.
- If there are classes for yoga or other activities it would be beneficial. Also, I would be interested in a gym membership only, I don't need to go to the pool. If the membership is separated so that you can pay separately for the gym or pool and it's cheaper than more people may obtain a membership
- Floor hockey - Ping pong tables
- Pilates, Zumba, more yoga, more spin,
- Spin free. And 24-hour gym access
- Free passes for homeless. Reduce the senior age to 55.
- Include low-income families & people as well as senior lower funded membership benefits & programs.
- Bring in more big-name artists. Dinner and performance. You need to generate revenue. Aka Michelle Wright at 900 tickets sod at \$75 a pop.
- Maybe better public skate time? The hours that are currently offered are not convenient and short.
- I hold a three-month membership as we have a summer cabin on Baptiste Lake. I would be happy to pay a 3% 5% hike.
- Seniors should be free to. The health board through our Alberta health should provide our fitness as a benefit.
- There is nothing for children like other facilities. Other facilities have mini stick areas, fenced off toddler play areas, kids area up in the gym, drop in babysitting(paid), even parks up at the ball diamonds. 98% of the facilities I got too have some of the above things and I go to a lot of facilities for my kid's hockey and baseball! It is really crappy for young families to come and bring their children to do any adult events because it isn't a family friendly facility or there is no entertainment for younger siblings.
- Later summer hours
- Easier way to book swim lessons.
- When paying a certain amount for a membership, you would expect that the classes would be free. It was very disheartening learning that you will have to pay more money outside of the membership in order to attend certain classes (Yoga, Spin, etc.). It would be nice if there was a Zumba class also included with a membership.

Service or membership improvements

- 24-hour gym access.
- Give a discount to members renting spaces.
- Lower membership prices Why haven't you asked if I would buy a membership if fees were lower.
- Don't keep increasing the cost.
- I would love if the corporate memberships could be for families. The fact that they are not makes it more expensive for my family, so I don't get the benefits that I'm entitled to. I also think that if a family with more than 2 adults live in the same house and have the same address, they should be able to be on the same family membership. I also think as a paying year long member a perk like 5% off a field house rental or something even if it's 3 a year would be nice.
- Make them cheaper and expand your hours. Offer more public times for things so I can get the most out of my membership.
- Offer senior rates at age 60, similar to other senior rates. For example, the golf course.
- What I find unreasonable, and shocking is charging for using the track in the multiplex to just go for a walk. Other town offer access to the track for free. There is no wear and tear with just using the track for walking but having to pay a fee is completely ridiculous and unreasonable.
- By lowering the price by like 10%
- I would like to see a siding scale or reduced monthly fees, for those who are on disability, AISH or Alberta Supports.
- Better temperature control in the gym. It's often super muggy and not enough air flow for how many bodies tend to be up there all at once.
- the add on \$5 fee for spin classes is ridiculous. It costs more for that fee than my entire year long membership! why should 1 specific group be targeted to increase your revenue when many others use the bikes at no additional charge? the attendance for drop ins has plummeted because of this and I know others that just go to the fitness room and ride a bike for free.
- Please turn the heat on in the arena. It is extremely uncomfortable for users.
- It's just too expensive for even drop-in rates. Hard to justify taking the family to the pool for an hour when it's \$30 or more.
- I only use the fieldhouse.... perhaps a fee intended for only one area versus all areas.
- I do feel the cost is high for low-income families especially those on the threshold. I wonder if more people would get memberships if they were more affordable.
- The punch pass program is great. I also appreciate locks provided for lockers.
- Scanned card instead of checking in at reception. There can sometimes be a long lineup of people and membership holders could scan and go to their workout.
- Provide a gym/pool combo or gym only, pool only membership.
- I would pay for a membership if it included activities that the multiplex offers.
- I think the multiplex should make drop-in classes (spin, yoga, kick boxing) part of the perks of the annual membership. Annual members should not have to pay an extra \$5 per drop-in class.

Additional Comments

- Love that there are more organized events such as laser tag, bubble soccer etc.- great job on those rather than just drop in and find something to do.
- It would be nice if locker rentals could be included with 6mo-1yr memberships.
- Too pricey. Not family friendly
- Honestly, my one and biggest complaint is the lack of child friendly areas and things for them to do, especially considering it is a family facility, and the majority of users (outside of the fitness center) are families.
- Make the fees more affordable. If my child is playing randomly in the field house having to pay 5.25 or 5.50 (can't recall the cost of the top of my head) that's ridiculous. I could understand a toonie possibly but still wouldn't be inclined to access it. A child aged 0-10 in the multiplex is no different than a playground but with no climbing equipment and parents are being charged an exponential fee to access it. We have limited our access to the multiplex as a whole this past year due to the high fee cost.
- it would be great if the indoor walk/run path could have a few hours a day that they aloud dog entry for waling dogs in the winter.
- Use the Multiplex more in fall winter season than summer, also if away for over 30 days can membership be suspended.
- It would be a great option if the cafeteria was open more or more regularly.



CURRENT DROP IN AND MEMBERSHIP RATES

ALL PRICES INCLUDE GST	TOTS 2 years old and under	CHILD 3 - 12 years old	ADULT STUDENT 18 -25 yr old Enrolled in post secondary	STUDENT Under 18 yr old	ADULT 18 +	SENIOR 65 +	FAMILY ***
Walking Track	FREE	\$3.00	\$3.00	\$3.00	\$3.00	\$2.00	N/A
Daily Drop in	FREE	\$5.25	\$7.25	\$7.25	\$9.25	\$7.25	\$21.75
Monthly Membership AUTO RENEW	FREE	\$30.00 \$27.00	\$48.50 \$44.00	\$30.00 \$27.00	\$64.00 \$57.75	\$48.50 \$44.00	\$137.00 \$123.50
3 Month Membership	FREE	\$84.50	\$138.00	\$90.00	\$181.25	\$138.00	\$390.50
6 Month Membership	FREE	\$160.75	\$260.50	\$180.00	\$344.00	\$260.50	\$656.00
Yearly Membership AUTO RENEW	FREE	\$266.75 \$240.25	\$432.75 \$389.50	\$360.00 \$324.00	\$570.75 \$513.75	\$432.75 \$389.50	\$983.75 \$885.50
Punch Pass Buy 10, Get 1 FREE	FREE	\$52.50	\$72.50	\$72.50	\$92.50	\$72.50	\$217.50
Walking Pass Buy 10, Get 1 FREE	FREE	\$30.00	\$30.00	\$30.00	\$30.00	\$20.00	N/A

MONTHLY AUTO RENEW DISCOUNT IS AVAILABLE WITH A MINIMUM 3 MONTH COMMITMENT; CANCELLATION REQUIRES A 30-DAY WRITTEN NOTICE

***** a family will consist of two adults (married, common in law, legal guardians), and their children, residing at the SAME address. MAXIMUM 2 ADULT STUDENTS per family membership.**

Membership Analysis

September 2025

Membership	Regular	Corporate	Auto Renew	Total Memberships	Total Members
Adult	97	45	32	174	174
Child	9		3	12	12
Family	31		37	68	310
Senior	32	1	8	41	41
Student	7		3	10	10
Aspen View	68		14	82	82
Total	244	46	97	387	629

October 2025

Membership	Regular	Corporate	Auto Renew	Total Memberships	Total Members
Adult	115	45	36	196	196
Child	12		3	15	15
Family	35		37	72	318
Senior	34	1	9	44	44
Student	12		0	12	12
Aspen View	66		14	80	80
Total	274	46	99	419	665

November 2025

Membership	1 month	3 month	6 month	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	78	25	35	39	26	14	217	217
Child	4	2	7	2	3	0	18	18
Family	2	1	5	25	9	32	74	389
Senior	11	7	5	13	0	13	49	49
Student	2	1	0	3	0	0	6	6
Aspen View	55	17	8	5	14	0	99	99
Total	152	53	60	87	52	59	463	778

December 2025

Membership	1 month	3 month	6 month	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	54	25	33	39	26	12	189	189
Child	0	1	7	1	3	1	13	13
Family	1	2	7	24	8	34	76	378
Senior	4	4	4	13	0	14	39	39
Student	5	1		3	0	0	9	9
Aspen View	1	37	10	5	14	0	67	67
Total	65	70	61	85	51	61	393	695

January 2026

Membership	1 month	3 month	6 month	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	82	21	39	41	33	13	229	229
Child	2	1	8		2	1	14	14
Family	4	5	8	21	8	37	83	434
Senior	10	11	4	12		16	53	53
Student	1	2		3			6	6
Aspen View	40	14	10	5	15		84	84
Total	139	54	69	82	58	67	469	820

February 2026

Membership	1 month	3 month	6 month	Year	Auto Month	Auto Year	Total Memberships	Total Members
Adult	63	21	36	42	32	14	208	208
Child	1		8		3	1	13	13
Family	3	3	6	25	8	40	85	432
Senior	9	9	3	17		16	54	54
Student	6	1		3			10	10
Aspen View	44	14	11	6	15		90	90
Total	126	48	64	93	58	71	460	807

Membership and Facility Rates



Town of
SLAVE LAKE

Effective September 1st 2025

Drop in Rates & Single Facility Memberships

Rates apply to single facility drop in programming at the Northern Lights Aquatic Centre **OR** the Multi-Rec Centre-Fieldhouse and Arena

	Drop In	10 Pass	1 Month	3 Month	6 Month	12 Month
Preschool (0-2 Years Old)	Free	Free	Free	Free	Free	Free
Children (3-12 Years Old)	\$3.00	\$27.00	\$36.00	\$81.00	\$144.75	\$216.00
Youth (13-17 Years Old)/Seniors (60+)	\$4.75	\$42.75	\$57.00	\$128.25	\$229.00	\$342.00
Adults (18-59 Years Old)	\$6.00	\$54.00	\$72.00	\$162.00	\$289.00	\$432.00
Family (Max 5 People with Max 2 Adults)	\$11.00	\$99.00	\$132.00	\$297.00	\$531.00	\$792.00

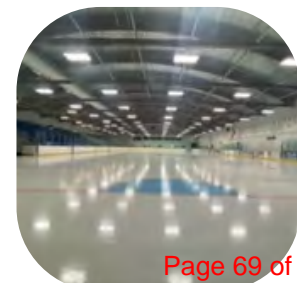
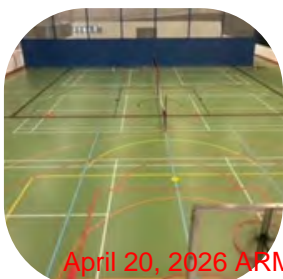
Atco Walking/Running Track Fees

	Drop In	10 Pass	1 Month	3 Month	6 Month	12 Month
Adults (18-59 Years Old)	\$2.00	\$18.00	\$24.00	\$54.00	\$96.00	\$144.00
Youth (13-17 Years Old/ Seniors (60+)	\$2.00	\$18.00	\$18.00	\$41.00	\$72.00	\$108.00

Multi-Facility Memberships

Multi-Facility Passes allow access to drop in programming at the Northern Lakes Aquatic Centre **AND** the Multi-Rec Centre Fieldhouse and Arena

	10 Pass	1 Month	3 Month	6 Month	12 Month
Preschool (0-2 Years Old)	Free	Free	Free	Free	Free
Children (3-12 Years Old)	\$29.70	\$39.60	\$89.10	\$146.00	\$237.60
Youth (13-17 Years Old)/Seniors (60+)	\$47.05	\$62.70	\$141.10	\$251.90	\$376.20
Adults (18-59 Years Old)	\$59.40	\$79.20	\$178.20	\$291.80	\$475.20
Family (Max 5 People with Max 2 Adults)	\$108.90	\$145.20	\$326.70	\$584.10	\$871.20



Facility Rentals



Town of
SLAVE LAKE

Effective September 1st 2025

Multi-Rec Centre Rentals

Rental Fees are priced per hour unless otherwise noted

Secure Energy & Pembina Arenas

Winter Youth Ice Rental Fee: **\$92.00**

Winter Adult Ice Rental Fee: **\$175.00**

September 1st-March 31st

Summer Youth Ice Rental Fee: **\$138.00**

Summer Adult Ice Rental Fee: **\$274.00**

May 1st-July 31st

Arena Dry Pad - Youth * **\$22.00**

Arena Dry Pad- Adult* **\$45.00**

**For Sporting Events*

CNRL Fieldhouse

	Half	Full
Youth	\$31.00	\$52.00
Adult	\$58.00	\$104.00

Multi-Purpose Room

Up to 4 Hours **\$24.50**

Over 4 Hours **\$36.00**

Lobby **\$24.50**

Playcentre **\$36.00**

Reed's Rink **\$33.00**

Atco Track **\$21.50**

Stage **\$200.00**

Special Events-Non Profit

Per Day: **\$747.00**

Per Weekend: **\$1266.00**

Special Events-Commercial

Per Day: **\$1229.00**

Per Weekend: **\$2343.00**

Northern Lights Aquatic Centre

Rental Fees are priced per hour unless otherwise noted

Pool Rental

1-40 People: **\$84.00**

41-75 People: **\$113.00**

75+ People: **\$152.00**

Pool Toy (Per Rental) **\$59.00**

Wibbit Warrior (Per Rental) **\$159.00**

Locker Rental

3 Month **\$26.50**

6 Month **\$43.00**

12 Month **\$69.00**

Sports Field Rentals

Rental Fees are priced per hour

Youth **\$18.00**

Adult **\$37.00**



Memberships & Rates

Section Menu

Admissions, memberships, fees, and rentals

EFFECTIVE MONDAY, JANUARY 1, 2026: Westlock Rotary Spirit Centre and Westlock Aquatic Centre fee changes

Child (3 to 12 years) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_1](#))

- Drop-In \$4.50
- 10x Pass \$40.50
- 1-Month Pass \$36.00
- 3-Month Pass \$90.00
- 6-Month Pass \$157.50
- 1-Year Pass \$270.00
- Monthly Payment Plan \$27.00/Month or \$324.00/Year

Youth (13 to 17 years) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_2](#))

- Drop-In \$6.75
- 10x Pass \$60.75
- 1-Month Pass \$54.00
- 3-Month Pass \$135.00
- 6-Month Pass \$236.25
- 1-Year Pass \$405.00
- Monthly Payment Plan \$40.50/Month or \$486.00/Year

Student (18+ with a valid student ID) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_3](#))

- Drop-In \$6.75
- 10x Pass \$60.75
- 1-Month Pass \$54.00
- 3-Month Pass \$135.00
- 6-Month Pass \$236.25
- 1-Year Pass \$405.00
- Monthly Payment Plan \$40.50/Month or \$486.00/Year

Adult (18 years to 59 years) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_4](#))

- Drop-In \$8.75
- 10x Pass \$78.75
- 1-Month Pass \$70.00
- 3-Month Pass \$175.00
- 6-Month Pass \$306.25
- 1-Year Pass \$525.00
- Monthly Payment Plan \$52.50/Month or \$630/Year

Senior (60+ years) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_5](#))

- Drop-In \$6.75
- 10x Pass \$60.75
- 1-Month Pass \$54.00
- 3-Month Pass \$135.00
- 6-Month Pass \$236.25
- 1-Year Pass \$405.00
- Monthly Payment Plan \$40.50/Month or \$486.00/Year

Family (2 Adults and unlimited children) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_6](#))

- Drop-In \$19.00
- 10x Pass \$171.00
- 1-Month Pass \$152.00
- 3-Month Pass \$380.00
- 6-Month Pass \$665.00
- 1-Year Pass \$1140.00
- Monthly Payment Plan \$114.00/Month or \$1368.00/Year

Fitness Class Drop-Ins ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_7](#))

- Single Drop-In \$14.00

24-HR Gym Card \$20 with membership (Westlock Aquatic Centre Only) ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_8](#))

Contact Westlock Aquatic Centre at 780-349-6677 for information.

Virtual Rec Room Rates ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_9](#))

- Winter (October 1 to May 15): Per Hour \$37.00
 - 10x Pass \$334.00
 - 20x Pass \$668.00
- Summer (May 16 to September 30): Per Hour \$21.00

Corporate Rates ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_10](#))

- 50x Punch Card \$350.00 // Buy 40 get 10 Free
- 100x Punch Card \$656.25 // Buy 75 get 25 Free
- 150x Punch Card \$962.50 // Buy 110 get 40 Free
- 200x Punch Card \$1,268.75 // Buy 145 get 55 Free
- 250x Punch Card \$1,575.00 // Buy 180 get 70 Free

What's Included? ([#collapse_ac073767-d6ba-4463-9c2c-d7784613358c_11](#))

Recreation Passes include full access to Westlock Rotary Spirit Centre & Westlock Aquatic Centre. Find arena, field house, and pool schedules online at www.westlock.ca/p/westlock-rotary-spirit-centre ([/visit-explore/westlock-rotary-spirit-centre/](#)) and www.westlock.ca/p/westlock-aquatic-centre ([/visit-explore/westlock-aquatic-centre/](#)).

- FIELD HOUSE
- WEIGHT ROOM
- ARENA
- WALKING TRACK
- SQUASH & RACQUETBALL
- SIX LANE SWIMMING POOL
 - CLIMBING WALL
 - TARZAN ROPE
- ZERO DEPTH SPLASH PARK
- HOT TUB

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Memberships & Rates ([/visit-explore/memberships-rates/](#))

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Mountie Park Campground ([/visit-explore/mountie-park-campground/](#))

Off-Leash Dog Park ([/visit-explore/off-leash-dog-park/](#))

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Swimming Lesson Options ([/visit-explore/westlock-aquatic-centre/swimming-lesson-options/](#))

Westlock Rotary Spirit Centre ([/visit-explore/westlock-rotary-spirit-centre/](#))

Westlock Municipal Cemetery ([/visit-explore/westlock-municipal-cemetery/](#))

Westlock Regional Airport ([/visit-explore/westlock-regional-airport/](#))

Contact Us

Town of Westlock

Town Office

10003-106 Street,
Westlock, Alberta T7P 2K3

Ph: 780-349-4444 (<tel://7803494444>)

Toll Free: 1-866-349-4445

Fax: 780-349-4436 (<tel://7803494436>)

Email Us: info@westlock.ca (<mailto:info@westlock.ca>)

After Hours/On-Call:

780-349-0178 (<tel://780-349-0178>)



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Resources

Community Alerts ([/living-here/westlock-regional-notification-system/](#)). (#)

Careers ([/town-hall/employment/](#))

AQUATIC CENTRE

BARRHEAD REGIONAL AQUATICS CENTRE

Address: 5609 - 47 Street

Phone: 780-674-2532*

Email: recreation@barrhead.ca

Our New Barrhead Regional Aquatics Centre (Completed in 2017) includes:

- 6-Lane Competition Pool
- Zero Depth Entry Pool
- Splash Pool
- 20 Person Hot Tub
- 20 Person Steam Room
- Lazy River (Therapeutic and low impact strength training)

The pool is designed for full access by the community, for all ages and abilities.

COMPETITION POOL LIMITED ACCESS OCT 7 - MARCH 31

The competition pool will be closed to public access the following dates and times for Barrhead Blue Fins Swim Club training. Leisure pool will remain open to the public during these times.

For more information, [click here](https://bit.ly/CompPoolAccess). (<https://bit.ly/CompPoolAccess>)

January 5 - March 31

**6:30 - 7:30 pm
Monday through Thursday**

POOL HOURS

Mondays through Fridays	6:30 am - 8:30 pm
Saturdays & Sundays	12 pm - 6 pm

Reception desk opens at 8:00 am Monday - Friday

SWIM PASSES

	DROP IN	10 PASS	1 MONTH PASS	3 MONTH PASS	3 MONTH CORPORATE PASS	6 MONTH PASS	6 MONTH CORPORATE PASS	12 MONTH PASS	CORPORATE 12 MONTH PASS
ADULT (18-64)	\$8.75	\$74.50	\$56.10	\$163.20	\$138.72	\$316.20	268.77	\$479.40	\$407.49
YOUTH (13-17)	\$5.50	\$51.00	\$45.90	\$129.50	-	\$250.90	-	\$357.00	\$303.45
CHILD (3-12)	\$4.00	\$35.70	\$28.60	\$79.60	-	\$158.10	-	\$244.80	N/A
SENIOR (65+)	\$6.40	\$56.10	\$40.80	\$122.40	-	\$244.80	-	\$367.20	\$312.10
TOT (0-2)	FREE	FREE	FREE	FREE	-	FREE	-	FREE	N/A
FAMILY	\$17.90	\$163.20	\$147.90	\$428.40	-	\$637.50	-	\$1020.00	N/A

	DAILY DROP IN	DISCOUNT ON DAILY DROP IN	9 PASS MEMBERSHIP	DISCOUNT ON 9 PASS MEMBERSHIP
AQUA SPIN	\$12.90	\$6.40	\$96.40	\$48.20

GST included.

Last updated 9:41 am October 9, 2025.

POOL RENTAL RATES



BIRTHDAY PARTIES - CHARLES GODBERSON ROTARY ROOM



SWIM LESSONS



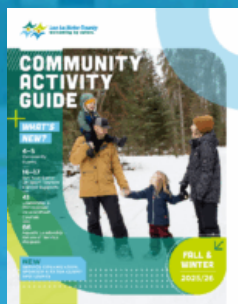
- [Swimming Lessons](#)
- [Monthly Pool Schedules](#)

- [Red Cross Swimming Lesson Transition Chart](#)
- [Aqua Spin Benefits & Facts](#)
- [Aquatics Centre Rules](#)



Paid guests have access to the following:

- Fitness and training areas
- Canadian Natural walking track
- Sports/activities in the Cenovus field houses
- Public skating, drop-in arena times
- Swims offered at Portage Pool
- The steam rooms
- Complimentary day-use lockers
- Equipment lending
- Use of strollers



COMMUNITY ACTIVITY GUIDE

Programs and activities from September 2025 through mid April 2026

[READ THE GUIDE NOW](#)

User Guidelines

Child & Youth Supervision

The safety and well-being of children and youth at the facilities are a priority. Children 8 years and under must be actively supervised at all times while in the facility by a responsible person 12 years or older. If issues or incidents arise, parents or guardians will be contacted.

Users must be 16 years or older to access the following areas: the Canadian Natural indoor walking/running track, the Cenovus Fitness & Wellness Centre, the boxing area, and the steam rooms.



to the Cenovus Fitness & Wellness Centre or Access Fitness courses are authorized to use the Cenovus Fitness & Wellness Centre and Canadian **Bold Centre** Natural indoor walking/running track without supervision. This excludes the boxing area and steam rooms.

Accessibility We are committed to integrating all residents into our programs and services. The Bold Centre is fully accessible, with an elevator to all three levels of the facility. We continue to partner with community liaisons and support services so that everyone, regardless of their physical or cognitive abilities, can participate in activities at the Bold Centre. Support workers are not required to pay for admission when accompanying clients to use recreation facilities.

Wristbands Guests accessing areas that require paid admission will receive a wristband from Guest Services. Guests must wear and keep wristbands visible while in the Bold Centre’s proof-of-payment areas. Wristbands will be required for re-entry if a guest wishes to access the facility at various times throughout the day. In some cases, wristbands may be issued for participation in registered programs. If you do not have a wristband, you will be asked to pay or leave.

Pay to Play Everyone who wishes to access any of the leisure opportunities provided at the Bold Centre must pay an admission fee. Admission may be in the form of a paid membership or daily drop-in fee. Guests may be required to provide proof of age to qualify for special membership and drop-in discounts.

Portage Pool Admission and Supervision Guidelines

Click [here](#) to view Portage Pool admission and supervision guidelines.

[↑ Back to top of section](#)

Admission and Membership Rates

Drop-In Rates. Effective September 01

	Sept 1, 2025		
	All Access	Pool Only	Plamondon Arena (October to March)
Child (0-3)	FREE	FREE	
Child / Youth (4-17 yrs)	\$5	\$3.5	\$2



	Sept 1, 2025		
Senior / Student (60+ yrs / 17-21 yrs)	\$6.75	\$4.00	\$3.5
Adult (18+ yrs)	\$10.50	\$5.5	\$5
Family (up to 5 people living in the same residence, 2 adults max)	\$17.50	\$14	\$11
Super Senior	FREE	FREE	FREE

Membership Rates. Effective September 01

All Access (Bold Centre & Portage Pool)

	Sep 1, 2025			
	Monthly	Annual	Cost per Month	10-pass
Child (0-3)	FREE	FREE	FREE	FREE
Child / Youth (4-17 yrs)	\$29.50	\$284.25	\$23.68	\$45.00
Senior / Student (60+ yrs / 17-21 yrs)	\$45.00	\$455.25	\$37.95	\$60.75
Adult (18+ yrs)	\$65.50	\$591.75	\$49.35	\$94.50
Family (up to 5 people living in the same residence, 2 adults max)	\$141.50	\$1,331.25	\$110.95	\$157.50
Corporate Individual	n/a	\$502.25	\$41.85	n/a
Corporate Family	n/a	\$1130.75	\$94.30	n/a
Matinee Rates Adult	\$46.00	n/a	n/a	n/a
Matinee Rates Senior/Student	\$31.50	n/a	n/a	n/a
Rec Play Adult Ice, pool, fieldhouse drop in times/access.	\$32.75	n/a	n/a	n/a
Rec Play Senior/ Student	\$22.50	n/a	n/a	n/a
Rec Play Family	\$70.75	n/a	n/a	n/a



Super Senior 70+ years	FREE	FREE	FREE	FREE
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Child Mind Cenovus Play Centre Rates. Effective September 01

	Fees
1 Child (2 – 12 years)	\$3 / 30 minutes
Family (Max 4 children, 2 – 12 years)	\$7 / 30 minutes
1 Infant (6 – 23 months)	\$5 / 30 minutes
10-Hour Pass, 1 Child (2 – 12 years)	\$54
10-Hour Pass Family (Max 4 children, Ages 2 – 12 years)	\$95
10-Hour Pass 1 Infant (6 – 23 months)	\$90

*Click [here](#) for more information about Child Mind Cenovus Play Centre hours.

By reservation only. Please call **780-623-6365 to reserve a spot.

Portage Pool Rates. Effective September 01

	Sept 1, 2025			
	Drop-in	Monthly	Annual	10-pass
Child / Youth (4-17 yrs)	\$3.50	N/A Included in All Access/RECPLAY memberships	\$227.50	\$31.50
Senior / Student (60+ yrs / 17+ yrs)	\$4.00	\$35.50	\$265.75	\$36.00
Adult (18+ yrs)	\$5.50	\$48.50	\$371.50	\$49.50
Family (up to 5 people living in the same residence, 2 adults max)	\$14.00	\$80.00	\$612.00	\$126.00
Corporate Individual	n/a	n/a	n/a	n/a
Corporate Family	n/a	n/a	n/a	n/a



Personal Training & Group Rates

Come in for a free consultation. You will be provided with the information you need prior to your purchase. Training Packages are available, please call 780-623-3829 for more details.

Personal Training Rates. Effective May 01

Duration	Adult	Senior
1 Session	\$58	\$52.50
3 Sessions	\$165.30	\$149.62
5 Sessions	\$261	\$236.25
10 Sessions	\$493	\$446.25
20 Sessions	\$928	\$840

Group Training Rates.

	2 Person Group	3 Person Group	4 Person Group
Based on a 4 week block	Cost per Person/Total Sessions	Cost per Person/Total Sessions	Cost per Person/Total Sessions
1 Session/Week	\$140/4	\$130/4	\$120/4
2 Session/Week	\$260/8	\$240/8	\$228/8
3 Session/Week	\$360/12	\$342/12	\$300/12

Membership Categories

Depending on the category you fall under, you may be eligible for discounted drop-in and membership rates.

Child/Youth Available to anyone between the ages of 4 to 17 years.



Student	Available to students aged 18+ years attending secondary, post-secondary or other educational institution. Proof of enrollment in min 3 courses/semester is required to purchase membership/10 passes, however drop in admissions and the student summer promo (99 days of summer) are eligible by showing valid student ID. Proof of enrollment is required at time of purchase and upon renewals.
Adult	Available to anyone between the ages of 18 and 59 years.
Senior	Available to anyone over the age of 60 years. *70+ years are considered Super Seniors
Family	Allows a maximum of 5 family members. This can consist of two adults and up to three children, or one adult and up to four children, but is based on a max of two adults in the family. Families with more than 5 immediate family members can purchase additional memberships at a 50% discount on the regular membership fees. All individuals within the family members must share the same physical residential address.

Please note: children under the age of 4 are provided free general admission to all of the recreation facilities.

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Membership Options/Types of Passes

We recognize that one type of membership doesn't always apply to all situations or individual circumstances, so we offer several different membership options to suit the community's needs. All-access passes provide guests with general admission to the Bold Centre, Portage Pool, and Plamondon Arena.

Only using one facility? Purchase a Portage Pool or Plamondon Arena pass and save!

Type	Description	All-Access	Pool Only	Plamondon Only
Day Pass	Allows guests admission to recreation facilities, drop in opportunities, and public times for the entire day. Receipt or wristband required for re-entry.	✓	✓	✓



Type	Description	All-Access	Pool Only	Plamondon Only
10-Pass	Allows guests 10 daily admissions. Passholder must be present to swipe card for other users. Expires one year from the date of purchase, or once it has been used 10 times.	✓	✓	✓
Monthly Pass	Allows member admission to recreation facilities for 1 month, expiring 1 month after the original date of purchase.	✓	✓	
Annual Pass	Allows member admission to recreation facilities for an entire year, expiring one year from the date of original purchase. Annual Perks included.	✓	✓	
Summer Membership	Entitles members to purchase membership for limited time at a reduced rate during summer months (valid May 25 to August 31 annually)	✓		
Portage Pool Passes & memberships	Please refer to facility membership pamphlets current Recreation Facility User and Rental Fees bylaw for options and fees associated to Portage Pool specifically.		✓	
Corporate Memberships	Businesses/organizations with at least 5 participating employees/members can apply and receive 15% off regular rates (refer to Corporate Memberships for details and restrictions).	✓	✓	
Sponsored Passes & Memberships	Allows individuals who redeem sponsor passes access to facilities in form of day passes, annual memberships, and more.			
NEW! Super Senior 70+ Membership	Entitles any seniors aged 70 and over FREE access to all recreation facilities.	✓		



Type	Description	All-Access	Pool Only	Plamondon Only
NEW! Matinee Membership	Entitles members to access facilities at reduced rates – valid on weekdays, weekends and holidays between 8 am and 3 pm.	✓		Bold Centre
NEW! Rec Play Membership	Allows access to ice, pool and fieldhouse drop-in times/opportunities (excludes fitness area and track equipment). Available for adult, senior/student and family annual options.			
Community Access Bus Passes	For community access bus. Available in single and family pass options for hamlet and rural residents.			
Child Mind Passes	For paid babysitting service in child mind area. Purchase a 10-hour pass available in child, infant or family options or as a drop-in fee per half hour.			

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Corporate Membership

The Lac La Biche County Corporate Membership Discount (CMD) Program offers businesses and organizations the opportunity to prioritize employee health and well-being by providing discounted annual memberships at the Bold Centre. 3 easy steps for any business /organization with 5+ employees/members [Click here](#) to access more information about the program or call 780-623-3829.

Corporate/ Organization -Individual

Corporate/Organization - Family

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All members are entitled to a complimentary orientation of the Cenovus fitness centre (for those 16+ years, must be pre-booked)

Membership has its Perks

- 12 months for the price of 9 with the pre-authorized monthly payment plan – \$49.35 per month (adult membership)
- 20 free fitness passes
- 2 complimentary All Access passes
- Ability to place membership on hold

Membership Loyalty Program

Did you know BOLD GOLD annual members receive special gifts and discounts for being long-standing members?

5+ consecutive years	10% discount upon renewal
10+ consecutive years	15% discount upon renewal

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Payment Options & Cancellation

Payment

Payment is required in full at the time of purchase. Staff will accept debit, Visa, MasterCard, American Express, cheque, or cash. Individuals will be subject to a \$25 NSF charge for insufficient funds or stopped cheques.

Membership purchases can be made online at <https://boldcenter.ca/activellbc/> click [HERE](#) for the steps to make an online purchase.

ID Cards

Guests with a membership must scan their ID cards at the Guest Services Desk (first floor) or Fitness Desk (second floor) and at Portage



Pre-Authorized
Payments

Pre-authorized payments are now available. Save time and money by signing up!

Notice for those
with Pre-Authorized
Payments

If you change or cancel your credit card, be sure to notify the Bold Centre by calling us at 780-623-3829.

Failure to update your payment information will result in an NSF charge. Two or more failed payments within the membership term will result in your membership being cancelled and ineligible for Pre-Authorized Payment plans.

Membership
Cancellation

Members wishing to cancel their membership can do so anytime, but cancellations are subject to a cancellation fee unless the member is able to provide one of the following as documentation:

Medical certificate indicating that the member is physically unable to use the membership; or

They are able to provide proof of relocation to another area (utility bill, rent/lease agreement, etc.).

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Gift Cards are available for purchase in any amount, and can be used towards memberships, passes, program registration, facility rentals, personal training, child minding services & more! Gift Cards are non-transferable and do not have an expiry date.

Stop by the Bold Centre's Guest Services Desk for more details.

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Tri Leisure

Passes/Admissions

Home > Passes/Admissions

Passes/Admissions

TLC Passes	Daily Rate	10-Visit Pass	One Month	Three Months
Adult (18+)	\$11.00	\$99.00	\$70.00	\$178.50
Seniors (60-79)*	\$7.75	\$69.70	\$52.00	\$132.00
Youth (13-17)	\$7.75	\$69.70	\$52.00	\$132.00
Child (2-12)	\$5.75	\$51.70	\$33.00	\$84.00
Tots (under 2)	FREE	FREE	FREE	FREE
Family**	\$26.50	\$238.50	\$182.00	N/A

*All TLC memberships and passes are free for users over 80 years of age.

**Up to two adults and three children/youth.



Tri Leisure

Admission & Memberships

Home > Admissions > Admission & Memberships

Tailor-made options to suit your triACTIVE lifestyle.

TLC Passes	Daily Rate	Multi-Visit Pass
Adult (18+)	\$11.00	\$99.00
Seniors (60-79)*	\$7.75	\$69.70
Youth (13-17)	\$7.75	\$69.70
Child (2-12)	\$5.75	\$51.70
Tots (Under 2)	FREE	FREE
Family**	\$26.50	\$238.50

*All TLC memberships and passes are free for users over 80 years of age.

**Up to two adults and three children/youth.

	0-6 YEARS	7-9 YEARS	10-13 YEARS	14+ YEARS
Swimming Pool	▲	■	●	●
Fitness Centre + Studios	◆	◆	●	●
Sunshine Room	◆	◆	●	●
Track	★	★	●	●
Gymnasium	★	■	●	●
Group Fitness Classes	◆	◆	●	●
Public Skate/Shinny	★	■	●	●
Fields	★	■	●	●
Children's Play Centre	★	■	◆	◆
Public Spaces	★	■	●	●

LEGEND: ● Full access ■ Must be visually supervised by an adult** ★ Must be actively supervised by an adult** ▲ Maximum 3 children within arms reach of an adult** ◆ No access

* 10-13 year olds have full access to the fitness centre after completing the Youth RX Course ** Adult: someone 14 or older

TLC Admissions & Passes



Passes/Admissions



Annual/Monthly Continuous



Run/Walk



TriActive Daytime



Wellness Program Pass



Corporate



Wellness Program Pass



Corporate

triACTIVE Rewards Program

What is the triActive Rewards Program?



Who is eligible?



Tri Leisure

Annual/Monthly Continuous

Home > Annual/Monthly Continuous

Annual or Monthly Continuous Memberships

Feel like a VIP! As a TLC member, you'll have full access to our dynamic facility. That means you can make the most of our sport, recreation and leisure areas whenever you like. Plus, our members receive special pricing on programs and services. And, if you become a member, you get to be the first to register for your favourite classes. Members also get to take part in drop-in aquatic and fitness classes completely free!

Monthly Continuous (requires pre-authorized automatic debit from a bank account, Visa or MasterCard; minimum four-month commitment.)

Adult (18+)	\$59.00/mth
Senior (60-79)**	\$43.50/mth
Youth (13-17)	\$33.00/mth
Child (2-12)	\$27.50/mth
Annual Pre-Paid	(non-refundable)
Adult (18+)	\$590.00
Senior (60-79)**	\$435.00
Youth (13-17)	\$330.00
Child (2-12)	\$275.00

Family Memberships:

At the TLC we know that a one-size-fits-all approach to Family Memberships doesn't make a lot of sense - families in one household can range widely between a few or many adults, teenagers and children, and we want to make sure our pricing is fair to every type of family unit.

For our Annual and Monthly Continuous Memberships, when one adult in a household has an active full price membership (Annual or Monthly Continuous), additional household members qualify for a 15% discount on their own membership (of equal or lesser value).

**All TLC memberships are free for users over 80 years of age

Corporate Memberships

Home > Corporate Memberships

Corporate Memberships

The TLC has 2 options for participating corporations/businesses to access discounted memberships for their employees:

Matching TLC Corporate Membership (Annual or Pre-Authorized)

The TLC Matching Corporate Membership structure applies to either Annual or Pre-Authorized memberships and is available with a minimum of 5 participating employees per company (family members are not covered). TLC Matching Corporate Membership payment distribution is as follows and must be paid in full before receiving the membership.

- TLC Contribution 20%
- Matching Employer Contribution 20%
- Employee Contribution 60%

Bulk TLC Corporate Membership (Annual only)

The TLC Bulk Corporate Membership structure provides employees of a participating corporation/business with up to a 20% discount on the regular cost of an Annual TLC Membership. The plan requires a minimum 10 employee participants in order to qualify (family members of employees are not eligible) Initial memberships must share the same end date and be purchased at one time through one point of contact with the company (Employee or Employer may pay for the membership) Individuals who join the TLC Bulk Corporate Membership program at a date later than the initial bulk purchase will be eligible for the percentage discount offered to the company at the time of the initial bulk purchase.

Number of Participating Employees	Percentage Discount
10-14	10%
15-29	15%
30+	20%

TLC Members benefit from:

- Access to the many amenities at the TLC;

Nutrition Coaching;

- Early registration privileges on all registered programs (48 hours ahead of Non-Members);
- Monthly Member newsletters with all the latest facility information and promotions.
- Eligibility for a 15% discount on the regular price of an Annual or Pre-Authorized TLC Membership purchased for the employees' spouse and dependents under 18 years (within the same household). Spouse and dependents must complete a separate Membership Agreement.



221 Jennifer Heil Way, Spruce Grove, AB, T7X 4J5 | 780.960.5080 | info@trileisure.com | 🔍

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The TLC acknowledges that we are on Treaty 6 Territory, the traditional lands of the First Nations, Métis, and Inuit peoples, who have lived and cared for this land for generations. Their vibrant cultures, languages, and ways of knowing play an integral role in our vibrant communities of Spruce Grove, Stony Plain, and Parkland County, as well as in our neighbouring nations, including the Enoch Cree, Paul, Alexander Cree, Alexis Nakota Sioux, and Michele. We respect and are committed to the spirit and intent of this peace and friendship treaty, acknowledging that as treaty people we benefit from this rich land. We are committed to walking the path of learning the truth and working towards reconciliation.

Edmonton Website Design by Pixel Army

Recreation facility admission rates

There are various fee options available based on the recreation facility, how often you plan on visiting and the type of activity you take part in. You can choose between monthly continuous options, single-visit admission, 10-day, one-month or annual passes based on what works best with your personal lifestyle.

On this page

[Active Pass membership](#)
 [Daily admission rates](#)
 [One-month pass](#)
 [Common questions](#)

Continuous membership (Active Pass)

If you plan on visiting Strathcona County recreation facilities on a regular basis, an [Active Pass monthly membership](#) offers the best value. It provides unlimited access to our recreation facilities, and you can choose between two membership options (Active Pass and Active Pass+) based on the type of activities you prefer.

Daily admission rates

Daily admission rates vary depending on the facility you're visiting, and several rate options are available based on your age.

Millennium Place

Daily admission rates at Millennium Place include access to all drop-in and pre-booked activities, including instructor-led classes. GST included.

Category	Daily admission	Daily admission (effective April 1, 2026)
Adult (24-64)	\$11.75	\$12.25
Young adult (18-23)	\$10.25	\$10.25
Senior (65+)	\$10.25	\$10.25
Youth (13-17)	\$9.50	\$9.75
Child (2-12)	\$7.00	\$7.25
Tots under 2	FREE	FREE
Household*	\$31.00	\$32.00

*A household is a maximum of two adults (18+ years) and unlimited children 17 years or younger living in the same household. A household cannot combine

Kinsmen Leisure Centre, Ardrossan Recreation Complex, Glen Allan Recreation Complex, Emerald Hills Leisure Centre

Daily admission includes access to all drop-in and pre-booked activities, including instructor-led classes and indoor court/racquet access. GST included.

Category	Daily admission	Daily admission (effective April 1, 2026)
Adult (24-64)	\$10.25	\$10.50
Young adult (18-23)	\$8.00	\$8.25
Senior (65+)	\$8.00	\$8.25
Youth (13-17)	\$7.25	\$7.50
Child (2-12)	\$5.75	\$6.00
Tots under 2	FREE	FREE
Household*	\$25.00	\$26.00

**A household is a maximum of two adults (18+ years) and unlimited children 17 years or younger living in the same household. A household cannot combine different types of passes and qualify for household pricing.*

Kids' pool only

- \$5.75 fee for one child (parents are free)
- Tots under 2 are free

Daily admission fees apply during recreational swims at Emerald Hills Leisure Centre and Kinsmen Leisure Centre. Fee not valid at Millennium Place.

Steamroom/sauna/whirlpool only \$4.25

Daily admission fees apply during recreational swims at Emerald Hills Leisure Centre and Kinsmen Leisure Centre. Fee not valid at Millennium Place.

Swim diapers (toddler & adult) - \$2.00 Available for purchase at the front desk.

*Did you know? A **10-visit pass** is also available at our facilities. It offers a 10% discount (it costs the same as 9 individual visits), does not expire and is a good alternative for those who visit often but do not wish to sign up for an [Active Pass membership](#).*

One-month pass

A one-month (non-continuous) pass option is available if you do not wish to sign up for an [Active Pass+](#) continuous monthly membership, however it has a higher

Category	One-month pass rate	Rate effective April 1, 2026
Adult (24-64)	\$67.25	\$69.25
Young adult (18-23)	\$51.75	\$53.25
Senior (65+)	\$51.75	\$53.25
Youth (13-17)	\$30.25	\$32.00
Child (2-12)	\$24.00	\$24.75
Tots under 2	FREE	FREE
Household*	Not available	Not available

Did you know? As part of Everybody Gets to Play, the [Recreation Access Program](#) offers subsidized recreation for lower income families in Strathcona County.

Common questions

Active Pass questions

Expand all

1. How can I start or cancel my Active Pass membership? [🔗](#)

Active Pass memberships can be [purchased online](#) or in-person using a credit card*. You can also sign up for automatic bank withdrawals (in-person only). **Please note that VISA debit transactions are not currently accepted for monthly Active Pass memberships or online program registrations. A VISA debit can only be used for one time purchases in facilities.*

Active Pass memberships can be cancelled at any time by visiting a recreation facility or by emailing recreation@strathcona.ca. Please note that automatic withdrawals happen on the 15th day of each month. **If you wish to cancel, it's best to plan to process or request your cancellation prior to the 10th day of the month** so you won't be charged on the upcoming payment run.

2. Why does a one-month pass cost more than an Active Pass+? [🔗](#)

While a one-month pass includes the same access to activities as the Active Pass+, it's a non-continuous pass and is therefore sold at a higher cost. This approach is unchanged from when we sold the continuous Millennium Card, and this cost strategy is an industry standard across government and privately-run recreation facilities.

We do encourage guests who are able to sign up for a continuous Active Pass or Active Pass+ to take advantage of the lower average cost, and we also offer alternatives such as the 10-visit pass (sold at a 10% discount vs. daily admission rates) and the one-month option. All available admission options are listed on our [recreation admission rates page](#).

3. What happened to the Millennium Card? [🔗](#)

When our recreation facilities closed on March 13, 2020 due to the COVID-19 pandemic, Millennium Card recurring memberships were temporarily suspended. Due to privacy laws, all customer payment information was removed from our systems in 2021, and Millennium Card memberships were permanently cancelled in April 2022.

While our facilities were closed, we took the opportunity to further understand how the card was being used by our community, what could be improved upon and how a continuous membership could provide increased flexibility. It was also the perfect time to rebrand it into something new to reflect the exciting new direction we're taking the membership.

In January 2022, the [Active Pass](#) was first phased in as an interim one-month pass and transitioned as the new recurring membership option in April 2022.

1. If I purchase a daily admission at one facility, can I visit another in the same day? [🔗](#) **Strathcona County**

Daily admissions do not apply across our facilities. Each facility has their own price point for daily admissions based on varying amenities and activity options.

Related topics

Active Pass



Recreation centres



Subsidized recreation



Recreation drop-in calendar





From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Membership Type

Background

- Membership types are a significant component of the overall membership rate discussion.

Attachment

- Membership Type Comparison
- Potential Membership Type Description

Discussion

- Review whether the current number of membership types is necessary, or if some should be removed or added.
- Consider introducing a dedicated walking track membership.
- Review whether the Corporate Membership is achieving the Board's intended purpose with the current 20% discount.
- Evaluate whether the Auto-Renew Membership option with a 10% discount is functioning as intended. Could change the name to Continuous for clarity.
- Consider whether current membership options are clear and easy for patrons to understand.
- Patrons visiting the lakes around Athabasca prefer the 3-month membership option in the Summer months.
- 6-month memberships are commonly purchased by patrons who primarily use the Multiplex during colder weather months (October to March).
- All memberships currently include membership perks.

January 2026

Membership	3 months	6 months	Total Memberships
Adult	21	6	27
Adult - Corporate		33	33
Child	1	8	9
Family	5	8	13
Senior	11	4	15
Student	2		2
Aspen View	14	10	24
Total	54	69	123

February 2026

Membership	3 months	6 months	Total Memberships
Adult	21	9	30
Adult - Corporate		30	30
Child		8	8
Family	3	6	9
Senior	9	3	12
Student	1		1
Aspen View	14	11	25
Total	48	67	115

March 2026

Membership	3 months	6 months	Total Memberships
Adult	25	10	35
Adult - Corporate		29	29
Child		2	2
Family	4	7	11
Senior	11	4	15
Student	3		3
Aspen View	13	3	16
Total	56	55	111

There is no reporting functionality within the current booking software to track membership renewals without manually reviewing individual customer accounts. As a result, a sample review of 3-month and 6-month memberships was completed.

Summer (3 and 6-month memberships):

- 50% renewed to a different membership type
- 24% renewed to the same type
- 19% did not renew
- 7% renewed after a gap (likely seasonal users)

Fall/Winter:

- 32% renewed to a different type
- 48% renewed to the same type
- 15% did not renew
- 5% renewed after a gap
- Corporate memberships notably show a higher renewal rate during fall/winter periods.

Punch Passes

- 923 accounts have punch passes on them. Reminder these do not expire.

Administration Recommendation

Keep

- Memberships
 - One-month memberships.
 - Yearly memberships.
 - Auto-Renew Memberships: Retain both monthly and yearly auto-renew memberships with a 10% discount. Change the name to Continuous Memberships.
- The Daily Drop-In and Walking Track options renamed to Day Passes for improved clarity.
- The 10-Pack Punch Passes for both the facility and walking track, renamed 10-Pack Day Passes. Buy 10, get one free.

Remove

- The 3-month membership option.
- The 6-month membership option.

- Remove additional perks associated with the one-month, 3-month, and 6-month memberships if the Board chooses to retain all membership types. We will discuss this when we talk about membership perks.

Corporate Membership

- Recommend reviewing the Corporate Membership separately for discussion and potential adjustment.

Administration will need to provide members and patrons with adequate notice should changes to membership types be approved. It is recommended that a minimum of 3 months' notice be provided to allow members sufficient time to prepare for the transition.

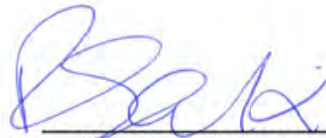
This is an appropriate time to implement changes, as membership levels typically begin to decline during the spring season and further decrease throughout the summer months.

Administration recognizes that any change may result in some initial concerns or feedback from patrons. To support a smooth transition, Administration will prepare:

- consistent messaging and guidance for front desk staff to respond to patron questions and concerns; and
- supporting information for Administration to provide to patrons who may be very dissatisfied with the changes.

Options

- Accept Administration's recommendations as presented.
- Direct Administration to revise membership types based on Board discussion and bring back a revised proposal.
- Maintain current membership types with no changes.
- Another course of action determined by the Board.



General Manager – Rhonda Alix

Membership Analysis Membership Types

	Athabasca	Bold Centre (Lac La Biche)	Slave Lake	Westlock	Tri-Leisure	Millennium Place
1 Month	Yes	Yes	Yes	Yes	Yes	Yes
12 Month - Yearly	Yes	Yes	Yes	Yes		No
3 Month	Yes	No	Yes	Yes	Yes	No
6 month	Yes	No	Yes	Yes		No
Auto Renew - Monthly	Yes	Yes	No	Yes	Yes	Yes
Auto Renew - Yearly	Yes	Yes	No	Yes	Yes	No
Corporate - 12 Month - Annual	Yes	Yes	No	No		No
Corporate - 6 Month	Yes	No	No			No
Daily Drop in	Yes	Yes	Yes	Yes	Yes	Yes
Punch Pass	Yes	Yes	Yes	Yes	Yes	No
Walking Track Daily Drop in	Yes	No	Yes	No		No
Walking Track Punch Pass	Yes	No	Yes	No		No
Active Pass	No	No	No	No	No	Yes
Active Pass +	No	No	No	No	No	Yes
Corporate - 1 Month	No	No	No	No		No
Corporate - 3 Month	No	No	No			No
Matinee Membership	No	Yes	No	No	Yes	No
REC Play Membership	No	Yes	No	No		No
Summer Membership	No	Yes	No	No		No
Super Senior	No	Yes	No	No		No
Walking Track 3 months	No	No	Yes	No		No
Walking Track 6 months	No	No	Yes	No		No
Walking Track Monthly	No	No	Yes	No	Yes	No
Walking Track Yearly	No	No	Yes	No	Yes	No

Potential Membership Type Descriptions

Type	Description
Month Pass	Allows member admission to the Multiplex for 1 month, expiring 1 month after the original date of purchase.
Yearly Pass	Allows member admission to the Multiplex for an entire year, expiring one year from the date of original purchase. Annual Perks included.
Monthly Auto Renew (Continuous)	Allows members admission to the Multiplex for a minimum of 3 months and auto renews each month. Members receive a 10% discount off of the current month pass rate. These passes do not expire unless cancelled by the member.
Yearly Auto Renew (Continuous)	Allows members admission to the Multiplex for a minimum of 1 year and auto renews each year. Members receive a 10% discount off of the current yearly pass rate. These passes do not expire unless cancelled by the member. Annual perks included.
Day Pass	Allows guests admission to the Multiplex, drop in opportunities, and public times for the entire day. Receipt or wristband required for re-entry.
10-Pass	Allows guests 11 daily admissions to the Multiplex for the price of 10. These do not expire.
Walking Track Day Pass	Allows guests admission to the walking track for the entire day. Receipt or wristband required for re-entry.
Walking Track 10-pass	Allows guests 11 day admissions to the walking track for the price of 10. These do not expire.



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Membership Age Categories

Background

- Membership age categories are a key component of the overall membership rate discussion.

Attachment

- Membership Age Category Comparison

Discussion

- Free membership for children:
 - Do we increase the age to 4 years and under or 5 years and under
 - Do we add the wording "with an adult purchase"
- Whether to combine "Child" and "Student" into a single category.
- Whether to adjust the student age range (e.g., up to 21 or 25) or remove it entirely.
- Whether to adjust the Senior age range or introduce a Super Senior category.
- Students currently receive the same monthly rates as children; should age groups be redefined as Child/Youth/Student?
- Managing Adult Students is challenging. Consider including them under Child/Youth/Student Category.
- Youth aged 12 and older can access most areas of the facility independently and therefore may warrant a higher rate than children who attend under adult supervision.
- Family membership considerations:
 - Should there be a maximum number of children?
 - Currently allows 2 Adult Students; clarify how Adult Students fit within the family category.

Administration Recommendation

Change

- Free membership for children 3 years and under.
- Child: Age 4 to 12
- Youth/Student: 13 to 20
- Adult: Age 21 to 64
- Senior: Age 65 to 79
- Family: 2 adults and their children residing in the same household.
 - If an Adult Student category remains, clarify that an Adult Student is not considered a child and is only eligible as the second adult in a family membership.

Add

- Super Senior: Age 80 and older – free membership

Administration will need to provide members and patrons with adequate notice should changes to membership types be approved. It is recommended that a minimum of 3 months' notice be provided to allow members sufficient time to prepare for the transition.

This is an appropriate time to implement changes, as membership levels typically begin to decline during the spring season and further decrease throughout the summer months.

Administration recognizes that any change may result in some initial concerns or feedback from patrons. To support a smooth transition, Administration will prepare:

- consistent messaging and guidance for front desk staff to respond to patron questions and concerns; and
- supporting information for Administration to provide to patrons who may be very dissatisfied with the changes.

Options

- Accept Administration's recommendations as presented.
- Direct Administration to revise membership age categories based on Board discussion and bring back a revised proposal.
- Maintain current membership age categories with no changes.
- Another course of action determined by the Board.



General Manager – Rhonda Alix

**Membership Analysis
Age Categories**

	Athabasca	Bold Centre (Lac La Biche)	Slave Lake	Westlock	Tri-Leisure	Millennium Place
Free	2 years and under	0 to 3	2 years and under	Under 3	Under 2	Under 2
Child / Youth	3 to 12	4 to 17	3 to 12	3 to 12	2 to 12	2 to 12
Adult Student	18 to 25	17 to 21	N/A	18 over with Student ID	N/A	18 to 23
Student under 18	13 to 17	N/A	13 to 17	13 to 17	13 to 17	13 to 17
Adult	18 to 64	18 to 59	18 to 59	18 to 59	18 to 59	24 to 64
Senior	65 and older	60 to 69	60 and older	60 and older	60 to 79	65 and older
Family	2 adults and their children	2 adults and 3 children (max 5)	2 adults and 3 children (max 5)	2 adults and unlimited children	2 adults and 3 children (max 5)	2 adults and unlimited children
Super Senior	N/A	70 and Older	N/A	N/A	80 and Older	N/A



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Membership Rates

Background

- Membership Rates are reviewed annually by the Board during the budget process.

Attachment

- Current Day and Membership Rates showing the effect of a 3% increase
- Drop In and Membership Rate Comparisons
- Program Drop In Rate Comparisons

Discussion

Rate History

- 2017, 2020, 2021: No increases applied to membership rates
- 2018 & 2019: 3% increase applied
- 2022: 3% increase applied, rounded up to nearest \$1.00
- 2023: 3% increase applied, rounded to nearest \$1.00 (excluding daily drop-in rates)
- 2024: 3% increase applied, rounded to nearest \$0.25
- 2025: No increase applied
- Administration attached the current rates with a 3% increase for the Board to review.

Current Review

- Administration has provided current rates with a proposed 3% increase for Board consideration.
- The Bold Centre structures its annual rate at approximately 9 times its monthly rate. A comparison column has been added to show monthly-to-yearly alignment.
- The current Family Yearly Membership equates to approximately 12 months for the price of 7.19 months.
- An additional comparison has been included showing the number of visits required for a membership to "pay for itself."
- In many facilities, Student and Senior rates are the same; however, ARMS has an agreement with Aspen View, which states students receive the child monthly rate.

Program Rates

- Administration recommends reviewing and reducing program rates, as they are currently higher than comparable facilities.

Administration Recommendations

- Attached spreadsheet includes proposed rates:
 - Membership rates
 - Day pass rates
 - Punch pass rates
 - Program and class rates
- Overall, most membership rates remain consistent with current levels, with minor adjustments for alignment and clarity.

Proposed Rate Changes

1. Child and Student Day Rates
 - Reduced by \$0.25 to create rounded pricing
 - This adjustment also impacts punch pass pricing and any 3- and 6-month rates, if retained
2. Student Yearly and Continuous Yearly Memberships
 - Reduced by \$54.75 and \$49.30 respectively
 - Adjusted to better align with equivalent drop-in usage ("break-even" usage point)
3. Family Yearly and Continuous Yearly Memberships
 - Increased by \$6.25 and \$5.50 respectively
 - Adjustment reflects rounding and alignment with drop-in usage ("break-even" analysis)
4. Program / Class Rates
 - Significant reductions proposed to align with comparable facilities
 - Intended to improve competitiveness and increase participation and enrolment
5. Shower Rate
 - Increased from \$2.25 to \$2.50

Options

- Direct Administration to revise the membership and program rates as presented, effective September 1, 2026.
- Direct Administration to revise the membership and program rates based on Board discussion and bring back a revised proposal.
- Maintain current membership rates with no changes.
- Another course of action determined by the Board.



General Manager – Rhonda Alix

Athabasca Regional Multiplex Membership Rates - Proposed

Presented: April 20, 2026

	2019, 2020 & 2021	Current 2024 (3%) (round to the nearest \$0.25)	2025 (0%)	2026 showing a 3% increase (round to the nearest \$0.25)	2026 - Proposed	Increase Difference \$	Increase Difference %	Number of Drop In Times you would need to pay for your membership	Number of Drop In Times PER MONTH you would need to pay for your	Number of Months the yearly membership costs
Child										
Day Rate	\$ 4.50	\$ 5.25	\$ 5.25	\$ 5.50	\$ 5.00	-\$0.25	-5%			
Monthly	\$ 27.00	\$ 30.00	\$ 30.00	\$ 31.00	\$ 30.00	\$0.00	0%	6.00	6.00	
Monthly - Continuous - 10% discount			\$ 27.00	\$ 28.00	\$ 27.00	\$0.00	0%	5.40	5.40	
Year	\$ 243.00	\$ 266.75	\$ 266.75	\$ 274.75	\$ 266.75	\$0.00	0%	53.35	4.45	8.89
Yearly - Continuous - 10% discount			\$ 240.25	\$ 247.28	\$ 240.25	\$0.00	0%	48.05	4.00	8.01
Student										
Day Rate	\$ 6.50	\$ 7.25	\$ 7.25	\$ 7.50	\$ 7.00	-\$0.25	-3%			
Monthly	\$ 44.00	\$ 48.50	\$ 30.00	\$ 31.00	\$ 30.00	\$0.00	0%	4.29	4.29	
Monthly - Continuous - 10% discount			\$ 27.00	\$ 28.00	\$ 27.00	\$0.00	0%	3.86	3.86	
Year	\$ 396.00	\$ 432.75	\$ 432.75	\$ 445.75	\$ 378.00	-\$54.75	-13%	54.00	4.50	12.60
Yearly - Continuous - 10% discount			\$ 389.50	\$ 401.18	\$ 340.20	-\$49.30	-13%	48.60	4.05	11.34
Adult										
Day Rate	\$ 8.50	\$ 9.25	\$ 9.25	\$ 9.50	\$ 9.25	\$0.00	0%			
Monthly	\$ 58.00	\$ 64.00	\$ 64.00	\$ 66.00	\$ 64.00	\$0.00	0%	6.92	6.92	
Monthly - Continuous - 10% discount			\$ 57.75	\$ 59.50	\$ 57.75	\$0.00	0%	6.24	6.24	
Year	\$ 522.00	\$ 570.75	\$ 570.75	\$ 587.75	\$ 570.75	\$0.00	0%	61.70	5.14	8.92
Yearly - Continuous - 10% discount			\$ 513.75	\$ 528.98	\$ 513.75	\$0.00	0%	55.54	4.63	8.03
Yearly - Corporate Membership - 20% discount			\$ 456.60	\$ 470.20	\$ 456.60	\$0.00	0%	49.36	4.11	7.13
Senior										
Day Rate	\$ 6.50	\$ 7.25	\$ 7.25	\$ 7.50	\$ 7.25	\$0.00	0%			
Monthly	\$ 44.00	\$ 48.50	\$ 48.50	\$ 50.00	\$ 48.50	\$0.00	0%	6.69	6.69	
Monthly - Continuous - 10% discount			\$ 44.00	\$ 45.00	\$ 44.00	\$0.00	0%	6.07	6.07	
Year	\$ 396.00	\$ 432.75	\$ 432.75	\$ 445.75	\$ 432.75	\$0.00	0%	59.69	4.97	8.92
Yearly - Continuous - 10% discount			\$ 389.50	\$ 401.18	\$ 389.50	\$0.00	0%	53.72	4.48	8.03
Family										
Day Rate	\$ 20.00	\$ 21.75	\$ 21.75	\$ 22.50	\$ 21.75	\$0.00	0%			
Monthly	\$ 125.00	\$ 137.00	\$ 137.00	\$ 141.00	\$ 137.00	\$0.00	0%	6.30	6.30	
Monthly - Continuous - 10% discount			\$ 123.50	\$ 126.90	\$ 123.50	\$0.00	0%	5.68	5.68	
Year	\$ 900.00	\$ 983.75	\$ 983.75	\$ 1,013.25	\$ 990.00	\$6.25	1%	45.52	3.79	7.23
Yearly - Continuous - 10% discount			\$ 885.50	\$ 911.93	\$ 891.00	\$5.50	1%	40.97	3.41	6.50

Note:

- Auto Renew - 10% discount
- Corporate Discount - 20% discount
- Punch pass is buy 10 and get 1 Free
- Aspen View Public School Students receive the same Month Rate as a Child Membership

3 Month and 6 Month Membership Rates if they are still available	2019, 2020 & 2021	Current 2024 (3%)	2025 (0%)	2026 showing a 3% increase	2026 - Proposed	Increase Difference \$	Increase Difference %	Number of Drop In Times you would need to pay for your membership	Number of Drop In Times PER MONTH you would need to pay for your membership	Number of Months the yearly membership costs
		(round to the nearest \$0.25)		(round to the nearest \$0.25)						
Child										
3 Months	\$ 77.00	\$ 84.50	\$ 84.50	\$ 87.00	\$ 80.00	-\$4.50	-5%	16.00	5.33	
6 Months	\$ 146.00	\$ 160.75	\$ 160.75	\$ 165.50	\$ 150.00	-\$10.75	-7%	30.00	5.00	
Student										
3 Months	\$ 126.00	\$ 138.00	\$ 138.00	\$ 142.25	\$ 112.00	-\$26.00	-19%	16.00	5.33	
6 Months	\$ 238.00	\$ 260.50	\$ 260.50	\$ 268.25	\$ 210.00	-\$50.50	-19%	30.00	5.00	
Adult										
3 Months	\$ 166.00	\$ 181.25	\$ 181.25	\$ 186.75	\$ 181.25	\$0.00	0%	19.59	6.53	
6 Months	\$ 314.00	\$ 344.00	\$ 344.00	\$ 354.25	\$ 344.00	\$0.00	0%	37.19	6.20	
6 Month Corporate Membership - 20% Discount			\$ 275.20	\$ 283.40	\$ 275.20	\$0.00	0%	29.75	4.96	
Senior										
3 Months	\$ 126.00	\$ 138.00	\$ 138.00	\$ 142.25	\$ 138.00	\$0.00	0%	19.03	6.34	
6 Months	\$ 238.00	\$ 260.50	\$ 260.50	\$ 268.25	\$ 260.50	\$0.00	0%	35.93	5.99	
Family										
3 Months	\$ 357.00	\$ 390.50	\$ 390.50	\$ 402.25	\$ 390.50	\$0.00	0%	17.95	5.98	
6 Months	\$ 600.00	\$ 656.00	\$ 656.00	\$ 675.75	\$ 656.00	\$0.00	0%	30.16	5.03	

Shower

Shower		\$ 2.25	\$ 2.25	\$ 2.25	\$ 2.50	\$0.25	11%
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Walking Track Day Pass and Punch Pass	2019, 2020 & 2021	Current 2024 (3%)	2025 (0%)	2026 showing a 3% increase	2026 - Proposed	Increase Difference \$	Increase Difference %	Number of Drop In Times you would need to pay for your membership
		(round to the nearest \$0.25)		(round to the nearest \$0.25)				
Child								
Day Rate Punch Pass	\$ 45.00	\$ 52.50	\$ 52.50	\$ 55.00	\$ 50.00	-\$2.50	-5%	10.00
Walking Tack Day Rate		\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00	\$0.00	0%	
Walking Track Day Rate Punch Pass		\$ 30.00	\$ 30.00	\$ 30.00	\$ 30.00	\$0.00	0%	
Student								
Day Rate Punch Pass	\$ 65.00	\$ 72.50	\$ 72.50	\$ 75.00	\$ 70.00	-\$2.50	-3%	10.00
Walking Tack Day Rate		\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00	\$0.00	0%	
Walking Track Day Rate Punch Pass		\$ 30.00	\$ 30.00	\$ 30.00	\$ 30.00	\$0.00	0%	
Adult								
Day Rate Punch Pass	\$ 85.00	\$ 92.50	\$ 92.50	\$ 95.00	\$ 92.50	\$0.00	0%	10.00
Walking Tack Day Rate		\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00	\$0.00	0%	
Walking Track Day Rate Punch Pass		\$ 30.00	\$ 30.00	\$ 30.00	\$ 30.00	\$0.00	0%	
Senior								
Day Rate Punch Pass	\$ 65.00	\$ 72.50	\$ 72.50	\$ 75.00	\$ 72.50	\$0.00	0%	10.00
Walking Tack Day Rate		\$ 2.00	\$ 2.00	\$ 2.00	\$ 2.00	\$0.00	0%	
Walking Track Day Rate Punch Pass		\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00	\$0.00	0%	
Family								
Day Rate Punch Pass	\$ 200.00	\$ 217.50	\$ 217.50	\$ 225.00	\$ 217.50	\$0.00	0%	10.00

Programs/Classes Rates - Proposed							
Programs/Classes Rates - Proposed			2025 (0%)		2026 - Proposed	Increase Difference \$	Increase Difference %
45 minute Drop in Program Pass - non-Members			\$ 12.08		\$ 9.50	-\$2.58	-21%
45 minute Drop in Program Pass - Members			\$ 5.00		\$ 5.00	\$0.00	0%
60 minute Drop in Program Pass - non-Members			\$ 13.23		\$ 12.50	-\$0.73	-6%
60 minute Drop in Program Pass - Members			\$ 10.00		\$ 8.00	-\$2.00	-20%
45 minute Programs Punch Pass (11 classes) - Non-Members			\$ 120.75		\$ 95.00	-\$25.75	-21%
45 minute Programs Punch Pass (11 classes) - Members			\$ 50.00		\$ 50.00	\$0.00	0%
60 minute Programs Punch Pass (11 classes) - Non-Members			\$ 132.30		\$ 125.00	-\$7.30	-6%
60 minute Programs Punch Pass (11 classes) - Members			\$ 100.00		\$ 80.00	-\$20.00	-20%

Note: Yoga and Aquafit are free classes for Members

Potential * Membership & Day Pass Rates (All prices include GST)**

Category	Age	Day Rate	Monthly	Continuous Monthly (10% Discount)	Yearly	Continuous Yearly (10% Discount)	Punch Day Pass (Buy 10, Get 1 Free)
Tots	0-3	FREE	FREE	FREE	FREE	FREE	FREE
Child	4-12	\$5.00	\$30.00	\$27.00	\$266.75	\$240.25	\$50.00
Youth & Student	13-20	\$7.00	\$30.00	\$27.00	\$378.00	\$340.20	\$70.00
Adult	21-64	\$9.25	\$64.00	\$57.75	\$570.75	\$513.75	\$92.50
Senior	65-79	\$7.25	\$48.50	\$44.00	\$432.75	\$389.50	\$72.50
Super Senior	80+	FREE	FREE	FREE	FREE	FREE	FREE
Family	2 adults and their children, same address	\$21.75	\$137.00	\$123.50	\$990.00	\$891.00	\$217.50

Continuous Monthly Membership: Must commit to at least 3 months, 10% discount applied, cancel with 30-day written notice.

Walking Track Rates Only

Category	Age	Day Rate	Punch Day Pass (Buy 10, Get 1 Free)
Tots	0-3	FREE	FREE
Child, Youth, Student & Adult	4-64	\$3.00	\$30.00
Senior	65-79	\$2.00	\$20.00
Super Senior	80+	FREE	FREE
Family	2 adults and their children, same address	N/A	N/A



#2 University Drive, Athabasca, AB. T9S 0A3

Telephone 780-675-2967

<https://athabascamultiplex.ca/>

Program Rates

Program Name	Bold Center	Tri-Leisure	Westlock
Spin (Bold-30 min, Tri & Westlock 45 min)	\$ 8.00	Memb \$9.00 Non-Memb. \$11.00	\$ 9.00
Senior Yoga (50+, 30 min)	FREE	N/A	N/A
Yoga (60 min)	\$ 12.00	Memb \$13.00 Non-Memb. \$15.00	\$ 9.00
Masters (45 min)	\$ 10.50	Memb \$7.30 Non-Memb. \$8.30	N/A



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Membership Discount

Background

- Auto-renew (Continuous) memberships are a part of the rate structure, offering a discount to encourage ongoing memberships.

Discussion

Auto-Renew (Continuous) Memberships

- Discount: 10% off monthly or yearly rates.
- Cancellation: Requires 30 days written notice.
- Minimum Commitment: Monthly auto-renew requires at least 3 months.
- Payment Options: Withdrawal can come from a bank account or credit card.
- Members complete a signed contract.
- This discount has been working well.

Options

- Maintain current auto-renew discount of 10% off Continuous Monthly and Yearly Memberships.
- Direct Administration to revise auto-renew discount based on Board discussion.
- Another course of action determined by the Board.

A handwritten signature in blue ink, appearing to read 'R. Alix', is written over a horizontal line.

General Manager – Rhonda Alix



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Membership Perks

Background

- Membership perks are an important component of the overall membership discussion.

Attachment

- Membership Perks Comparisons
- Policy 500-027 Membership Reimbursement

Discussion

- Current
 - All of our members receive the membership perks.
 - Perks include:
 - Access to the many amenities at the Multiplex within your age category.
 - Discount on program punch passes and program drop-in passes.
 - Free Aquafit & Yoga classes.
 - Spin & Aqua Pole classes are discounted to \$5.00 per class.
 - 45 Minute Program Punch Pass is \$50.00 for 11 programs.
 - 60 Minute Adult Swim class is \$10.00 drop in or 11 drop-in classes for \$100.00
 - Yearly members only:
 - Ability to place an annual membership on hold for up to 30 days once per annual term.
- Cancellation Rules
 - Monthly memberships:
 - Expire at the end of the term
 - Continuous monthly memberships:
 - Minimum 3-month commitment
 - 30 days' written notice required for cancellation
 - Continuous yearly, Corporate and yearly memberships:
 - Cancellation permitted only for medical or relocation reasons
- Should all members receive the same perks, or should perks be structured to incentivize annual or continuous memberships?
- Potential membership incentives:
 - Discounts on classes or swimming lessons
 - Discounts on facility rentals
 - Ability to place memberships on hold
 - Inclusion of a fixed number of fitness or day passes
 - Discounted annual membership rates
 - Consideration of a couple/family rate structure

- Potential future perks:
 - Scan card access
 - 24-hour Fitness Centre access

Administration Recommendation

Updated Perk Structure

- Continuous Monthly, Continuous Yearly, Corporate, and Yearly Memberships
 - Free Aquafit and Yoga classes
 - Spin and Aqua Pole classes at \$5.00 per class
 - 45-minute program punch pass: \$50.00 for 11 visits
 - 60-minute adult swim: \$10.00 drop-in or 11 visits for \$100.00
 - Extend the ability to place a membership on hold (up to 30 days once per year) to Continuous Monthly members
 - Two complimentary day passes
 - 10% discount on swimming lessons

Future Perks

- Scan card access
- 24-hour Fitness Centre access

Monthly Membership

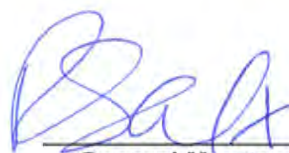
- Provides access to the Multiplex for one month
- No additional perks included

Summary

- Monthly Membership:
 - Access only; no perks
- Continuous Monthly, Continuous Yearly, Corporate, and Yearly Memberships:
 - Full access plus enhanced perks and incentives aimed at encouraging long-term commitment

Options

- Direct Administration to revise the membership perks structure as presented, including limiting membership perks to Continuous Monthly, Continuous Yearly, Corporate, and Yearly memberships, and removing perks from Monthly memberships.
- Direct Administration to revise membership perks based on Board discussion and bring back a revised proposal.
- Maintain current membership perks with no changes.
- Another course of action determined by the Board.



General Manager – Rhonda Alix

**Membership Analysis
Membership Perks**

Facility	Membership Perks
Athabasca	Access to the many amenities at the Multiplex within your age category.
Athabasca	Ability to place an annual membership on hold for up to 30 days once per annual term.
Athabasca	Free Aquafit classes.
Athabasca	Free Yoga classes.
Athabasca	Discount on program punch passes and program daily passes. Program Punch Pass is \$50.00 for 10 programs.
Athabasca	Spin & Aqua Pole is discounted to \$5.00 per class.
Athabasca	Adult Swim class is \$10.00 drop in or 10 drop in classes for \$100.00

Bold Centre	12 months for the price of 9 with the pre-authorized monthly payment plan – \$49.35 per month (adult membership)
Bold Centre	20 free fitness passes
Bold Centre	2 complimentary All Access passes
Bold Centre	Ability to place membership on hold
Bold Centre	5+ consecutive years = 10% discount
Bold Centre	10+ consecutive years = 15% discount
Millenium Place	Active Pass - unlimited access to activities like gymnasium sports, wellness centre workouts, recreation swims, self led drop in activities.
Millenium Place	Active Pass + - All active pass activities and instructor led drop in classes, pre booked activities and indoor court rentals.
Slave Lake	Multifacility Memberships
Tri Leisure	Access to the many amenities at the TLC;
Tri Leisure	Complimentary drop-in dryland classes and aquatic fitness classes;
Tri Leisure	Complimentary seasonal drop-in sports (badminton, volleyball, soccer, basketball, public skate, shinny, lawn bowling);
Tri Leisure	Complimentary access to 'Members Only' Fitness Classes (samplers and specials);
Tri Leisure	Member pricing on registered programs, specialty fitness classes & professional services such as Personal Training and Nutrition Coaching;
Tri Leisure	Early registration privileges on all registered programs (48 hours ahead of Non-Members);
Tri Leisure	Monthly Member newsletters with all the latest facility information and promotions.
Tri Leisure	Eligibility for a 15% discount on the regular price of an Annual or Pre-Authorized TLC Membership purchased for the employees' spouse and dependents under 18 years (within the same household). Spouse and dependents must complete a separate Membership Agreement.



Policies and Procedures Manual

Policy Number: 500-027

Policy Title: Membership Reimbursement

Adopted: April 29th, 2019

Last Reviewed: May 27th, 2025

Amended: May 27th, 2025

Policy Statement:

ARMS recognizes the need to establish a policy with regard to membership reimbursement.

Guidelines and Procedures:

1. A membership may be reimbursed (calculated by pro-rating the balance of the months not to be used) for the following reasons:
 - A) Medical:
 - A written statement/form from your physician is required stating the member is physically unable to use their membership.
 - B) Relocation:
 - The member must be moving out of the Athabasca County region or the municipalities contained within it and the surrounding areas.
 - A forwarding address; and
 - Proof of relocation (utility bill, rent/lease agreement, etc.).

There will be an administration fee equal to a one month's membership fee deducted from the reimbursement.

2. A membership may be put on hold for up to one month under the following condition:
 - A) Medical Hold:
 - A written statement or form from a physician is required, confirming the member is physically unable to use the membership during the requested hold period.
 - B) Yearly Memberships:
 - May be put on hold once per year.
 - The hold period can be up to 30 days.



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Corporate Membership Discount Program

Background

- ARMS offers a Corporate Membership Discount (CMD) Program as part of the overall membership structure and rate discussion.

Attachment

- ARMS Corporate Membership Discount Agreement

Discussion

Current - Corporate Membership Discount (CMD)

- Organizations with five or more employees are eligible to participate in the program.
- Employees of participating organizations receive:
 - 20% off 6-month and annual adult memberships
 - Discount does not apply to family memberships
- There is no minimum employee sign-up requirement; however, the organization must have at least five employees to participate.
- The corporation does not contribute financially; memberships are paid directly by employees.

Potential Change Required

- If the 6-month membership option is removed, the Corporate Membership Discount Program will need to be updated accordingly.

Other Facilities Corporate Membership Program breakdown

- Bold Centre has a yearly Corporate Membership
 - Offers annual corporate memberships
 - Includes both adult and family memberships
 - 15% discount (reduced from 20%)
 - No financial contribution from the corporation
 - Requires a minimum of five active employee members

- TransAlta Tri Leisure Centre (TLC)
 - Shared-cost model
 - TLC contributes 20%
 - Corporation contributes 20%
 - Employee pays the remaining portion 60%

- Slave Lake does not have a Corporate Membership Program

- Westlock does a punch pass discount which is purchased by the corporation

• 50x Punch Card // Buy 40 get 10 Free	\$350.00
• 100x Punch Card // Buy 75 get 25 Free	\$656.25
• 150x Punch Card // Buy 110 get 40 Free	\$962.50
• 200x Punch Card // Buy 145 get 55 Free	\$1,268.75
• 250x Punch Card // Buy 180 get 70 Free	\$1,575.00

- Should the discount percentage for the Corporate Membership Discount Program be reduced?
- Should the program structure be revised (e.g., employer contribution model, punch pass system, or inclusion of family memberships)?

Options

- Direct Administration to revise the Corporate Membership Discount Program to remove the 6-month option.
- Maintain the current Corporate Membership Discount Program with no changes.
- Direct Administration to explore alternative program structures and return with recommendations.
- Another course of action as determined by the Board.



 General Manager – Rhonda Alix

CORPORATE

MEMBERSHIPS



Athabasca Regional Multiplex Fitness & Aquatic Centre

#2 University Drive, Athabasca, Alberta T9S 0A3

Tel: 780-675-2967

Toll Free 1-844-901-1587

Join our Corporate Membership Discount Program!

Do you want to reduce illness, sick days, and absenteeism, boost your organization's productivity, and invest in your employee's health? Now's your chance to become part of the Athabasca Regional Multiplex Society's Corporate Membership Discount (CMD) Program.

Organizations with 5 or more employees can join the CMD program for their employees to receive 20% off our 6 month and yearly membership rates.

To get started, a Corporate Membership Discount Agreement needs to be completed and signed by a designated representative from the business/organization and returned along with proof of the business employing 5 or more employees. Once signed and the agreement is activated, employees can join any time!

Memberships cannot be transferred and cannot be combined with any other promotions or offers.

Organizations who fail to maintain the minimum requirement will lose discount privileges.

Application Criteria

Organizations must show proof they have 5 or more employees to apply for the 20% Corporate Discount.

Each employee must present one of the following for proof of employment:

- a. Current paystub,
- b. Company ID card, or
- c. Letter from Employer confirming employment (*business cards not accepted*)

Contact the Athabasca Regional Multiplex Guest and Member Services department for more information at 780-675-2967.

Corporate Membership Discount Agreement

Organizations with 5 or more employees can join the CMD program for their employees to receive 20% off our 6 month and yearly membership rates.

Organization Name: _____

Contact Person: _____

Address: _____

Postal Code: _____ Office #: _____ Fax #: _____

Email: _____

-
1. Our organization has approved and understands the Corporate Membership Discount (CMD) applies to our employees only. Employee family members are not eligible.
 2. **Attach your documentation to company letterhead to confirm your organization has 5 or more employees.**
 3. Athabasca Regional Multiplex Society agrees to provide our organization with a 20% discount on adult 6 month and annual memberships.
 4. Our organization will identify an authorized designate who will be the contact for the Athabasca Regional Multiplex Society should there be questions or concerns regarding their employees or eligibility.
 5. Our organization understands that the Corporate Membership Discount Agreement cannot be combined with any other promotion or membership.
 6. Along with the Corporate Membership Application Form, the Athabasca Regional Multiplex Society will require one of the following forms of identification from your employees:
 - Current paystub
 - Company ID card
 - Letter from Employer confirming employment (*business cards not accepted*)
-

Organization Authorized Designate Signature: _____

Name (Please Print): _____ Date: _____

***Please return this form and documents to the Athabasca Regional Multiplex Society
General Manager, Rhonda Alix – multiplexmanager@atabasca.ca***

Freedom of Information & Protection of Privacy Act

*Your personal information is being collected under the authority of and pursuant to Section 33(c) of the
Freedom of Information and Protection of Privacy Act.*



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Theatre Repainting Information

Background

- At the March 30, 2026, ARMS Board Meeting the following motion was carried.

#26-57 Motion by Director Callihoo *"to table the theatre repainting expense information until next meeting."*
- At the February 23, 2026, ARMS Board Meeting, the following motion was carried.

#26-18 Motion by Director Kapitaniuk *"for Administration to bring back the information regarding the repainting of the Nancy Appleby Theatre."*

Attachment

- ChatGPT Questions and Responses

Discussion

- ARMS signed an operating agreement with the Town of Athabasca for the Nancy Appleby Theatre in October 2025.
- The signed Theatre contract between the Town and ARMS states:

5. **"CONDITION OF THE PREMISES, REPAIR & MAINTENANCE"**
5.1. *Notwithstanding any other provision contained in this Agreement, it is expressly understood and acknowledged by the Tenant that the Landlord has made no warranties or representations relating to the Premises, and the Premises are being leased to the Tenant on an as-is-where-is condition. Without limiting the generality of the foregoing, the Tenant acknowledges that the Landlord has made no warranty or representation of any kind whatsoever as to the quality, condition, sufficiency or tenant ability of the Premises for any use or purpose whatsoever or as to the presence or absence of hazardous substances in, on or under or in the vicinity of the Premises, and the Premises is deemed to be taken by the Tenant at its own risk with all faults and imperfections whatsoever and on a strictly "as is, where is basis".*
5.2. *The Tenant shall keep, repair and maintain the Premises in a good and tenantable condition and shall at the expiration of the Term, or of any period of over-holding permitted by the Landlord or upon sooner termination of this Agreement for any reason whatsoever, deliver up the Premises in no worse a condition than received from the Landlord, excluding reasonable wear and tear. The Tenant shall be responsible for all interior and exterior maintenance and cleaning of the Premises and Building, including without limitation all landscaping maintenance, grass cutting, weed control, snow removal and ice removal.*
5.3. *The Landlord shall be solely responsible for, at the Landlord's sole cost:*

- 5.3.1. *maintenance, repair and replacement of all mechanical systems of the Building (electrical, mechanical, HVAC, heating, air-conditioning, and plumbing facilities and equipment);*
- 5.3.2. *all structural maintenance of the Building and outdoor facilities, including parking lots (which shall include the roof, perimeter load bearing walls, and foundation of the Building); and*
- 5.3.3. *all repairs and replacements of a capital nature.”*

- The exterior of the Nancy Appleby Theatre requires extensive repainting.
- Repainting costs were not included in the 2026 Operating Budget, Capital Budget, or Future Capital Project lists.
- The cost of the repainting is costly. We received a quote in August 2022 with a cost of 13,050.00.

- The ARMS Board and/or Members will need to decide what is classified as a capital expense and what is classified as maintenance expense for the Theatre. As well as due to the contractual wording, clarification is required about who is responsible for the exterior repainting.
- Section 5.2 assigns responsibility for interior and exterior maintenance to the Tenant, while Section 5.3.2 assigns responsibility for structural maintenance to the Landlord.
 - Interpretation is required to determine where exterior repainting falls within these sections.

Capital Expense vs. Maintenance Expense

- Attached are 3 ChatGPT questions and responses provided for context; not Administration recommendation.

Additional Facility Cost Clarifications

Administration has identified areas where current practice may not align with the contract wording.

Examples include:

- ARMS repairing or replacing plumbing fixtures (e.g., toilets), which may fall under Town responsibility based on contract interpretation.
- Emergency stair lighting replacements; clarification required whether this constitutes a building system responsibility of the Town. (We have replaced bulbs but there is ballast replacements needed)

Telephone Line

- ARMS currently pays for the telephone line connected to the facility's fire system. The fire system is for the entire facility including the Brick School and Library.
 - Clarification is required regarding whether this cost should be the Town's responsibility. The cost is approximately \$75.00/month (\$900.00/year)
- ARMS pays for the telephone line connected to the security system.
 - This cost should remain the responsibility of ARMS.

Preventative Maintenance Programs

- Roof – Contract – 3-year agreement for approximately \$800.00/year.
- HVAC – Contract – 3-year agreement for approximately \$1,000.00/year.
- Clarification is required regarding whether these programs fall under Tenant maintenance or Landlord mechanical system responsibilities.

Administration will need clarity on ARMS responsibilities at the Theatre.

Options

- Refer this item to the ARMS Members for discussion and direction.
- Refer this item to the Town of Athabasca for clarification about ARMS responsibilities under the Operating Agreement.
- Direct Administration to add the Theatre repainting cost to the Future Capital Projects list.
- Direct Administration to let the Town know that the exterior repainting of the Theatre has been determined to be the Town's responsibility.
- Obtain a legal opinion on what ARMS responsibility under the Theatre Operating Agreement.
- Another option determined by the Board.



General Manager – Rhonda Alix

Question

1. How do you define a corporations capital vs operating expense

Response

The difference between a corporation's **capital expenses (CapEx)** and **operating expenses (OpEx)** comes down to **what the money is spent on and how long the benefit lasts.**

◆ Capital Expenses (CapEx)

Definition:

Money spent to **buy, upgrade, or extend the life of long-term assets.**

Key idea: These purchases provide value **over multiple years**, not just the current period.

Examples:

- Buying machinery or equipment
- Purchasing buildings or land
- Major upgrades to systems or infrastructure
- Developing software that will be used long-term

Accounting treatment:

- Recorded as an **asset** on the balance sheet
 - Expensed gradually over time through **depreciation or amortization**
-

◆ Operating Expenses (OpEx)

Definition:

Money spent on **day-to-day operations** needed to run the business.

Key idea: These costs provide value **within the current accounting period.**

Examples:

- Salaries and wages
- Rent and utilities
- Office supplies
- Marketing and advertising
- Routine maintenance

Accounting treatment:

ChatGPT Questions and Responses

- Expensed **immediately** on the income statement
-

◆ Simple way to think about it

- **CapEx = investment** (long-term benefit)
 - **OpEx = consumption** (short-term benefit)
-

◆ Quick comparison

Feature	CapEx	OpEx
Time horizon	Long-term	Short-term
Accounting	Capitalized, then depreciated	Expensed immediately
Purpose	Grow or maintain assets	Run daily operations
Examples	Equipment, buildings	Salaries, rent, utilities

◆ Practical example

If a company:

- Buys a delivery truck → **CapEx** (used for years)
 - Pays for fuel and driver wages → **OpEx** (ongoing costs)
-

If you want, I can break down tricky edge cases (like software development, repairs vs upgrades, or cloud computing costs), since those often blur the line between CapEx and OpEx.

Question

Repainting the outside of a wood structure building that has not been painted in years values at \$20,000?

Response

That scenario sits right on the **CapEx vs OpEx borderline**, so the classification depends on **what the repainting actually accomplishes**.

◆ Default treatment: Operating Expense (OpEx)

Repainting is **usually OpEx** because it's considered **routine maintenance**.

- It keeps the building in usable condition
-

ChatGPT Questions and Responses

- It does **not significantly extend the building’s useful life**
- It does **not materially improve or upgrade the asset**

👉 In most cases, even if it costs **\$20,000**, it would be **expensed immediately**.

◆ When it could be Capitalized (CapEx)

You might classify it as **CapEx** if the repainting is part of a **larger improvement** that:

- **Extends the building’s useful life** (e.g., protective coating that prevents major structural decay)
- **Substantially increases value**
- Is part of a **major restoration or overhaul project**

For example:

- Full exterior restoration after years of neglect where the building was deteriorating
- Specialized coating that significantly improves durability beyond original condition

👉 In those cases, the cost could be **capitalized and depreciated over time**.

◆ Key judgment test

Ask:

“Am I just maintaining the asset, or am I making it better than it was?”

- **Maintain → OpEx**
 - **Improve or extend life → CapEx**
-

◆ Practical takeaway

Even though the building hasn’t been painted in years:

- If this is **catch-up maintenance**, it’s still typically **OpEx**
- The **dollar amount (\$20,000)** alone does **not determine classification**

Question

The signed Theatre contract between the Town and ARMS states

Response

This clause is actually quite important—and a bit tricky—because it splits responsibilities in a way that doesn’t perfectly align with accounting definitions of **CapEx vs OpEx**.

ChatGPT Questions and Responses

Let's break it down in plain terms and then apply it to your **\$20,000 repainting** example.

◆ What the lease is really saying

5.1 – “As-is, where-is”

- You (tenant) accept the building in its current condition
- The landlord is **not responsible for pre-existing issues**

👉 Translation: you can't later claim “this needed fixing already”

5.2 – Tenant responsibilities

You must:

- Keep the property in “**good and tenantable condition**”
- Handle **all interior AND exterior maintenance**

Examples explicitly included:

- Cleaning
- Landscaping
- Snow/ice removal
- General upkeep

👉 This is clearly **day-to-day maintenance** → **OpEx-type responsibilities**

5.3 – Landlord responsibilities

The landlord covers:

- Mechanical systems (HVAC, plumbing, etc.)
- Structural elements (roof, walls, foundation)
- “**All repairs and replacements of a capital nature**”

👉 This is where it gets interesting.

◆ Key insight: Legal vs accounting definitions differ

Even though:

- **Accounting:** repainting is usually **OpEx**
-

ChatGPT Questions and Responses

- **Lease:** the landlord pays for “**capital**” items

👉 The lease is using “**capital**” in a legal sense, not strictly accounting.

◆ So where does repainting fall?

✅ **Most likely classification under this lease:**

Tenant responsibility (you pay)

Why:

- Repainting is typically **maintenance**
- It falls under:
 - “exterior maintenance”
 - “keep... in good and tenantable condition”

Even if:

- It hasn’t been painted in years
- It costs \$20,000

👉 Cost and neglect **don’t automatically make it “capital”**

⚠️ **When it could shift to landlord (rare but arguable)**

You might have a case if you can show:

- The repainting is part of a **major restoration**
- The building was in such poor condition that:
 - It’s **beyond normal maintenance**
 - It’s effectively a **capital rehabilitation**

Example argument:

“This is not maintenance; it’s restoring a failed exterior system and extending the building’s life.”

That could try to trigger:

- **5.3.3 – “repairs of a capital nature”**
-

◆ **Practical reality (important)**

Landlords almost always argue:

ChatGPT Questions and Responses

- Painting = **maintenance**
- Therefore → **tenant responsibility**

And courts/arbitrators often agree unless:

- The work is clearly **structural or transformative**
-

◆ Bottom line for your scenario

- **Default answer:**
 - 👉 The \$20,000 repainting is **your responsibility (tenant, OpEx-type work)**
 - **Only disputable if:**
 - 👉 You can prove it's a **capital restoration, not maintenance**
-

◆ Strategic advice

Before pushing back, ask:

- Was the paint failure **normal aging** or **severe deterioration**?
- Is this **routine repainting**, or a **full exterior restoration system**?
- Do you have **inspection reports or photos from move-in**?

Those details determine whether you have leverage.



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Encroachment Agreement Request Update

Background

- At the February 23, 2026, ARMS Board Meeting the following motion was carried.

#26-26 Motion by Director Hall *"to direct Administration to send a letter to our landlords requesting permission to enter into an encroachment agreement with Aspen View Public Schools."*

Discussion

- Administration sent letters to each of our landlords on March 5, 2026, requesting permission to enter into an encroachment agreement with Aspen View Public Schools (AVPS).
- Both the Town of Athabasca and Athabasca County have agreed to enter into an encroachment agreement with AVPS.
 - Athabasca County approved the agreement at their March 26, 2026, Council Meeting:
Resolution CC 26-189 - Moved by Councillor Callihoo: *"That Council enters into an encroachment agreement with Aspen View Public Schools."*
 - The Town of Athabasca approved the agreement at their April 7, 2026, Council Meeting:
Motion by Councillor Pacholok, *"THAT COUNCIL GRANT PERMISSION TO THE ATHABASCA REGIONAL MULTIPLEX SOCIETY TO ENTER INTO AN ENCROACHMENT AGREEMENT WITH ASPEN VIEW PUBLIC SCHOOLS, PROVIDED THAT ATHABASCA COUNTY ALSO GRANTS THE REQUIRED PERMISSION."*
- Athabasca County has requested that legal counsel review the agreement and their motion states council enters into an encroachment agreement not giving permission to ARMS to enter into the agreement with AVPS.
- Consideration should be given to whether to ensure the soccer pitches are rectified before finalizing an encroachment agreement with AVPS.

Recommendation

- Motion to direct Administration to prepare an encroachment agreement addressing the Aspen View Public Schools items located on properties operated by ARMS, and to bring the agreement back to a future Board meeting for review and approval.

A handwritten signature in blue ink, appearing to read 'R. Alix', is written over a horizontal line.

General Manager – Rhonda Alix



From: Rhonda Alix, General Manager
To: ARMS Board
Date: April 20, 2026
Subject: Policy 500-004 Supervision of Youth and Age Access Guide

Background

- At the February 23, 2026, ARMS Board Meeting the following motion was carried.

#26-21 Motion by Director Neufeld *"for Administration to bring back the Age Access Guide for review."*

Attachment

- Policy 500-004 Supervision of Youth and Age Access Guide Appendix A
- Lifesaving Society Admission and Supervision Standards
- Comparable Facility Age Access Guides

Discussion

- The Multiplex has varying youth access requirements depending on the specific area of the facility.
- These requirements are intended to align with safety standards, program delivery, and supervision expectations.

External Training Information (FCSS – Babysitting Course)

- Participants must be 12 years of age or turning 12 in the year of the course.
- FCSS does not define the ages or number of children participants may babysit.
- Training includes care of infants through school-aged children.
- Participants must achieve a minimum score of 75% on the final exam to be certified as babysitters.

Lifesaving Society Admission Standards:

- *"Children six to nine years of age who are unable to pass the facility swimming test must be accompanied by a parent or guardian who is at least 12 years of age and responsible for their direct supervision, with a maximum of four children for each parent or guardian.*
- *Children under six years of age may not be admitted to the swimming pool unless they are accompanied by a parent or guardian who is responsible for their direct supervision, with a maximum of two children for each parent or guardian."*

Administration Recommendation

Pool

- Ages 0–6: Arms reach supervision required (16+ supervisor, hands-on)
- Ages 7–8: Actively supervised (16+ supervisor, hands-off)
- Ages 9+: Full access (swim test may be required)

Fitness Centre

- Ages 0–11: No access
- Ages 12–14: Actively supervised by 16+ (hands-off supervision) or Full Access if they take Into To Fitness Class
- Ages 15+: Full access

Fieldhouse, Arena, Lounge, and Common Areas

- Ages 0–6: Direct supervision required by 16+ (hands-on)
- Ages 7–8: Actively supervised by 16+ (hands-off)
- Ages 9–11: Must have supervision present in the facility
- Ages 12+: Full access

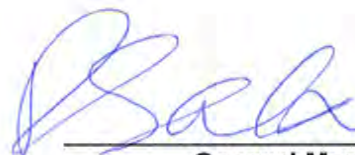
Curling Rink

- Ages 0–8: No access
- Ages 9–14: Actively supervised by 16+ (hands-off supervision)
- Ages 15+: Full access

Administration can bring back a full policy revision to the next meeting based on the discussion of the Board.

Options

- Direct Administration to adopt the revised Policy 500-004 Supervision of Youth Appendix A Age Access Guide as presented.
- Direct Administration to revise Policy 500-004 Supervision of Youth Appendix A Age Access Guide based on Board discussion and return with an updated proposal.
- Maintain the current Age Access Guide with no changes.
- Another course of action as determined by the Board.



General Manager – Rhonda Alix



Policies and Procedures Manual

Policy Number: 500-004

Policy Title: Supervision of Youth

Adopted: September 1st, 2007

Last Reviewed: May 25th, 2021

Amended:



Policy Statement:




ARMS has established a policy with regard to supervision of youth activities in its operated facilities. Refer to Age Access Guide Appendix A.



Guidelines and Procedures:



1. Adequate adult supervision, as determined by the GM, must remain in the building at all times for any youth activity taking place in the Society operated facilities. This includes all minor sport bookings as well as drop-in use.
2. Users failing to provide appropriate adult supervision during youth activities will be denied access to the facility.
3. Being denied access to the facility does not absolve the user from the responsibility to pay for the time booked.
4. The adult supervisor (s) will be held accountable for the conduct of the youth participants.
5. Refer to attached Age Access Guide for supervision requirements.

AGE ACCESS GUIDE APPENDIX A

Drop-In Age Access Guide	0-5 Years of Age	6-8 Years of Age	9-11 Years of Age	12-14 Years of Age	15+ Years of Age
Swimming Pool					
Fitness Centre					
Fieldhouse					
Arena (PublicSkate/Shinny)					
Buy Low Lounge					
Curling Rink					




-  Full Access
-  No Access
-  IN ARMS REACH of a reasonable person 18 years of age or older



-  Must be ACTIVELY SUPERVISED by a reasonable person 13 years of age or older
-  Must be VISUALLY SUPERVISED by a reasonable person 13 years of age or older WITHIN THE Multiplex

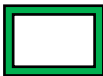

-  Must be DIRECTLY SUPERVISED by a reasonable person 16 years of age or older
-  Must be DIRECTLY SUPERVISED by a reasonable person 18 years of age or older

AGE ACCESS GUIDE APPENDIX A

Drop-In Age Access Guide	0-5 Years of Age	6-8 Years of Age	9-11 Years of Age	12-14 Years of Age	15+ Years of Age
Swimming Pool					
Fitness Centre					
Fieldhouse					
Arena (PublicSkate/Shinny)					
Buy Low Lounge					
Curling Rink					




-  Full Access
-  No Access
-  IN ARMS REACH of a reasonable person 18 years of age or older



-  Must be ACTIVELY SUPERVISED by a reasonable person 13 years of age or older
-  Must be VISUALLY SUPERVISED by a reasonable person 13 years of age or older WITHIN THE Multiplex

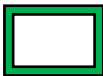

-  Must be DIRECTLY SUPERVISED by a reasonable person 16 years of age or older
-  Must be DIRECTLY SUPERVISED by a reasonable person 18 years of age or older

AGE ACCESS GUIDE APPENDIX A

Drop-In Age Access Guide	0-5 Years of Age	6-8 Years of Age	9-11 Years of Age	12-14 Years of Age	15+ Years of Age
Swimming Pool					
Fitness Centre					
Fieldhouse					
Arena (PublicSkate/Shinny)					
Buy Low Lounge					
Curling Rink					

-  Full Access
-  No Access
-  IN ARMS REACH of a reasonable person 18 years of age or older

-  Must be ACTIVELY SUPERVISED by a reasonable person 13 years of age or older
-  Must be VISUALLY SUPERVISED by a reasonable person 13 years of age or older WITHIN THE Multiplex

-  Must be DIRECTLY SUPERVISED by a reasonable person 16 years of age or older
-  Must be DIRECTLY SUPERVISED by a reasonable person 18 years of age or older

Age Access Guide Comparables

Athabasca Regional Multiplex - Age Access Guide

Facility	0-5	6-8	9-11	12-14	15+
Swimming Pool	Arms Reach 18+	Directly Supervised by 16+	Full Access	Full Access	Full Access
Fitness Centre	No Access	No Access	No Access	Directly Supervised 18+ or Full Access if taken to Fitness Class	Full Access
Fieldhouse	Directly Supervised 18+	Actively Supervised by 13+	Visually Supervised by 13+	Full Access	Full Access
Arena	Directly Supervised 18+	Actively Supervised by 13+	Visually Supervised by 13+	Full Access	Full Access
Buy Low Lounge	Directly Supervised 18+	Actively Supervised by 13+	Visually Supervised by 13+	Full Access	Full Access
Curling Rink	No Access	No Access	Directly Supervised 18+	Directly Supervised 18+	Full Access

TransAlta Tri Leisure - Age Access Guide

Facility	0-6	7-9	10-13	14+
Swimming Pool	Arms Reach 14+	Visually Supervised 14+	Full Access	Full Access
Fitness Centre	No Access	No Access	Full access if taken youth RX Course	Full Access
Fieldhouse - Gymnasium	Actively Supervised by 14+	Visually Supervised 14+	Full Access	Full Access
Arena	Actively Supervised by 14+	Visually Supervised 14+	Full Access	Full Access
Group Fitness Classes	No Access	No Access	No Access	Full Access
Public Spaces	Actively Supervised by 14+	Visually Supervised 14+	Full Access	Full Access

10-13 year olds have full access to the fitness centre after completing the Youth RX Course

** Adult: someone 14 or older

Bold Centre - Supervision

Children 8 years and under - actively supervised by a 12+

Users must be 16+ to access the following areas - Walking Track, Fitness Centre, boxing area, steam rooms

Youth 12-15 who have completed the Youth Into to Fitness are authorized to use the Fitness Centre and Walking Track

Portage Pool

Facility	0-6	7-11	11+
Swimming Pool	Arms Reach 12+	Must have supervision in the building	Full Access

*All children aged 6 and under must be within arm's reach of a responsible person aged 12 or older in all pools and at all times. One responsible person (12+) may directly supervise a maximum of 3 children aged 6 and under at one time. All children aged 7-11 must have supervision in the building

For health reasons, children under the age of 2 are strongly recommended not to enter the whirl pool.

Slave Lake - Supervision

Multipurpose Recreation Centre - Children of the age nine (9) years old and under and MUST have direct supervision from an adult 16+ years at all times.

Northern Lakes Aquatic Centre - Children seven (7) years old and under must be within arms reach of a parent or guardian 16 years old or older at all times when in the pool.

Westlock - Supervision

Facility	0-7		
Swimming Pool	Must be accompanied by a person 15 years old		
Note - 15 years and older can watch up to 3 children under 8 years old.			

Facility	0-7	8-11	12	13-17
WEIGHT ROOMS	No Access	No Access	Those who are 12 years old may use the cardio equipment only but must be supervised by an adult at all times.	Must be 13 years old or older for full use of weight room areas.
24-HOUR GYM	No Access	No Access	No Access	13 to 17 year olds can come with adults but both need valid passes.
FIELD HOUSE	Must be accompanied by a person 14 years old or older at all times.	Full Access	Full Access	Full Access
ARENA	Must be accompanied by a person 14 years old or older at all times.	Full Access	Full Access	Full Access
SQUASH/RACQUETBALL COURTS	No Access	No Access	Full Access	Full Access

Strathcona

Facility	0-5	6-7	8-9	10-13	14+
Aquatic Centre	Children under 8 must be accompanied in the water by a responsible individual 14 years of age or older (1 responsible individual with a maximum of 3 children in arms reach). Children 8 years of age or older may attend Aqua-Fitness programs.		Full Access	Full Access	Full Access
Courts - Gymnasium - Fields/Dry Surfaces - Rec Skate/Stick and Skate - Edu-tainment Centre Youth Lounge - Common spaces - (eg: lobby, arena stands)	Hands On	Hands off	Full Access	Full Access	Full Access
Wellness Centre/Group Fitness Classes Children 10-13 years of age must complete the Fit for the Future program and have hands on supervision if they wish to use the Wellness Centre or attend a fitness class.	No Access	No Access	No Access	Hands On	Full Access

Supervision by Certified Coaches

Caregiver supervision can vary during times of controlled organized activity (organized sports club practice). The following chart can be consulted by certified coaches when determining caregiver supervision requirements.

Age	Swimming Ability	Supervision Type
5 – 8 years	Swimmer	Proximity – Beyond reach nearby (5 – 25m) Continuity – Watching child intermittently Attention – Listening, can hear child
9 – 12 years	Swimmer	Proximity – Beyond reach nearby (5 – 25m) Continuity – Watching child intermittently Attention – Listening, can hear child
13 – 19 years	Swimmer	Proximity – Beyond reach distance (5 – 50m) Continuity – Watching child intermittently Attention – Visual

Supervision Guidelines (public, schools, day cares, camps, etc.)

The Lifesaving Society recommends the following ratios for caregivers to children under the age of 8:

- One caregiver for every 4 children
- One caregiver for every 8 children if lifejackets are worn by all children

The Lifesaving Society – Canada’s lifeguarding experts – works to prevent drowning and water-related injury through its training programs, Water Smart® public education, aquatic safety management, drowning research and lifesaving sport. Annually over 1,200,000 Canadians participate in the Society’s swimming, lifesaving, lifeguard and leadership training programs. The Society sets the standard for aquatic safety in Canada and certifies Canada’s National Lifeguards.

The Lifesaving Society of Alberta and the Northwest Territories acknowledges the support of the governments of Alberta and the Northwest Territories.



Lifesaving Society Alberta and Northwest Territories
Canada’s Drowning Prevention Charity
Reg. Charity No. 11912 9021 RR0001

13123 – 156 Street NW T: 780-415-1755 | F: 780-427-9334
Edmonton, Alberta experts@lifesaving.org
Canada, BC, MT www.lifesaving.org

WITHIN ARM'S REACH AND ACTIVE SUPERVISION



LIFESAVING SOCIETY®
The Lifeguarding Experts

Caregivers

- Caregivers include parents, grandparents, teachers, coaches, day care supervisors, aides, camp leaders, etc.
- Caregivers play a crucial role in keeping children safe when, in, on or around water.
- Active supervision includes being able to touch, see and hear children.

Child Drowning Facts

- Drowning is one of the leading causes of unintentional injury death among children.
- The absence or lapse of adult supervision is a factor in most child drownings.
- On average each year 60% of children who drown are alone.
- Half of all children who drown are unsupervised or poorly supervised (supervision present but distracted; supervised by other minors only).
- The level of supervision decreases when provided by an older sibling.
- Never leave your child under the care of an older child or assume that your responsibility diminishes due to the presence of other caregivers.

Proximity	Continuity	Attention
Touching	Watching child continuously	Focal – Able to see and hear child
Within Arms Reach (within 1m)	Watching child intermittently	Peripheral – Able to hear child
Beyond Reach Nearby (1 – 5m)	Not watching child	Visual – Able to see child
Beyond Reach Distance (6m or greater)	Absent - Not present	Absent – Not able to see or hear child

Deep Water

- Deep water is considered chest deep for children.
- Deep water is based on the individual.
- Caregivers should have knowledge of the swimming area before entering, including water depth and identifying hazards in and around the swimming area.

Lifesaving Society Recommended Minimum Level of Supervision

Age	Swimming Ability	Supervision Type
0 – 2 years	Non Swimmer	Proximity – Touching Continuity – Constant supervision Attention – Focused supervision on child
3 – 4 years	Non Swimmer	Proximity – Within Arms Reach (within 1m) Continuity – Constant supervision Attention – Focused supervision on child
	Swimmer	Proximity – Within Arms Reach (within 1m) Continuity – Constant supervision Attention – Focused supervision on child
5 – 8 years	Non Swimmer	Proximity – Within Arms Reach (within 1m) Continuity – Constant supervision Attention – Focused supervision on child
	Swimmer	Proximity – Beyond reach nearby (1 – 5m) Continuity – Watching child intermittently Attention – Listening, can hear child
9 – 12 years	Non Swimmer	Proximity – Within Arms Reach (within 1m) Continuity – Constant supervision Attention – Focused supervision on child
	Swimmer	Proximity – Beyond reach distance (6m or greater) Continuity – Watching child intermittently Attention – Listening, can hear child
13 – 19 years	Non Swimmer	Proximity – Beyond reach nearby (1 – 5m) Continuity – Watching child intermittently Attention – Peripheral
	Swimmer	Proximity – Beyond reach distance (6m or greater) Continuity – Absent Attention – Absent

Admission Standard for Aquatic Facilities

Lifesaving Society Standard Approved by the Ontario Board of Directors, December 2003

Standard

The Society recommends that all pools adopt a policy that children under 10 years of age not be admitted to public recreational swimming unaccompanied, unless they are able to pass the facility swimming test.

Children six to nine years of age who are unable to pass the facility swimming test must be accompanied by a parent or guardian who is at least 12 years of age and responsible for their direct supervision, with a maximum of four children for each parent or guardian.

Children under six years of age may not be admitted to the swimming pool unless they are accompanied by a parent or guardian who is responsible for their direct supervision, with a maximum of two children for each parent or guardian.

For non-swimmers (those unable to pass the facility swimming test) between six and nine years of age the ratio of non-swimmers to parent or guardians may be increased to a maximum of eight bathers to one parent/guardian (8:1) if lifejackets are worn by all non-swimmers in their charge.

Definitions

Recreational swim settings: include recreational swims, birthday parties, day camps, rentals, etc.

Direct supervision: means within arms' reach and able to render immediate assistance.

Swim test: determined by the facility owner/ operator supervised by aquatic personnel or staff member.

Background/Rationale

The Society's drowning research shows that unattended youth are at a high risk of drowning during non-instructional swim settings.

Preschool children are generally too short to stand unassisted in most public pools.

Children lack the judgment and experience to understand the dangers of water.

Drowning statistics at unsupervised and supervised settings point out that children between the ages of six and nine, who cannot swim, and are unaccompanied, are at high risk of drowning.

Aquatic safety of children is a responsibility that must be shared by the pool operator, lifeguard, accompanist, parents and manager/organizer of a group of children. The pool operator shall educate everyone who is responsible for children safety.

Implementation

Parents/guardians are responsible for the children in their care while in this facility and must directly supervise the children at all times.

Operators should establish an administrative process that identifies children that have successfully or unsuccessfully meet the requirements of this standard. A suitable option would be a wristband process.

In addition to those required by the Regulation, the Lifesaving Society recommends that pools post signage at the entranceway to the facility advising patrons of the admission policies and safety procedures.

The admission standard should be applied to all bathers entering the swimming pool for recreational swimming including camps, birthday parties, rentals, etc.

Facility staff, lifeguards and aquatic personnel must be trained to admission standard procedure and swim test evaluation.

Sources

- Coroner's Inquest recommendation regarding the provision of an admission standard in public swimming pools: Neave Inquiry, Alberta, 2008; Emun Inquest, Ontario, 2009; Ilunga Inquest, Ontario, 2011; Audette Inquest, Ontario, 2012
- Office of the Chief Coroner, Drowning Review Report, 2010
- *Alert: Lifeguarding in Action*, Lifesaving Society
- Guide d'encadrement sécuritaire des groupes d'enfants en milieu Aquatique (Ministère de l'éducation du loisir et du sport), 2006

Disclaimer

Lifesaving Society Safety Standards are developed using Coroners' recommendations, the latest evidence-based research, and reflect the aquatics industry's best practices at the time the publication was approved.

The purpose of these standards is to encourage swimming pool, waterpark and waterfront owners, managers, operators and regulators to adopt these standards, in order to prevent drownings in aquatic environments.

Lifesaving Society Safety Standards do not replace or supersede local, provincial/ territorial legislation or regulations, but they are considered the standard to which aquatic facility operators should work towards in order to enhance safety within their operations and to prevent drowning.

Lifesaving Society Ontario
400 Consumers Rd., Toronto, Ontario, M2J 1P8
Tel: 416-490-8844 Fax: 416-490-8766
Email: experts@lifeguarding.com
lifesavingsociety.com



Millennium Place

780-416-3300

2000 Premier Way, Sherwood Park, AB T8H 2G4

[View map](#)

Drop-in schedule

Recreation facility capacity

Millennium Place is the largest multi-purpose recreation centre in Strathcona County and features a modernized wellness facility, aquatics centre with a wave pool, twin ice surfaces and a leisure ice with skate rentals, gymnasium and an indoor playground. There is also a unique skate park in the parking area adjacent

to competition size soccer fields. Check out the schedule or call for available bookings.

Hours of operation

- **Mon - Fri:** 5 a.m. - 10:30 p.m.
- **Sat - Sun:** 6 a.m. - 9 p.m.

[Facility map](#)

Holiday hours

February 16

6 a.m. to 9 p.m.



Cambrian Aquatics Centre

- [Swimming schedule](#)
- [Lane swim schedule](#)



Facility schedule

Check out the [drop-in activity schedule](#) before visiting.



Rates

- [Facility admission](#)
- [Active Pass](#)

Millennium Place facility video tour



Millennium Place amenities

[Expand all](#)

1. Mattamy Homes Wellness Centre [🔗](#)

Located on the second floor of Millennium Place, the wellness centre is home to more than 500 pieces of state-of-the-art fitness equipment. The functional training area has four Olympic lifting platforms, squat racks with bumper plates, and kettlebells. There is also a full line of selectorized weight machines, iso-lateral equipment, multiple free weight areas, cable machines and a dedicated group cycling room. Plus, there is an extensive cardio line-up with built-in 15 inch television screens and variety that will keep your workout fun and challenging!

Enjoy support and [free orientations](#) from our knowledgeable and experienced wellness staff.

We also offer a wide variety of [fitness classes](#).

Are you 10-13 years old and looking forward to using the wellness centre?

Check out our [Fit for the Future](#) orientation program.

2. Cambrian Aquatics Centre [🔗](#)

Features a wave pool, whirlpool, steamroom, sauna, lazy river, 10-lane, 25-metre lap pool & water playground.

[View the latest drop-in swimming calendar and lane swimming schedule.](#)

3. Indoor Track [🔗](#)

The three-lane track is 235 meters long (4.25 laps = 1 km) and features a unique incline in one section. The track is designed to provide an indoor opportunity for everyone and is wheelchair accessible.

Children under 8-years-old must be actively supervised by an adult at all times (parents must be walking/running with their child).

See [Indoor Tracks](#) for more information.

4. First Call Leisure Ice and Twin Arenas (Powerade and Sherwood Park Chevrolet) [🔗](#)

Features a leisure ice skating pond and 2 NHL sized ice sheets.

[Find out about skating and shinny hockey.](#)

[View the latest skating schedule.](#)

Ice booking information:

780-416-7252

mpbooking@strathcona.ca

5. Fun Factory - guest child-minding services [🔗](#)

[Fun Factory](#) is a drop-in child-minding service for parents involved in activities located at Ardrossan Recreation Complex and Millennium Place. We provide a safe and caring environment for your children while you have some leisure time to participate in a healthy lifestyle. We will entertain your little ones with colouring, toys, playdough, puzzles and books!

Please note: We will provide two weeks notice for any fee or schedule changes.

6. Edu-tainment Centre - Indoor play space [🔗](#)

The [Edu-tainment Centre](#) is an indoor play space for children that features a playground, climbing wall, tree-house and interactive play pods that helps foster creative play opportunities for kids.

[Edu-tainment Centre schedule](#)

7. Gymnasium [🔗](#)

Drop-in for a variety of sports including volleyball, badminton, basketball and floor hockey. Equipment provided.

[Gymnasium schedule](#)

Learn about [gymnasium bookings](#).

8. Youth Lounge [🔗](#)

The youth lounge features video games, a pool table, ping pong table, air hockey, football and other activities for young adults to socialize and play. View the [Youth Lounge](#) schedule.

Bookable spaces

Millennium Place offers several spaces that are available for public booking. These can be used to host large and small events in Sherwood Park, including birthday parties, ice and field rentals and large meeting rooms.

Facility booking information

Millennium Place bookings

Have an upcoming event? Book a [group or school visit](#), [plan a meeting](#), host a [birthday party](#) or [Christmas party](#), rent the ice and more!

Call **780-416-7252** for inquiries.

Facility accessibility

Millennium Place is designed to be fully accessible for anyone with limited mobility. It features wheelchair accessible parking lots, entrances with ramps, elevators, sledge hockey opportunities and staff who are trained to assist those with any specialized needs.

Dogs trained to aid or to guide individuals with visual, hearing or other disabilities are permitted in the facility. The owner must ensure that the service dog is under control at all times. Service dogs must be:

- Trained by an ADI (Assistance Dogs International) accredited organization, or
- Trained by a school that meets the qualifications of the International Guide Dog Federation's standards, or successfully tested through an approved Alberta

testing facility (as per the [Alberta Service Dogs Act](#))

- Have training identification, and
- Must wear a service animal vest and appropriate harness

The aquatics centre also offers an electric-powered sling lift, aquatic transfer chairs and zero-depth pool entries and various other accessible features.

Accessible features

[Expand all](#)

Care Providers [↗](#)

A care provider is anyone who supports guests* who require assistance to enjoy Strathcona County recreation facilities. The guest using the facility pays regular admission and their care provider accesses the facility free of charge.

**Does not include guests within our regular age-based guidelines.*

Care provider guidelines

Care providers wear a highly-visible yellow wristband to ensure staff can quickly and easily identify them in situations where they are required for additional support or during an emergency.

The care provider should be prepared to join in the activity, switch activities or end the visit early, if required. If the care provider is participating in activities within a paid-admissions area of the facility, and is separated from the guest they are supporting, the care provider requires a paid admissions pass.

Care provider guidelines are not applicable to children under the age of 8 since small children require the same level of supervision.

Accessibility [↗](#)

Parking

- 16 accessible parking stalls,
- plus accessible drop-off / loading area and sidewalk entrances

Entrances

- all entrances have automatic sliding doors

Facility

Push button wheelchair 4' door access to:

- aquatics family change room
- Powerade Centre hallway (arena)
- activity rooms
- Wellness Centre
- wheelchair lift to the soccer bleachers and the running track
- accessible customer service desk
- elevator to all levels
- sledge hockey accessible
- accessible spectator viewing (all areas)
- wheelchair accessible washrooms in the following areas:

- field 1 and field 2
- McKay Team Aquatics Centre
- Powerade Centre – twin arena
- Wellness Centre

Aquatics Centre

- accessible aquatic viewing area
- electric-powered sling-lift to lap tank
- aquatic transfer chairs
- pool lift into hot tub and lap pool
- zero depth beach entry into wave pool
- aquatics change room for persons with special needs
- accessible washroom, changing and shower stalls

Wellness Centre

- accessible adaptive exercise equipment
- wheelchair accessible showers
- accessible entrance
- ramp access to running track and upper fitness studios
- wide entry way to change rooms

Safety and supervision

Children under 6 years old must be accompanied by a responsible person who is 14 years of age or older at all times while using the recreation centre.

Aquatic facility safety

Children under 8 years must be actively supervised from within the water by someone 14 years or older. The supervision rate is one adult to three children.



Ask a question, provide feedback or report an issue.

→ [Facility - Millennium Place](#)

Did you know? Millennium Place is getting [new digital lockers](#) in the aquatic changerooms this fall

Related topics

- | | | | |
|--|---|-----------------------------------|---|
| Millennium Place Sports Wall of Recognition | > | Personal training services | > |
| Subsidized recreation | > | Active Pass | > |

FROM THE TEAM BEHIND ISSUU
Shorten and track your social media links

Try Loomly

TLC Age Access Guide

	0-6 YEARS	7-9 YEARS	10-13 YEARS	14+ YEARS
Swimming Pool	✓	✓	✓	✓
Fitness Centre + Studios	✗	✗	✗	✗
Sunshine Room	✗	✗	✗	✗
Track	✗	✗	✗	✗
Gymnasium	✗	✗	✗	✗
Group Fitness Classes	✗	✗	✗	✗
Arena Activities	✗	✗	✗	✗
Fields	✗	✗	✗	✗
Children's Play Centre	✗	✗	✗	✗
Public Spaces	✗	✗	✗	✗

*Note: Youth RX Course (10-13yr)**

Access Level	0-6 YEARS	7-9 YEARS	10-13 YEARS	14+ YEARS
Full access	✓	✗	✗	✗
Must be visually supervised by an adult**	✗	✗	✗	✗
Must be actively supervised by an adult**	✗	✗	✗	✗
Maximum 3 children within arms reach of an adult**	✗	✗	✗	✗
No access	✗	✗	✗	✗

* 10-13 year olds have full access to the fitness centre after completing the Youth RX Course
** Adults someone 14 or older

Registration

Tips for happy Program Registration

We want you to be able to register for our programs with the least amount of headache. On registration days, our staff are dealing with a high volume of customers - let's get you ready with some answers to Frequently Asked Questions which will help you avoid any technical delays:

- #1 - Verify your TLC account BEFORE registration day.**
We highly recommend you make sure your TLC account is complete and fully functional **BEFORE** registration day to avoid any technical issues that could delay your registration. You may have duplicate accounts, or multiple email addresses attached to your family, or some of your children may not be correctly linked to your family account.
- #2 How do I add new family members to my TLC account?**
Login to your TLC online account. Under your name, choose **MY FAMILY** in the drop-down menu. Click on the **ADD** button and fill in the required fields.
- #3 Can't I just make a new account?**
No, you cannot create an account online. Please call our front desk team **BEFORE** registration day to create a new account.
- #4 - If the program you want is full, should I join the Waitlist?**
We have Waitlists available for all courses, and using them can pay off. If a place becomes available in the course on which you're waitlisted, or if demand is sufficient and space/instructors are available, additional courses may be added - in both situations we will contact you directly to offer you a place, so make sure we have your correct phone number and email on account. Waitlisting can be done online or by calling our front desk team.
- #5 What is a Wellness Program Pass?**
If you take part in registered courses and use professional services at the TLC, but don't really use our other facilities like the gym or the pool, then the TLC Wellness Pass might be right for you. This pass provides you with 365 days of early registration and member pricing for programs and services!

WINTER PROGRAM REGISTRATION
Members: Dec 9 Non-Members: Dec 11

SPRING SWIM LESSON REGISTRATION*
Members: Mar 24 Non-Members: Mar 26
*Preschool 1 to Star Panel & Private only

REGISTRATION 9:00 AM ONLINE @ Trileisure.com BY PHONE or IN PERSON

FAQs:

What happens after I register?
Please proceed to the first class as listed on your registration confirmation receipt that you will receive via email. You will **NOT** be contacted before the first class, unless the course is cancelled.

What else does my course registration include?
Course registration fees do not include access to the facility before or after class. General admission or a facility pass/membership is required to utilize any other part of the facility.

Course Withdrawals, Transfers & Cancellations

With 10+ days' notice
If you provide 10+ days notice ahead of a course start date, course withdrawals are available subject to an administration fee which is 15% of the course registration fee (up to a maximum of \$25).

Transferring to an alternative course (if a place is available) is not subject to the 15% administration fee.

With less than 10 days' notice
Inside 10 days prior to a course date, course withdrawals do not qualify for any refund, credit or course transfer.

Cancellations
The TLC may cancel programs with insufficient enrollment 3 days prior to the scheduled start date. In these cases, we will contact registrants via phone and offer a full credit or refund if you prefer. Please ensure your TLC account has current phone numbers.

Please note:
Back-to-back sequential level registration in progressive courses can result in no refund, credit, or transfer if a repeat level is needed. Consideration for credits/refunds will be made for medical reasons accompanied by a doctor's certificate or in extenuating circumstances.

Be sure to set up and test your ONLINE ACCOUNT BEFORE REGISTRATION DAY!
Give us a call!

TLC Active Kids Preschool

Why Choose Our Program:

The TLC is proud to offer licensed preschool classes for children ages 3-5 years. Our learn-through-play preschool classes are dedicated to the children's intellectual, creative, social, emotional and physical development. We offer daily routines that include circle time with songs and stories, focus on letters and numbers, crafts, manipulative centers, physical activity and unstructured play.

Our preschool programs also include outdoor play, swimming, or skating days once a month and dryland activities daily. We require minimal parent helper days and have NO fundraising expectations.

Visit Trileisure.com/preschool for more information



Child Care Subsidy

We are a licensed preschool, and participants are eligible to apply for the Government of Alberta Subsidy Funding. Parents with a child in a preschool program will receive a reduction of up to \$100 off their preschool program's stated monthly childcare fees.

Visit Child care subsidy | Alberta.ca for more information to apply



2026 TLC Winter/Spring Guide

Published on Nov 26, 2025

Tri Leisure Centre Follow

From swim lessons, fitness classes, to PD day camps and so much more, we've got plenty of ways to keep you active and engaged all season long!

Turn static files into dynamic content formats.

Create a flipbook

Advertisement



Paid guests have access to the following:

- Fitness and training areas
- Canadian Natural walking track
- Sports/activities in the Cenovus field houses
- Public skating, drop-in arena times
- Swims offered at Portage Pool
- The steam rooms
- Complimentary day-use lockers
- Equipment lending
- Use of strollers



COMMUNITY ACTIVITY GUIDE

Programs and activities from September 2025 through mid April 2026

[READ THE GUIDE NOW](#)

User Guidelines

Child & Youth Supervision The safety and well-being of children and youth at the facilities are a priority. Children 8 years and under must be actively supervised at all times while in the facility by a responsible person 12 years or older. If issues or incidents arise, parents or guardians will be contacted.

Users must be 16 years or older to access the following areas: the Canadian Natural indoor walking/running track, the Cenovus Fitness & Wellness Centre, the boxing area, and the steam rooms.



Youth aged 12 to 15 who have successfully completed the Youth Introduction to the Cenovus Fitness & Wellness Centre or Access Fitness courses are authorized to use the Cenovus Fitness & Wellness Centre and Canadian Natural indoor walking/running track without supervision. This excludes the boxing area and steam rooms.

Accessibility We are committed to integrating all residents into our programs and services. The Bold Centre is fully accessible, with an elevator to all three levels of the facility. We continue to partner with community liaisons and support services so that everyone, regardless of their physical or cognitive abilities, can participate in activities at the Bold Centre.

Support workers are not required to pay for admission when accompanying clients to use recreation facilities.

Wristbands Guests accessing areas that require paid admission will receive a wristband from Guest Services. Guests must wear and keep wristbands visible while in the Bold Centre's proof-of-payment areas. Wristbands will be required for re-entry if a guest wishes to access the facility at various times throughout the day. In some cases, wristbands may be issued for participation in registered programs. If you do not have a wristband, you will be asked to pay or leave.

Pay to Play Everyone who wishes to access any of the leisure opportunities provided at the Bold Centre must pay an admission fee. Admission may be in the form of a paid membership or daily drop-in fee. Guests may be required to provide proof of age to qualify for special membership and drop-in discounts.

Portage Pool Admission and Supervision Guidelines

[Click here to view Portage Pool admission and supervision guidelines.](#)

[↑ Back to top of section](#)



IMPORTANT INFORMATION: To book a facility at Portage Pool submit this form in person to the Portage Pool Staff or by email poolstaff@laclabichedcounty.com A Portage Pool staff member will contact you to provide a booking quote.

Portage Pool

Booking Request Form



Lac La Biche County
welcoming by nature.

Fees

Invoice statements will be sent monthly. Unpaid invoices risk losing future booking privileges. Exception to birthday parties. When this form is received, a quote will be made, and the booking will be given a tentative status. Once payment is made then status will be changed to confirmed. See cancellation rates below.

Upon submission of your booking form, you will receive a quote for your rental withing 24-48 hours. **We require at least two weeks notice to secure all bookings.** The following rates and fees apply:

Space		Fee per Hour
Lane	One 25m lane.	\$14.00
Main Pool	Full main pool, includes Hot Tub. DOES NOT include lifeguard.	\$58.25
Wading Pool	Full wading pool, includes Hot Tub. DOES NOT include lifeguard.	\$45.50
Full Facility Rental	Includes main pool, hot tub, wading pool, steam room, and one lifeguard. DOES NOT include use of the viewing area as a party space.	\$132.75
Birthday Party Rental	Includes main pool, hot tub, wading pool, steam room, and one lifeguard. Viewing area to be used as a party space and maximum occupancy of 30. (One hour pool time and one hour viewing area time. Total of two hours)	\$206.50
WIBIT Rental Add on	Only available for full facility rentals.	\$60.00
Staff		Fee per Hour
Lifeguard/Instructor	See note regarding how staffing needs are determined for each booking.	\$30.00
Wibit Setup/Takedown (per hour)	Only available for full facility rentals.	\$90.00
Cancellations		Fee
More than 72 Hours	Notice must be received in writing to receive a refund minus this fee.	\$25.00
Less than 72 Hours	Notice received less than 72 Hours prior to the booking time will forfeit the full cost of the booking.	Full Cost

Lifeguard Ratio

Lifeguard to bather ratio must always be followed. Ratios include anyone in the water swimming. Price will change due to the number of lifeguards needed.

Number of Lifeguards	Swimmers
1	1-40
2	41-80
3	81-120
4	121-160
5	161-200

Booking Details

Contact Information

Agent's Name: _____

Mailing Address: _____

Phone: _____

Email: _____

Date of Birth (mm/dd/yy): _____

Agent refers to the person renting the facility, must be at least 18 years of age and is considered the emergency contact of the booking. We will require the personal information of the person requesting the booking.

Facilities/Activity Requested

- # of Lanes _____
- Main Pool only
- Wading Pool only
- Full Facility
- Birthday Party
- WIBIT
- Swim to Survive

Bookings on pre-established WIBIT swims days can utilize the WIBIT at no extra set up and takedown charge. Extra set up and takedown charge for WIBIT on non-established days.

Quotes

You will receive a quote for your booking after this form is received. The quote comprises the facility cost, the staff cost, and any additional fees.

Dates/Times Requested

Fridays (4-6pm) Saturdays (9am-12pm or 5-7pm) Sundays (5-7pm) Wibit (4-6pm)

Dates and times are subject to change depending on staffing availability and facility schedule

Please state multiple date/time options in case the first choice is not available to book.

	Date	Start Time	End Time
1.			
2.			
3.			
4.			

Participant Information

Accurate participant information allows us to quote you the correct number of lifeguards.

*Children aged 0-6	_____
Children aged 7-11	_____
Youth aged 12-17	_____
Adults 18+	_____
Total in Attendance	_____

*All children aged 6 and under must be within arm's reach of a responsible person aged 12 or older in all pools and at all times. One responsible person (12+) may directly supervise a maximum of 3 children aged 6 and under at one time.
All children aged 7-11 must have supervision in the building.

Agent Initial: _____

Contract Terms and Conditions

THE AGENT IS RESPONSIBLE FOR COMMUNICATING THE FOLLOWING TERMS AND CONDITIONS TO ALL PARTICIPANTS.

Purpose: Renter may use the facility for the purpose specified in the attached contract only.

Compliance with Laws: Renter must abide by all Municipal, Provincial, and Federal laws, regulations and bylaws, and will obtain, at own expense any and all necessary permits, licenses, and approvals.

Emergency Procedures: Lifeguards will direct patrons in the event of an emergency. Participants must follow the directions of the lifeguards in all emergencies. Patrons must report all medical accidents to lifeguards on duty.

Deck Admittance: Renters will be admitted to the pool deck at their scheduled time. All bathers must remain in the change rooms until a lifeguard allows them on deck; bathers are not permitted in the pool area without lifeguard supervision.

Rental Times: Pool space must be vacated by the rental end time. All setup and take down of equipment must be completed within the rental time by the renter and participants in the rental.

Cancellations: Mechanical failure or situations beyond reasonable control of Lac La Biche County may result in cancellation of the contract. Full refunds will only be issued in instances where programs have been cancelled by Portage Pool. The County shall give the Renter as much notice as reasonably possible in the event of a cancellation. Alternate pool times may be negotiated with the Aquatic Services Supervisor.

Cash, cheque, debit, and account adjustments must be refunded via cheques processed through the Lac La Biche County Finance Department. Credit card payments will be automatically refunded back to the client card from the Portage Pool Front Desk. If the card has expired, a cheque will then be issued.

Waiver for Liability in Case of Negligence

**PLEASE READ CAREFULLY BEFORE SIGNING.
THIS IS A RELEASE OF LIABILITY AND A WAIVER OF SOME OF YOUR LEGAL RIGHTS.**

Responsibility/Liability for Damages:

The agent agrees to hold harmless and indemnify Lac La Biche County, its servants, and its agents from any and all liability for any property damage, personal injury to any third party or other financial loss or expense, including legal expenses and costs (on solicitor and his own client basis), which arise out of or during the use of this facility under this rental contract, **even where the Lac La Biche County is found to be negligent.**

By signing below, I as the representative of the rental group recognize the inherent risks of swimming. These include but are not limited to slipping on wet surfaces, cuts, scratches, broken bones and the potential for more serious injury including drowning. I understand that physical activity creates a potential risk to the bones, joints, ligaments and muscles as well as the cardiovascular system.

I have carefully read the above waiver for liability and sign it with full knowledge of its contents and significance. I release Portage Pool, Lac La Biche County, its employees, agents, and entities thereof from any direct or consequential injuries that may result from being on the premises.

Agent's Signature: _____ Date: _____



Aquatic Services Supervisor:

Submit Booking request form
to Customer Service Representative:

Lac La Biche County
PO Box 1679
Lac La Biche, AB
TOA 2C0

Sarah Jackson
780-623-6778
Sarah.jackson@laclabichecounty.com
Portage Pool Customer Service Representative
780-623-6777
poolstaff@laclabichecounty.com

Contacts, Hours & Age Guidelines

Quick Contacts

Town Office & Switchboard	780-849-8000
Multi Recreation Centre	780-849-8028
Northern Lights Aquatic Centre	780-849-8639
Wildfire Legacy Centre	780-849-8005

Emergency Contacts

Fire/Police	9-1-1
Wildfire Reporting Line	310-3473
Slave Lake Hospital	780-805-3500
Lesser Slave Lake Fire Services	780-849-4110
Slave Lake RCMP Non Emergency	780-849-3045
After Hours Utilities	780-805-5525
After Hours Public Works	780-849-1631
Peace Officer (Joel Mousseau)	780-805-5741

MULTI-REC CENTRE RECEPTION HOURS

Monday-Friday 8:00am-9:00pm

Saturday: 8:00am-8:00pm

Sunday: 10:00pm-8:00pm

Holiday Hours on Feb. 16: 10:00am-6:00pm

NORTHERN LIGHTS AQUATIC CENTRE HOURS

Monday - Thursday: 6:00am - 9:00pm

Friday: 10:00am - 9:00pm

Saturday - Sunday: 9:00am-8:00pm

Holiday Hours on Feb. 16: 10:00am - 6:00pm

*For updates on programming please follow the Town of Slave Lake's Facebook Page or **download the VoyentAlert! App***



Multi Recreation Centre Age Guidelines

- Children 9 years old and under **MUST** have direct supervision from an adult 16+ years at all times.
- Children between 10-17 years old can drop-in without supervision, however if the child is not following the Code of Conduct, we may have to call an adult to come supervise or pick up the child(ren).

Northern Lights Aquatic Centre Age Guidelines

- Children 7 years old and under **MUST** be within arms reach of a parent at all times.
- Children 8+ years old can drop-in without supervision.
- During family swims a parent **MUST** be in the water.
- 1 adult to every 5 children, 7 and under

GENERAL FACILITY RULES & REGULATIONS



WESTLOCK AQUATIC CENTRE AND ROTARY SPIRIT CENTRE

FOOTWEAR	Only indoor, non-marking shoes will be permitted. No hiking boots, dress shoes, flip flops, open toes or socks will be permitted.
FOOD & DRINK	No food or drink is permitted in the field house, weight rooms, court areas, pool or pool deck or walking track. Water is the only exception, but it must be in a sealed bottle with a lid.
AGE RESTRICTIONS	
POOL	Those 7 years old and younger must be accompanied by a person 15 years old or older at all times. 15 years and older can watch up to 3 children under 8 years old.
WEIGHT ROOMS	Must be 13 years old or older for full use of weight room areas. Those who are 12 years old may use the cardio equipment only but must be supervised by an adult at all times.
24-HOUR GYM	13 to 17 year olds can come with adults but both need valid passes.
FIELD HOUSE	Those 7 years old and younger must be accompanied by a person 14 years old or older at all times.
ARENA	Those 7 years old and younger must be accompanied by a person 14 years old or older at all times.
SQUASH/RACQUETBALL COURTS	Must be 12 years old or older.

FACILITY BOOKING

If interested in renting one of our facilities for a private function, please call that facility for pricing and availability information.

Westlock Rotary Spirit Centre 780-349-6654

Westlock Aquatic Centre 780-349-6677

EQUIPMENT RENTAL

The use of our sporting equipment is FREE with a paid Full Facility Pass or day admission during drop-in leisure times.

Please treat our equipment with respect to help ensure this service will remain in place for all users to come. If you require a lock, they can be rented for \$1.00. This service is complimentary for Pass Holders.

Age Access Guide

How much supervision is required for my child in the facility?

Supervision

Must be provided by a responsible individual 14 years of age or older who is able to provide emergency contact information and ensure safe and respectful behaviour.



“Hands On” supervision – responsible individual actively interacts with the child to teach, remind and reinforce safe, appropriate play within the facility.



“Hands Off” supervision – responsible individual remains in the facility, aware of child’s whereabouts and is able to be located by child and/or facility staff quickly.



Full Access - able to use the space without supervision.

Activity

Aquatic Centre

Children under 8 must be accompanied in the water by a responsible individual 14 years of age or older (1 responsible individual with a maximum of 3 children in arms reach). Children 8 years of age or older may attend Aqua-Fitness programs.

Track

Children under 8 must be actively supervised by a responsible individual 14 years of age or older. Children 0-5 must be in a stroller.

Courts

Gymnasium

Fields/Dry Surfaces

Rec Skate/ Stick and Skate

Edu-tainment Centre

Youth Lounge

Common spaces (eg: lobby, arena stands)

Wellness Centre/ Group Fitness Classes

Children 10-13 years of age must complete the Fit for the Future program and have hands on supervision if they wish to use the Wellness Centre or attend a fitness class.

	0-5 years	6-7 years	8-9 years	10-13 years	14+ years
Aquatic Centre	! Hands on	! Hands on			
Track	! Hands on	! Hands on			
Courts	! Hands on	! Hands off	✓ Full access	✓ Full access	✓ Full access
Gymnasium	! Hands on	! Hands off	✓ Full access	✓ Full access	✓ Full access
Fields/Dry Surfaces	! Hands on	! Hands off	✓ Full access	✓ Full access	✓ Full access
Rec Skate/ Stick and Skate	! Hands on	! Hands off	✓ Full access	✓ Full access	✓ Full access
Edu-tainment Centre	Edu-tainment Centre at Millennium Place is designed for ages 0-7. Edu-tainment Centre at Ardrossan Recreation Complex is designed for ages 0-10.				
Youth Lounge					
Common spaces (eg: lobby, arena stands)					
Wellness Centre/ Group Fitness Classes	✗ No access	✗ No access	✗ No access	! Hands on	